User Story

* As a barista, I need the ability to schedule a service so that I can focus on learning new things at work.
* As a young lady in the city, I need the ability to order my supplies for pickup, so I can get back to the night life.
* As a student, I need the ability to find everything I need as quick as I can so I can get back to my homework
* As the owner of a big dog, I need the ability to find large clothes, toys, and snacks for my buddy so I can make sure he’s never bored.

User Stories:

* I want to find a one-stop shop for accessories and services so that I can conveniently purchase everything I need for my pets in one place.
* I want to avoid online shopping for pet products so that I can ensure the quality and suitability of the items before purchasing.
* I want to receive personalized recommendations for pet accessories and services so that I can save time and make informed decisions.
* I want to connect with adoption agencies and shelters so that I can find the perfect new dog to adopt.

User Stories:

* I want easy access to contact information for in-store visits so that I can find the nearest store and plan my visit.
* I want information on pet care and accessories for my household cat so that I can ensure my pet is well taken care of.
* I want personalized assistance when dealing with tech-related issues so that I feel comfortable and confident using the platform.
* I want simple and intuitive navigation on the platform so that I can easily find the information I need without getting overwhelmed.
* I want to receive important updates and notifications via phone calls so that I can stay informed without relying on complex technology.

Part II

* I want personalized assistance when dealing with tech-related issues so that I feel comfortable and confident using the platform.

Smaller Tasks:

* Develop a user-friendly help center.
* Implement a Live Chat support Feature
* Provide Interactive tutorials and videos
* Gather and Analyze User Feedback
* Create an appointment scheduling system

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| **User Story/Task** | **Description** | **Work Hours** | **Points** |
| I want personalized assistance when dealing with tech-related issues so that I feel comfortable and confident using the platform. | | 82 | 50 |
| Task1: Develop a user friendly help center. | Create a easy to understand guides and FAQ | 20 | 13 |
| Task2: Implement a Live Chat support Feature | Setup and train a live chat support system on the platform | 16 | 8 |
| Task3: Provide interactive tutorials and videos | Create tutorials and videos easily accessible | 10 | 8 |
| Task4: Gather and analyze user feedback | Implement feedback and identify areas for improvement | 24 | 13 |
| Task5: Create an appointment scheduling system | Develop a system for one-on-one sessions allow users to choose time/method | 12 | 8 |

* As a student, I need the ability to find everything I need as quick as I can so I can get back to my homework

Smaller Tasks:

* + Develop a search functionality
  + Organize resources into categories
  + Implement a quick links section
  + Provide a personalized dashboard

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| **User Story/Task** | **Description** | **Work Hours** | **Points** |
| As a student, I need the ability to find everything I need as quick as I can so I can get back to my homework. | | 42 | 36 |
| Task1: Develop a search functionality |  | 16 | 8 |
| Task2: Organize resources into categories |  | 9 | 7 |
| Task3: Implement a quick links section |  | 5 | 10 |
| Task4: Provide a personalized dashboard |  | 6 | 8 |
| Task5: Optimize page load speed |  | 6 | 3 |

A typical 2-week sprint consists of 10 working days. Assuming a team works 8 hours per day, a single developer would have 80 hours of work time in those 2 weeks.

**No**, you will not be able to complete both stories within one 2-week sprint with only one developer due to the total estimated workload exceeding available hours.