# Victor Mantilla Colon Full Stack Engineer

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#### **SUMMARY**

Software Engineer with a niche expertise in Data Science who takes joy in assisting companies in improving and reiterating their code and data practices in order to optimize the company's platform, maximize their footprint and elevate their users' experiences.

### **SKILLS**

Languages: Go, Python, Ruby, Javascript, HTML, CSS

Frameworks/Libraries: gin, Django, Rails, React, Node.js, Mongoose, Express.js, jQuery

Databases: MongoDB, PostgreSQL, DynamoDB,SQL, MYSQL

### **PROJECTS**

# Bonjour, What's Up? // github.io/bonjourwhat-sup-/

A responsive web application built using HTML/CSS and JavaScript/jQuery. The application uses a weather API to help travellers determine the weather conditions of New York and Paris. A community intake form asks users to enter their contact info such as name, email and current city at the bottom of the page. Moreover, the user will be able to enter the cities they would like to see compared via a survey form at the bottom of the page.

# Shoppe // github.io/shoppe/

A comprehensive full stack application built using Node, js, Express. js, Mongoose and EJS deployed via Heroku. It allows users to view street style pictures and purchase the items seen in the pictures. Users are also able to suggest new items for the Shoppe to carry. Lastly, login and sign up functionality was added with encrypted passwords and authorization flow.

# BackendHomemade // backendhomemade.herokuapp.com/

A responsive full stack application built using Ruby, Rails, PostgreSQL, React and CSS deployed via Heroku. The application has full CRUD functionality and will continue to be built upon as a family recipe app.

# **SELECTED EXPERIENCE**

# CEO & Co-Founder // January 2016 - November 2020 GayStay // New York, NY

- Developed a responsive tech platform and strategy to house our host inventory and provide exceptional user experiences.
- Created and managed a travel startup dedicated to the travel needs of the LGBTQ community.
- Fundraised investment capital and implemented capital in operating plan and roadmap. Total raise: \$350K

# Client Success Specialist // July 2014 - August 2016

### Booker Software // New York, NY

- Coordinated support lifecycle by managing client inquiries, filing cases, writing bug and support escalations.
- Facilitated and executed system operational and troubleshooting procedures in compliance with company regulations for both software and hardware.
- Systematized the creation, training and management of Standard Operating Procedures, including time-work studies,
  workflow mapping and RACI matrix creation, resulting in measurable reduction in defects, consistent service delivery, and
  operational efficiency increasing overall customer satisfaction, reducing of churn and improving customer LTV.
- Contributed to the Booker Apoyo team and served as a liaison for Spanish speaking and International and hospitality clients.

### **EDUCATION & PROFESSIONAL CERTIFICATION**

General Assembly - Software Engineering New York University - M.A. Digital Media Design for Learning Trinity College - B.A. Art History & Modern Languages