

Business Case: Capital Asset Summary

Part I: Summary Information and Justification (All Capital Assets)

Section A: Overview & General Information

Date Investment First Submitted: 2009-06-30
Date of Last Change to Activities: 2021-04-15
Investment Auto Submission Date:
Date of Last Investment Detail Update: 2020-09-28
Date of Last Business Case Update: 2021-04-15
Date of Last Revision: 2021-05-25

Agency: 027 - Office of Personnel Management **Bureau:** 00 - Agency-Wide Activity

1. Name of this Investment: NBIB-DCSA Background Investigations

2. Unique Investment Identifier (UII): 027-000000019

Section B: Investment Detail

- Provide at least one Agency Strategic objective code ([A-11 Section 230](#)) and/or Agency Priority Goal code ([A-11 Section 250](#)) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply. If your agency does not report to performance.gov please use "0". This is required for Agency IT Portfolio Summary Part 1 and Part 2 Investments, not for Part 3 Investments.**

Agency Strategic Objective(s):

027SO18176: Transform the background investigation process to improve investigation timeliness

027SO18178: Advance human capital management through the strategic use of interoperable HR IT that connects all parts of the talent management lifecycle and drives agency adoption of the Software as a Service model by the end of 2022

Agency Priority Goal(s):

- Briefly describe the investment's return on investment, including benefits internal and external to the government and outcomes achieved or planned.**
Security is paramount and this investment will ensure increased security of the PII information as well as increased efficiencies, reduced risks, and future cost avoidance due to system breaches. These enhancements will also increase confidentiality and integrity for information delivered electronically, increase efficiencies both within OPM as well as individual agencies, provide more flexibility to agencies to automate or streamline systems/processes, lower overall costs to the USG and individual agencies, and ensure consistency across the full BI lifecycle. This investment ensures a technology framework and infrastructure that sustains the mission essential program, provides flexibility to dynamically adjust to rapidly emerging requirements; and ensures

continued security and protection of the information necessary for conducting background investigations. The Office of Personnel Management (OPM) National Background Investigations Bureau (NBIB) is responsible for the life cycle management of the Background Information (BI) processes, procedures, and systems. As technology and cyber threats continue to evolve, the NBIB must swiftly modernize and adapt. In recognition of this need, NBIB, in close collaboration with DoD, is working to identify and implement new strategies to drive continuous process improvement, and update current authorities, roles, and responsibilities to improve efficiency and coordination between agencies.

3. **If this investment will result in the elimination or the reduction of another major or non-major investment(s), please complete the following:**

Table I.B.1 Affected Investment Information	
Investment UII	To Be Status
027-000000020	to be eliminated

4. **Does the Investment currently include an intra- or inter-Agency shared service (common, shared, or centralized solution)?:**
YES
5. **Does the Investment plan to include an Intra- or Inter-Agency shared service that it does not currently include (common, shared, or centralized solution)?:**
NO
6. **If systems contained in this Investment collect data from the public, please identify the OMB Control Numbers which authorize that data collection as per the Paperwork Reduction Act. Use [Reginfo](#) at the following link to identify information collection requests and OMB control numbers. Agencies can work with their Records Officers to determine the applicability.**
3206-0005|3206-0191|3206-0007|3206-0150|3206-0182
7. **Provide the name of the Investment-level project manager:**
Robert Cherny
8. **Select the qualification/experience level of the Investment-level project manager (select one):**
4 - Other certification with 4 or more years PM experience (within the last five years)

Section C: Life Cycle Costs

1. Provide the total estimated life cycle costs for the investment in millions. Note: Do not enter information in the grey cells as these will be calculated.

Table I.C.1 Life Cycle Costs				
	PY-1 & Prior	PY 2021	CY 2022	BY 2023
Planning Costs:	0	0	0	0
DME (Excluding Planning) Costs:	\$18.873944	\$22.375673	\$22.692493	0
DME (Including Planning) Govt. FTEs:	\$7.011256	\$8.312073	\$8.429764	0
Sub-Total DME (including Internal Labor (Govt. FTE)):	\$25.885200	\$30.687746	\$31.122257	0
O & M Costs:	\$76.623444	\$90.839592	\$92.125790	0
O & M Internal Labor (Govt. FTE):	\$10.638034	\$12.611735	\$12.790307	0
Sub-Total O & M Costs (Including Internal Labor (Govt. FTE)):	\$87.261478	\$103.451327	\$104.916097	0
Total Cost (Including Internal Labor (Govt. FTE)):	\$113.146678	\$134.139073	\$136.038354	0
Total Cost Internal Labor (Govt. FTE) costs:	\$17.649290	\$20.923808	\$21.220071	0
# of FTE rep by costs:	135	135	135	0
Total change from prior year final President's Budget (\$)		\$134.139073	\$136.038354	
Total change from prior year final President's Budget		0.00%	0.00%	

Table I.C.1 Life Cycle Costs

	PY-1 & Prior	PY 2021	CY 2022	BY 2023
(%)				

2.
 - a. In which year did or will this investment begin? (specify year - e.g., PY-1= 2019)
2011
 - b. In which year will this investment reach the end of its estimated useful life? (specify year - e.g., FY+5 = 2027)
2024
3. Compare the funding levels for PY and CY to the final FY 2022 President's Budget for those same years. Briefly explain any significant changes. When making comparisons, ensure that you compare same-year-to-same-year (e.g., the FY20 level for 2020 versus the FY21 level for 2020):
Budget numbers were updated to reflect updates allowing for more accurate projections.

Business Case Detail: Performance Measurement Report

Section A1: General Information

1. **Name of this Investment:** NBIB-DCSA BACKGROUND INVESTIGATIONS
2. **Unique Investment Identifier (UII):** 027-000000019

Section C1: Projects Table

Projects Table C.1

Unique Project ID	Project Name	Project Goal	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)	Software Project?
1	2012 Maintenance Patches	This project is to apply maintenance patches to the EPIC O&M investment.	06/01/2012	09/30/2012	\$10.3	Yes
2	Maintenance Prior to 2012	This project tracks all of the EPIC O&M maintenance work prior to 2012.	10/01/2008	09/30/2011	\$101.5	
3	Maintenance Patches	To track and apply maintenance and security patches. On 3/18/2014 the PM of this project transitioned, without interruption, from Roy Parkinson to Lynn London.	10/01/2011	09/30/2016	\$53.8	Yes
6	Develop/Replace New System or Interface	Replace legacy systems / interface or develop new system/interface to improve mission efficiency.	10/01/2016	09/30/2018	\$6.0	Yes
5	System Enhancement & Compliance	Enhancement and Compliance to Security Clearance Forms.	10/01/2016	09/30/2017	\$2.9	Yes
7	User Interface Improvements	Improve end user experience.	10/01/2016	09/30/2017	\$2.7	Yes
4	Development, modernization, and enhancement support	Development, modernization, and enhancement support including application development support and enhancements.	10/01/2017	09/30/2019	\$16.2	Yes
8	Develop/Replace New System or Interface FY19-20	Replace legacy systems / interface or develop new system/interface to improve mission efficiency for FY19-20.	10/01/2018	09/30/2020	\$16.0	Yes

Section C2: Project Activities

1. Provide all non-agile project activities for projects in Table C.1 that started in a previous FY (PY and earlier) and that have not been completed by the beginning of the CY, as well as activities that are scheduled to start in the current FY and BY.

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
3	Patches-1	Maintenance and security patches	3.1	2012-10-01	2012-10-01	2012-10-01	2013-03-31	2013-03-31	2013-03-31	8.180001	8.180001	7.882000
3	Patches-2	Maintenance and security patches	3.2	2013-04-01	2013-04-01	2013-04-01	2013-09-30	2013-09-30	2013-09-30	8.180001	8.180001	0.004758
3	Patches-3	Maintenance and security patches	3.3	2013-10-01	2013-10-01	2013-10-01	2014-03-31	2014-03-31	2014-03-31	7.420000	7.420000	7.420000
3	Patches-4	Maintenance and security patches	3.4	2014-04-01	2014-04-01	2014-04-01	2014-09-30	2014-09-30	2014-09-30	7.420000	7.420000	7.420000
3	Patches-5	Maintenance and security patches FY15A	3.5	2014-10-01	2014-10-01	2014-10-01	2015-03-31	2015-03-31	2015-03-31	6.517000	6.517000	6.517000
3	Patches-6	Maintenance and security patches FY15B	3.6	2015-04-01	2015-04-01	2015-04-12	2015-09-30	2015-09-30	2015-09-30	6.517000	6.517000	6.517000
3	Patches-7	Maintenance and security patches FY16A	3.7	2015-10-01	2015-10-01	2015-10-01	2016-03-31	2016-03-31	2016-03-31	4.781000	4.781000	4.781000
3	Patches-8	Maintenance and security patches FY16B	3.8	2016-04-01	2016-04-01	2016-04-01	2016-09-30	2016-09-30	2016-09-30	4.781000	4.781000	4.781000
5	Forms - SF86 - Q1 & Q2	Make necessary revisions to all NBIB IT Systems to implement the new revised SF86 - Q1 & Q2.	5.1.1.1	2016-10-01	2016-10-01	2016-10-01	2017-03-31	2017-03-31		0.750000	0.750000	
5	Q21 - Q1 & Q2	Implement Improvements to SF-86 Mental Health Section (Question 21) - Q1 & Q2.	5.1.2.1	2016-10-01	2016-10-01	2016-10-01	2017-03-31	2017-03-31		0.681405	0.681405	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
7	NP2 Portal DM&E & v2 - Q1 & Q2	Line item provides for support for developers working on enhancements to NP2 Portal, complete the product backlog of deferred or new requirements from the NP2 project - Q1 & Q2.	7.1.1.1	2016-10-01	2016-10-01	2016-10-01	2017-03-31	2017-03-31		0.902866	0.902866	
7	eDelivery for All / NP2 / Closing Consolidation - Q1 & Q2	To completely redesign and rebuild the eDelivery service to improve security, user functionality, stability, and cost efficiencies, This project is the initial stage of the eDelivery for All initiative, which will culminate with closing method becomi	7.1.2.1	2016-10-01	2016-10-01	2016-10-01	2017-03-31	2017-03-31		0.458083	0.458083	
6	"Replace legacy systems / interface or develop new system/interface to improve mission	This funding line allows NBIB to modernize existing CVS processes through the	6.1	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		1.000000	1.000000	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
	efficiency	implementation of a new architecture, which enhances the functionality available to the end users. The project will significantly improve OPMs inter-agency shared service.										
6	Imaging Reboot	Replacement for the current Imaging System in its entirety to better support needed functionality including frontend scanning and Cybersecurity concerns which have developed since the initial release of OPIS.	6.1.2	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		1.000000	1.000000	
5	System Enhancement & Compliance	Enhancement and Compliance to Security Clearance Forms.	5.1	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		2.862810	2.862855	
5	Forms - SF86	Make necessary revisions to all NBIB IT Systems to implement the	5.1.1	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		1.500000	1.500000	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		new revised SF86.										
5	Q21	Implement Improvements to SF-86 Mental Health Section (Question 21).	5.1.2	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		1.362810	1.362855	
7	"Improve end user experience	Line item provides for support for developers working on enhancements to NP2 Portal, complete the product backlog of deferred or new requirements from the NP2 project.	7.1	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		2.721897	2.721898	
7	NP2 Portal DM&E & v2	Line item provides for support for developers working on enhancements to NP2 Portal, complete the product backlog of deferred or new requirements from the NP2 project.	7.1.1	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		1.805731	1.805732	
7	eDelivery for All / NP2 / Closing Consolidation	To completely redesign and rebuild the eDelivery	7.1.2	2016-10-01	2016-10-01	2016-10-01	2017-09-30	2017-09-30		0.916166	0.916166	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		service to improve security, user functionality, stability, and cost efficiencies, This project is the initial stage of the eDelivery for All initiative, which will culminate with closing method becomi										
5	Forms - SF86 - Q3 & Q4	Make necessary revisions to all NBIB IT Systems to implement the new revised SF86 - Q3 & Q4.	5.1.1.2	2017-04-01	2017-04-01	2017-04-01	2017-09-30	2017-09-30		0.750000	0.750000	
5	Q21 - Q3 & Q4	Implement Improvements to SF-86 Mental Health Section (Question 21) - Q3 & Q4.	5.1.2.2	2017-04-01	2017-04-01	2017-04-01	2017-09-30	2017-09-30		0.681405	0.681450	
7	NP2 Portal DM&E & v2 - Q3 & Q4	Line item provides for support for developers working on enhancements to NP2 Portal, complete the product backlog of deferred or	7.1.1.2	2017-04-01	2017-04-01	2017-04-01	2017-09-30	2017-09-30		0.902865	0.902866	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		new requirements from the NP2 project - Q3 & Q4.										
7	eDelivery for All / NP2 / Closing Consolidation - Q3 & Q4	To completely redesign and rebuild the eDelivery service to improve security, user functionality, stability, and cost efficiencies. This project is the initial stage of the eDelivery for All initiative, which will culminate with closing method becomi	7.1.2.2	2017-04-01	2017-04-01	2017-04-01	2017-09-30	2017-09-30		0.458083	0.458083	
4	FWS DM&E 18-2	Field Work system (FWS) development, modernization, and enhancement support including application development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW - Q1	4.1.2.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		0.498219	0.498219	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
& Q2.												
4	NFW DME FY18 Q1-Q2	Non-Field Work system (NFW) development, modernization, and enhancement support including application development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW - Q1 & Q2.	4.1.3.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		0.516032	0.516032	
4	NP2 DME FY18 Q1-Q2	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom portal/portlet functionality, and web center. 6 SJ Technologies FTEs supporting both O&M and DM&E - Q1 &	4.1.4.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		0.956470	0.956470	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
Q2												
4	OPIS DME FY18 Q1-Q2	OPIS development, modernization, and enhancement support including application integration and customization, application maintenance and enhancements, and application administration support. 6 Salient/LIST FTEs and 7 Booz Allen Hamilton FTEs support	4.1.5.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		0.370982	0.370982	
4	PIPS DME FY18 Q1-Q2	PIPS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs,	4.1.6.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		1.176524	1.176524	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		and 2 ISS-Cyberlock FTEs.										
4	CVS DME FY18 Q1-Q2	CVS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs, and 2 ISS-Cyberlock FTEs.	4.1.7.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		0.294131	0.294131	
4	System Integration Testing (SIT) - DM&E 18-2	System Integration Testing for OPIS, NP2 Portal, FTS, eQIP, and Dashboard development, modernization, and enhancement projects. 8 Salient/LIST FTEs, 3 Booz Allen Hamilton FTEs, and 2 General	4.1.8.1	2017-10-01	2017-10-01	2017-10-01	2018-03-31	2018-03-31		1.013147	1.013147	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		Dynamics IT Inc FTEs supporting O&M and DM&E - Q1 & Q2.										
4	Development, modernization, and enhancement support including application development support and en	Replace legacy systems / interface or develop new system/interface to improve mission efficiency.	4.1	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		10.693972	10.693972	
4	DMRS DM&E	DMRS development, modernization, and enhancement support including change requests, batch, and reporting systems requests and support. 14 Salient/LIST FTEs supporting both O&M and DM&E.	4.1.1	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.667962	0.667962	
4	FWS DM&E 18-1	Field Work system (FWS) development, modernization, and enhancement support including application	4.1.2	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-12		0.996438	0.996438	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
4	NFW DME FY18	development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW.	4.1.3	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		1.032064	1.032064	
4	NP2 DME FY18	Non-Field Work system (NFW) development, modernization, and enhancement support including application development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW.	4.1.4	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		1.912940	1.912940	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
4	OPIS DME FY18	and web center. 6 SJ Technologies FTEs supporting both O&M and DM&E. OPIS development, modernization, and enhancement support including application integration and customization, application maintenance and enhancements, and application administration support. 6 Salient/LIST FTEs and 7 Booz Allen Hamilton FTEs support	4.1.5	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		0.741964	0.741964	
4	PIPS DME FY18-19	PIPS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and	4.1.6	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		2.353048	2.353048	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
4	CVS DME FY18	changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs, and 2 ISS-Cyberlock FTEs.	4.1.7	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		0.588262	0.588262	
4	System Integration Testing (SIT) - DM&E 18-1	CVS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs, and 2 ISS-Cyberlock FTEs.	4.1.8	2017-10-01	2017-10-01	2017-10-01	2018-09-30	2018-09-30		2.026294	2.026294	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		projects. 8 Salient/LIST FTEs, 3 Booz Allen Hamilton FTEs, and 2 General Dynamics IT Inc FTEs supporting O&M and DM&E.										
4	Login.gov - GSA Implementation	Project to implement Login.gov for NBIB IT systems. login.gov is secure and private online access to government programs.	4.1.9	2018-04-01	2018-04-01		2018-09-30	2018-09-30		0.375000	0.375000	
4	DMRS DM&E	DMRS development, modernization, and enhancement support including change requests, batch, and reporting systems requests and support. 14 Salient/LIST FTEs supporting both O&M and DM&E - Q3 & Q4.	4.1.1.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.667962	0.667962	
4	FWS DM&E	Field Work	4.1.2.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-12		0.498219	0.498219	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
	18-3	system (FWS) development, modernization, and enhancement support including application development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW - Q3 & Q4.										
4	NFW DME FY18 Q3-Q4	Non-Field Work system (NFW) development, modernization, and enhancement support including application development support and enhancements. 11 Enlightened Inc FTEs supporting both O&M and DM&E for FWS and NFW - Q3 & Q4.	4.1.3.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.516032	0.516032	
4	NP2 DME FY18 Q3-Q4	NP2 development, modernization, and enhancement	4.1.4.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.956470	0.956470	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		support of the NP2 Portal including system administration support for IAM components, custom portal/portlet functionality, and web center. 6 SJ Technologies FTEs supporting both O&M and DM&E - Q3 & Q4										
4	OPIS DME FY18 Q3-Q4	OPIS development, modernization, and enhancement support including application integration and customization, application maintenance and enhancements, and application administration support. 6 Salient/LIST FTEs and 7 Booz Allen Hamilton FTEs support	4.1.5.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.370982	0.370982	
4	PIPS DME FY18 Q3-Q4	PIPS development, modernization,	4.1.6.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		1.176524	1.176524	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs, and 2 ISS-Cyberlock FTEs.										
4	CVS DME FY18 Q3-Q4	CVS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 19 Salient/LIST FTEs, 15 Dynanet FTEs, 4 CGH FTEs, and 2 ISS-Cyberlock FTEs.	4.1.7.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		0.294131	0.294131	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
4	System Integration Testing (SIT) - DM&E 18-3	System Integration Testing for OPIS, NP2 Portal, FTS, eQIP, and Dashboard development, modernization, and enhancement projects. 8 Salient/LIST FTEs, 3 Booz Allen Hamilton FTEs, and 2 General Dynamics IT Inc FTEs supporting O&M and DM&E - Q3 & Q4.	4.1.8.2	2018-04-01	2018-04-01	2018-04-01	2018-09-30	2018-09-30		1.013147	1.013147	
4	End-to-End Test Framework	This project supports the creation of SIT, SAT, and COOP environments for all NBIB applications so that the environments match production, as close as possible - Q1 & Q2.	4.2.1	2018-10-01	2018-10-01		2019-03-29	2019-03-29		1.250000	1.250000	
8	CVS DME FY19 Q1-Q2	CVS development, modernization, and enhancement	8.1.1.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		0.302955	0.302955	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 26 FTEs supporting both the O&M and DM&E for PIPS and CVS - Q1 & Q2.										
8	DMRS DM&E	DMRS development, modernization, and enhancement support including change requests, batch, and reporting systems requests and support. 14 FTEs supporting both O&M and DM&E - Q1 & Q2.	8.1.2.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		0.688001	0.688001	
8	FWS DM&E 19-2	Field Work system (FWS) development, modernization, and enhancement support	8.1.3.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		0.622740	0.622740	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		including application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW - Q1 & Q2.										
8	NFW DME FY19 Q1-Q2	Non-Field Work system (NFW) development, modernization, and enhancement support including application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW - Q1 & Q2.	8.1.4.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		0.497700	0.497700	
8	NP2 DME FY19 Q1-Q2	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom	8.1.5.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		1.030984	1.030984	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		portal/portlet functionality, and web center. 6 FTEs supporting both O&M and DM&E - Q1 & Q2.										
8	OPIS DME FY19 Q1-Q2	OPIS development, modernization, and enhancement support including application integration and customization, application maintenance and enhancements, and application administration support. 6 FTEs and 7 FTEs supporting both O&M and DM&E - Q1 & Q2.	8.1.7.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		1.450593	1.450593	
8	PIPS DM&E	PIPS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements	8.1.8.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		1.237570	1.237570	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		to the legacy system and changes in technology. 26 FTEs supporting both the O&M and DM&E for PIPS and CVS - Q1 & Q2.										
8	System Integration Testing (SIT) - DM&E 19-2	System Integration Testing for OPIS, NP2 Portal, FTS, eQIP, and Dashboard development, modernization, and enhancement projects. 13 FTEs supporting O&M and DM&E - Q1 & Q2.	8.1.9.1	2018-10-01	2018-10-01	2018-10-01	2019-03-29	2019-03-29		1.130357	1.130357	
8	CVS DME FY19	CVS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 26	8.1.1	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		0.605910	0.605910	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		FTEs supporting both the O&M and DM&E for PIPS and CVS.										
8	DMRS DM&E	DMRS development, modernization, and enhancement support including change requests, batch, and reporting systems requests and support. 14 FTEs supporting both O&M and DM&E.	8.1.2	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		1.376002	1.376002	
8	FWS DM&E 19-1	Field Work system (FWS) development, modernization, and enhancement support including application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW.	8.1.3	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		1.245480	1.245480	
8	NFW DME FY19	Non-Field Work system (NFW)	8.1.4	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		0.995400	0.995400	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
8	NP2 DME FY19	development, modernization, and enhancement support including application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW.	8.1.5	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		2.061968	2.061968	
8	NP2 DME FY19	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom portal/portlet functionality, and web center. 6 FTEs supporting both O&M and DM&E.	8.1.5	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		2.061968	2.061968	
8	OPIS DME FY19	OPIS development, modernization, and enhancement support including application	8.1.7	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		2.901186	2.901186	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
8	PIPS DM&E	PIPS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 26 FTEs supporting both the O&M and DM&E for PIPS and CVS.	8.1.8	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		2.475140	2.475140	
8	System Integration Testing (SIT) - DM&E 19-1	System Integration Testing for OPIS, NP2 Portal, FTS, eQIP, and Dashboard development,	8.1.9	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		2.260714	2.260714	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		modernization, and enhancement projects. 13 FTEs supporting O&M and DM&E.										
4	End-to-End Test Framework	This project supports the creation of SIT, SAT, and COOP environments for all NBIB applications so that the environments match production, as close as possible.	4.2	2018-10-01	2018-10-01		2019-09-30	2019-09-30		2.500000	2.500000	
4	End-to-End Test Framework	This project supports the creation of SIT, SAT, and COOP environments for all NBIB applications so that the environments match production, as close as possible - Q3 & Q4.	4.2.2	2019-04-01	2019-04-01		2019-09-30	2019-09-30		1.250000	1.250000	
8	CVS DME FY19 Q3-Q4	CVS development, modernization, and enhancement support	8.1.1.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		0.302955	0.302955	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		including functional expertise, and ACTS requests for enhancements to the legacy system and changes in technology. 26 FTEs supporting both the O&M and DM&E for PIPS and CVS - Q3 & Q4.										
8	DMRS DM&E	DMRS development, modernization, and enhancement support including change requests, batch, and reporting systems requests and support. 14 FTEs supporting both O&M and DM&E - Q3 & Q4.	8.1.2.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		0.688001	0.688001	
8	FWS DM&E 19-3	Field Work system (FWS) development, modernization, and enhancement support including	8.1.3.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		0.622740	0.622740	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW - Q3 & Q4.										
8	NFW DME FY19 Q3-Q4	Non-Field Work system (NFW) development, modernization, and enhancement support including application development support and enhancements. 11 FTEs supporting both O&M and DM&E for FWS and NFW - Q3 & Q4.	8.1.4.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		0.497700	0.497700	
8	NP2 DME FY19 Q3-Q4	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom portal/portlet	8.1.5.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		1.030984	1.030984	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		functionality, and web center. 6 FTEs supporting both O&M and DM&E - Q3 & Q4.										
8	OPIS DME FY19 Q3-Q4	OPIS development, modernization, and enhancement support including application integration and customization, application maintenance and enhancements, and application administration support. 6 FTEs and 7 FTEs supporting both O&M and DM&E - Q3 & Q4	8.1.7.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		1.450593	1.450593	
8	PIPS DM&E	PIPS development, modernization, and enhancement support including functional expertise, and ACTS requests for enhancements to the legacy	8.1.8.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		1.237570	1.237570	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		system and changes in technology. 26 FTEs supporting both the O&M and DM&E for PIPS and CVS - Q3 & Q4.										
8	System Integration Testing (SIT) - DM&E 19-3	System Integration Testing for OPIS, NP2 Portal, FTS, eQIP, and Dashboard development, modernization, and enhancement projects. 13 FTEs supporting O&M and DM&E - Q3 & Q4.	8.1.9.2	2019-04-01	2019-04-01	2019-04-01	2019-09-30	2019-09-30		1.130357	1.130357	
8	NP2 DME FY20 Q1-Q2	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom portal/portlet functionality, and web center. 6 FTEs	8.1.6.1	2019-10-01	2019-10-01		2020-03-29	2020-03-29		1.046449	1.046449	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		supporting both O&M and DM&E - FY20 - Q1 & Q2.										
8	Develop/Replace New System or Interface	Replace legacy systems / interface or develop new system/interface to improve mission efficiency.	8.1	2018-10-01	2018-10-01	2018-10-01	2020-09-30	2020-09-30		16.014698	16.014698	
8	NP2 DME FY20	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM components, custom portal/portlet functionality, and web center. FTEs supporting both O&M and DM&E - FY20.	8.1.6	2019-10-01	2019-10-01		2020-09-30	2020-09-30		2.092898	2.092898	
8	NP2 DME FY20 Q3-Q4	NP2 development, modernization, and enhancement support of the NP2 Portal including system administration support for IAM	8.1.6.2	2020-04-01	2020-04-01		2020-09-30	2020-09-30		1.046449	1.046449	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		components, custom portal/portlet functionality, and web center. 6 FTEs supporting both O&M and DM&E FY20 - Q3 & Q4.										

Section D: Operational Data

1. Provide the date and results of the last Operational Analysis (for operational and mixed life cycle systems/Investments):

1. Date of Analysis:

2. Analysis Results:

3. Analysis Conclusion: continue as is

2. Report a minimum of 5 metrics using the following table to provide metrics and actual results for each individual metric:

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
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27613	Investigations ingested in eQIP	eQIP Submissions	2 - Strategic and Business Results	0.000000	400000.000000	400.000000	Over target	Semi-Annual		No
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Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
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Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
27613					27613	252204	582428.000000	09/30/2019		
					27613	239051	483842.000000	03/08/2019		
27612	O&M Support services	Percent of cost variance	3 - Financial Performance	0.000000	10.000000	0.010000	Over target	Semi-Annual		No
27612					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					27612	253641	9.500000	01/02/2020		
					27612	245819	4.200000	06/19/2019		
27611	Number of users added to Np2 portal	Percentage	1 - Customer Satisfaction (Process Results)	0.000000	1000.000000	1.000000	Over target	Semi-Annual		No
27611					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					27611	246568	2220.000000	08/14/2019		
					27611	239050	3174.000000	03/04/2019		
27610	Customer Portal Availability	Percentage	2 - Strategic and Business Results	0.000000	99.000000	0.099000	Over target	Monthly		No
27610					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					27610	252203	100.000000	09/03/2019		
					27610	252202	100.000000	10/01/2019		
					27610	246567	99.400000	08/01/2019		
27610					27610	245818	100.000000	06/02/2019		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
27610					27610	245817	99.160000	07/02/2019		
					27610	243416	100.000000	05/01/2019		
					27610	240301	99.300000	04/03/2019		
					27610	239049	100.000000	03/06/2019		
					27610	237028	99.960000	12/02/2018		
					27610	237027	100.000000	01/02/2019		
					27610	237026	100.000000	02/01/2019		
27609	FISMA compliance activities	Risk Assessment or ATO	2 - Strategic and Business Results	0.000000	1.000000	0.001000	Over target	Semi-Annual		No
27609					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					27609	246566	7.000000	07/25/2019		
					27609	237025	4.000000	01/09/2019		
26450	Investigations ingested in eQIP	eQIP Submissions	2 - Strategic and Business Results	0.000000	400000.000000	400.000000	Over target	Annual		No
26450					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					26450	231949	1032454.000000	09/19/2018		
					26450	222069	1064668.000000	04/18/2018		
25946	O&M Support	Percent of cost	3 - Financial	10.000000	10.000000	0.010000	Under target	Semi-Annual		No

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Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					25944	231947	99.930000	09/01/2018		
					25944	231946	100.000000	10/01/2018		
					25944	228932	99.580000	07/16/2018		
					25944	228931	100.000000	08/07/2018		
					25944	223337	100.000000	06/07/2018		
					25944	222068	100.000000	04/30/2018		
					25944	220576	100.000000	02/28/2018		
					25944	220575	100.000000	03/31/2018		
					25944	217686	98.790000	12/31/2017		
					25944	217685	100.000000	01/31/2018		
					25944	215765	99.860000	11/08/2016		
					25944	215764	100.000000	12/08/2016		
					25944	215763	99.910000	01/08/2017		
					25944	215762	99.540000	02/08/2017		
					25944	215761	99.600000	03/08/2017		
					25944	215760	99.590000	04/08/2017		
					25944	215759	99.310000	05/08/2017		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					25944	215758	100.000000	06/08/2017		
					25944	215757	99.530000	07/08/2017		
					25944	215756	100.000000	08/22/2017		
					25944	215755	100.000000	09/12/2017		
					25944	215754	100.000000	10/17/2017		
					25944	215753	100.000000	11/28/2017		
25943	FISMA compliance activities	Risk Assessment or ATO	2 - Strategic and Business Results	0.000000	1.000000	0.001000	Over target	Semi-Annual		No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					25943	222067	11.000000	05/03/2018		
					25943	220574	10.000000	03/06/2018		
					25943	215752	9.000000	01/20/2017		
					25943	215751	1.000000	03/21/2017		
					25942	End-to-End Average Time for Fastest 90% (National Security) for investigation	Days	2 - Strategic and Business Results	0.000000	
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
NONE										

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
350	FISMA compliance	Reporting of FISMA compliance/scorecard to ITSO	1 - Customer Satisfaction (Process Results)				Over target	Monthly		Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
350	123191	1.000000	10/31/2014							
350	123189	1.000000	11/30/2014							
350	123187	1.000000	12/31/2014							
350	110085	1.000000	09/30/2014							
350	103611	1.000000	03/31/2014							
350	103609	1.000000	04/30/2014							
350	103607	1.000000	05/31/2014							
350	103605	1.000000	06/30/2014							
350	103603	1.000000	07/31/2014							
350	103601	1.000000	08/31/2014							
350	65423	1.000000	08/05/2013							
350	52813	1.000000	03/31/2013							
350	46575	1.000000	01/22/2013							
350	46573	1.000000	02/21/2013							

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					350	46571	1.000000	03/22/2013		
					350	40861	1.000000	12/31/2012		
					350	31863	1.000000	10/11/2011		
					350	31861	1.000000	11/30/2011		
					350	31859	1.000000	12/31/2011		
					350	31857	1.000000	01/31/2012		
					350	31855	1.000000	02/29/2012		
					350	31853	1.000000	03/31/2012		
					350	31851	1.000000	04/30/2012		
					350	31849	1.000000	05/31/2012		
					350	31847	1.000000	06/30/2012		
					350	31845	1.000000	07/31/2012		
					350	31843	1.000000	08/31/2012		
					350	31841	1.000000	09/30/2012		
					350	31839	1.000000	10/31/2012		
					350	3667	1.000000			

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
349	% of results e-Delivered of Total Closed (National Security)	Percentage of completed investigations	2 - Strategic and Business Results				Over target	Quarterly		Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
349	65421	0.990000	08/05/2013							
349	52809	0.990000	03/31/2013							
349	40859	0.950000	12/31/2012							
349	31837	0.930000	12/31/2011							
349	31835	0.950000	03/31/2012							
349	31833	0.960000	06/30/2012							
349	31831	0.950000	09/30/2012							
349	3665	0.940000								
348	% of Investigations Returned for Corrections (National Security)	Percentage of completed investigations	2 - Strategic and Business Results				Under target	Quarterly		Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
348	123183	0.050000	12/31/2014							
348	110079	0.050000	09/30/2014							

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
347	End-to-End Average Time for Fastest 90% (National Security)	Average number of days for investigation	2 - Strategic and Business Results		348	103599	0.050000	03/31/2014		
					348	103597	0.040000	06/30/2014		
					348	82747	0.000400	09/13/2013		
					348	65419	0.180000	08/05/2013		
					348	52811	0.400000	03/31/2013		
					348	40857	0.400000	12/31/2012		
					348	31829	0.600000	12/31/2011		
					348	31827	0.400000	03/31/2012		
					348	31825	0.400000	06/30/2012		
					348	31823	0.400000	09/30/2012		
					348	3663	0.080000		Results should be less than target	
							Under target	Monthly		Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
347	123185	56.000000	12/31/2014							
347	110081	38.000000	09/30/2014							
347	103595	34.000000	03/31/2014							

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					347	103593	35.000000	06/30/2014		
					347	65417	32.000000	08/05/2013		
					347	52807	40.000000	03/31/2013		
					347	40863	40.000000	12/31/2012		
					347	31817	38.000000	12/31/2011		
					347	31815	40.000000	03/31/2012		
					347	31813	36.000000	06/30/2012		
					347	31811	38.000000	09/30/2012		
					347	3661	38.000000		Results measured in days and should meet target or less	
							Over target	Semi-Annual		Yes
346	% Received using e-QIP (National Security)	Percentage of requests via e-QIP received	3 - Financial Performance				Over target	Semi-Annual		Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					346	110083	1.000000	09/30/2014		
					346	103591	1.000000	03/31/2014		
					346	65415	1.000000	08/05/2013		
					346	52805	1.000000	03/31/2013		
					346	31821	0.990000	03/31/2012		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					346	31819	1.000000	09/30/2012		
					346	3659	0.980000			