**Vladislav Mikhalenko**

**Regular Engineer - Quality Assurance**

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**Professional Summary:**QA engineer with 3 years of experience in manual testing of mobile and web applications for RU and US projects in fin-tech and media. Proven expertise in building Support process from scratch. Outstanding skills in interacting with team through the training and communication. Eager to improve a QA process, willing to work with all parties of the software development life cycle.

**Skills:**

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| **Programing language**: Python  **Automation Tools**: Allure Report  **API testing**: Postman  **TMS**: Zephyr Scale  **SQL**: PostgreSQL, MS SQL  **AI tools:** ChatGPT | **OS**: Windows, Android, iOS  **CI/CD**: Jenkins, Gitlab  **Methodologies**: Agile, Scrum  **Bug Tracking**: Jira, Confluence  **Other tools and technologies**: GIt, Dbeaver, Fiddler, Grafana, Swagger UI, Graylog,  HP Service Manager, Visual Studio, HTML5, CSS3 |

**Languages**:

Russian (Native speaker), Belarusian (Native speaker), English (Upper-Intermediate)

**Professional Experience:**  
**Regular Quality Assurance Engineer | Qulix Systems |** 07/2021 - Present

*Project 1*

<Rosbank>| Mobile (Rosbank.Online)

* Created 10+ stubs for different teams
* Performed and updated 1000+ smoke and regression tests using android/ios
* Wrote more than 50+ test cases for automation
* Created more than 50 SQL scripts using insert, select, join, nested queries, filtering and grouping functions

<Rosbank>| Support Rosbank.Online

* Built 2nd line Support processes, increasing the efficiency of working on tasks
* Controlled and coordinated tasks within the team
* Conducted various meetings
* Won in the "Lord of Incidents" category and was noted by Rosbank for high quality work
* Created a knowledge base that was used by 1000+ people
* Trained 10+ teammates
* Personally supervised 2 newcomers

<Rosbank>| Web (Rosbank.Online)

* Personally tested 20+ improvements, performing smoke and API testing

*Project 2*

<BLISK>

* Tested 200+ video and audio content
* Created a sheet with formulas for calculating statistics on content usage by users
* Submitted more than 20+ ideas to improve the app, some of them were implemented

**Education:**   
Academy of Public Administration under the aegis of the President of the Republic of Belarus, Bachelor’s degree  
Information Resources Management, 2017-2021