**Vladislav Mikhalenko**

**Regular Engineer - Quality Assurance**

Belarus, Minsk | +375 (44) 761-84-85 |[wmikhalenko@gmail.com](mailto:wmikhalenko@gmail.com) | [LinkedIn](http://www.linkedin.com/in/vmikhalenko/)

**Professional Summary:**QA engineer with 3 years of experience in manual testing of mobile and web applications for RU and US projects in fin-tech and media. Proven expertise in building Support process from scratch. Outstanding skills in interacting with team through the training and communication. Eager to improve a QA process, willing to work with all parties of the software development life cycle.

**Skills:**

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| **Programing language**: Python  **Automation Tools**: Allure Report  **API testing**: Postman  **TMS**: Zephyr Scale  **SQL**: PostgreSQL, MS SQL  **AI tools:** ChatGPT, AI photo&video tools (for ex. Stable Video Diffusion, Midjorney and others) | **OS**: Windows, Android, iOS  **CI/CD**: Jenkins, Gitlab  **Methodologies**: Agile, Scrum  **Bug Tracking**: Jira, Confluence  **Other tools and technologies**: GIt, Dbeaver, Fiddler, Grafana, Swagger UI, Graylog,  HP Service Manager, React (CRM), Visual Studio, HTML5, CSS3 |

**Languages**:

Russian (Native speaker), Belarusian (Native speaker), English (Upper-Intermediate)

**Professional Experience:**  
**Regular Quality Assurance Engineer | Qulix Systems |** 07/2021 - Present

*Project 1*

<Digital banking for Societe Generale (new generation: Rosbank Online)>| Transaction team | Mobile

* Created 10+ stubs for different teams
* Performed and updated 1000+ smoke and regression tests using android/ios
* Wrote more than 50+ test cases for automation
* Created more than 50 SQL scripts using insert, select, join, nested queries, filtering and grouping functions

<Digital banking for Societe Generale (new generation: Rosbank Online)> | Support team | Mobile

* Built 2nd line Support processes, increasing the efficiency of working on tasks
* Tested and fixed more than 1000+ incidents (issues caused by using the Remote Banking Subsystems (Android, IOS))
* Controlled and coordinated tasks within the team
* Conducted various meetings
* Won in the "Lord of Incidents" category and was noted by Rosbank for high quality work
* Created a knowledge base that was used by 1000+ people
* Trained 10+ teammates
* Personally supervised 2 newcomers

<Digital banking for Societe Generale (new generation: Rosbank Online)> | Web

* Personally tested 20+ improvements, performing smoke and API testing

*Project 2*

<AI Photo Video Editor ‘BLISK’> | Mobile

* Tested 200+ video and audio content
* Created video content (short previews) using AI tools and video editors
* Created a sheet with formulas for calculating statistics on content usage by users
* Submitted more than 20+ ideas to improve the app, some of them were implemented

**Education and Certificates:**   
Academy of Public Administration under the aegis of the President of the Republic of Belarus, Bachelor’s degree  
Information Resources Management, 2017-2021

Certificate: Business analysis. Business processes modeling and optimization.

Issuing organization and date: Business KIT, May 2019