

Veronica Moss

FULL STACK SOFTWARE ENGINEER

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Software engineer with a strong focus on front-end development. Thrives in dynamic, fast-paced environments, leveraging a passion for technology to drive innovative solutions. Demonstrated leadership abilities, adeptly guiding cross-functional teams to success and fostering positive change through data-driven insights.

Experienced in a wide range of skills including:

LANGUAGES: Javascript, Python, CSS, HTML, SQL
FRAMEWORKS: Node + Express (JS), Flask
OTHER: Adaptability, Leadership, Communication, Time management, Data Analysis, Collaboration

DATABASES: SQLite3, PostgreSQL
TOOLS: Git, AWS, React, Redux
ORMS: Sequelize, SQLAlchemy

PROJECT EXPERIENCE

TECH TRIST >> Node + Express (JS), React, Redux, AWS

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- Developed with Node + Express to enhance project efficiency by maintaining a consistent programming language across both front and backend, reducing context switching, and enforcing a REST API.
- Leveraged the React library for its efficient, component-based structure, enabling dynamic and reusable UI components.
- Applied AWS for data management for effectiveness and security.

THE WAND >> Node + Express (JS), React, Redux

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- Implemented a Node + Express backend to streamline the project. Increasing the efficiency by avoiding context switching languages between the front and backend.
- Employed the React library for its lightweight nature and ability to render reusable components, which provides a dynamic user interface.

SPACE ODYSSEY >> (Group Project) Flask, Python, React, Redux

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- Utilized React library for its lightweight nature and ability to render reusable components which provides a dynamic user interface.
- Integrated Python and Flask for the backend due to its light-weight nature, and for the effective use of ORMs (Object-Relational Mappers) such as SQLAlchemy, form tools like WTForms, and authentication tools like Flask-Login. Securing and allowing a simple backend workflow.

WORK EXPERIENCE

TESLA >> Houston, TX

Sr. VSC Advisor

Sr. Operations Advisor

Operations Advisor

October 2022 – September 2023

October 2021– October 2022

November 2020 – October 2021

- Directed training initiatives and ensured seamless delegation, fostering a culture of quality and consistency among team members, resulted in exceeding meeting weekly targets.
- Leveraged expertise to assess, troubleshoot, and contribute to strategic decisions addressing customer vehicle concerns, ensuring effective resolutions utilizing company software to analyze vehicle data, resulted in over 93% individual customer satisfaction weekly.
- Collaborated closely with upper management to devise and execute innovative business strategies on a quarterly basis.
- Conducted weekly observations to optimize in-store operations, utilizing Tableau reports daily to track and enhance key performance indicators (KPIs), led to exceeding customer experience targets by 4% and attained a consistent 100% delivery yield every quarter. Recognized by VP as top customer satisfaction SSD center in North America.

EDUCATION

APP ACADEMY >> Full Stack Web Development

Completed April 2024