Veronica Moss
FULL STACK SOFTWARE ENGINEER

vivettemoss@yahoo.com > 832-205-7213 > [Linkedin](#) > [Github](#) > [Portfolio](#) > Conroe, TX

Software engineer with a strong focus on front-end development. Thrives in dynamic, fast-paced environments, leveraging a passion for technology to drive innovative solutions. Demonstrated leadership abilities, adeptly guiding cross-functional teams to success and fostering positive change through data-driven insights.

Experienced in a wide range of skills including:

LANGUAGES: Javascript, Python, CSS, HTML   **DATABASES:** Sequelize, SQlite3, SqlAlchemy
FRAMEWORKS: Node + Express (JS), Flask   **TOOLS**: Git, AWS, React, Redux
OTHER: Adaptability, Leadership, Communication, Time management, Data Analysis

PROJECT EXPERIENCE

TECH TRIST >> Node + Express (JS), React, Redux, AWS   **[GitHub](#) > [Live](#)**
- Developed with Node + Express to enhance project efficiency by maintaining a consistent programming language across both front and backend, reducing context switching.
- Leveraged the React framework for its efficient, component-based structure, enabling dynamic and reusable UI components.
- Applied AWS for data management for effectiveness and security.

THE WAND >> Node + Express (JS), React, Redux   **[GitHub](#) > [Live](#)**
- Implemented a Node + Express backend to streamline the project. Increasing the efficiency by avoiding context switching languages between the front and backend.
- Employed the React framework for its lightweight nature and ability to render reusable components,,which provides a dynamic user interface.

SPACE ODYSSEY >> (Group Project) Flask, Python, React, Redux   **[GitHub](#) > [Live](#)**
- Utilized React framework for its lightweight nature and ability to render reusable components which provides a dynamic user interface.
- Integrated Python and Flask for the backend due to its light-weight nature, and for the effective use of ORMs (Object-Relational Mappers) such SQLAlchemy, form tools like WTForms, and authentication tools like Flask-Login. Securing and allowing a simple backend workflow.

WORK EXPERIENCE

TESLA >> Houston, TX
Sr. VSC Advisor   **October 2022 – September 2023**
Sr. Operations Advisor   **October 2021– October 2022**
Operations Advisor   **November 2020 – October 2021**
- Directed training initiatives and ensured seamless delegation, fostering a culture of quality and consistency among team members, resulted in exceeding meeting weekly targets.
- Leveraged expertise to assess, troubleshoot, and contribute to strategic decisions addressing customer vehicle concerns, ensuring effective resolutions utilizing company software to analyze vehicle data, resulted in over 93% individual customer satisfaction weekly.
- Collaborated closely with upper management to devise and execute innovative business strategies on a quarterly basis.
- Conducted weekly observations to optimize in-store operations, utilizing Tableau reports daily to track and enhance key performance indicators (KPIs), led to exceeding customer experience targets by 4% and attained a consistent 100% delivery yield every quarter. Recognized by VP as top customer satisfaction SSD center in North America.

EDUCATION

APP ACADEMY >> Full Stack Web Development   **Completed April 2024**