Zhaniya Aimurzina

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SUMMARY

Junior Manual QA Tester with hands-on experience in team-based academic projects, hackathons, and voice bot/IVR testing. Confident in creating test documentation (checklists, test cases), reporting defects, and validating fixes. Basic API testing skills using Postman and request analysis with Chrome DevTools. Intermediate level: SQL, Python, HTML.

TECHNICAL SKILLS

Testing: Functional, Smoke/Regression, Exploratory testing, Test design (equivalence partitioning, boundary values)
Test Documentation: Test cases, Checklists, Test scenarios, Test reports
Tools: Postman (REST, collections, environments, basic assertions), Chrome DevTools (Network/Console, cookies, localStorage)
Languages: SQL (intermediate), Python (intermediate), HTML (intermediate)
Data Validation: verifying data consistency with SQL (SELECT/JOIN/GROUP BY), expected vs actual analysis

EXPERIENCE

QA Tester (Manual) — Voice Bots / IVR   2025
Cybernet   *Almaty, Kazakhstan*

- Tested voice bots according to client requirements: validated dialogue flows, branching logic, and behavior across multiple use cases (happy path / negative scenarios).
- Created and maintained checklists and test cases for client-specific scenarios; updated coverage when intents and business logic changed.
- Reported bugs with clear reproduction steps, expected/actual results, severity/priority, and attachments (audio/logs); performed re-testing after fixes.
- Analyzed log files to troubleshoot issues: mapped recognized phrases to intents and identified causes of incorrect routing or responses.
- Performed regression testing after updates: verified key intents, state transitions, and handling of pauses/repeats/ASR errors.
- Contributed to audio processing tasks: listening, translating/normalizing phrases, and preparing a "phrase bar" (phrase variations) to improve recognition quality.

PROJECT EXPERIENCE

Team Academic Project (Web Application)   2025
QA Tester (Manual)   *Almaty, Kazakhstan*

- Reviewed requirements and built a test coverage list for key user scenarios.
- Designed checklists and test cases for authentication, forms, validations, and role-based access control.
- Executed smoke and regression testing before demos/releases; tracked defects and verified fixes.
- Performed basic API checks in Postman: methods, parameters, status codes, and JSON validation (assertions).
- Used Chrome DevTools to analyze network requests (Network), runtime errors (Console), and UI-related issues.
- Validated backend data with SQL queries and compared expected vs actual behavior.

EDUCATION

International Information Technology University (IITU)   Almaty, Kazakhstan
Network Security   *2021 – 2025*

ADDITIONAL

Strengths: Attention to detail, responsibility, teamwork, fast learning.