**Problem:**The program can't start becuase the cxlib-5-0.dll is missing from your computer  
  
**Solution:**  
This issue relates to a Crystal file and the information below is from this SAP article:  
  
[scn.sap.com/thread/3203841](http://scn.sap.com/thread/3203841)   
  
The error regarding the cxlib-5-0.dll file can be resolved by copying 2 files from one location to another.  
  
At the end of this article it states that copying 2 files from one location to another should resolve the issue. I have pasted the information directly from the link above below:   
 **Solution for 64 bit machines:**  
  
Copy these 2 files (located at C:\Program Files (x86)\SAP BusinessObjects\Crystal Reports for .NET Framework 4.0\Common\SAP BusinessObjects Enterprise XI 4.0\win64\_x64\) 1. cxlib-5-0.dll 2. cxlibw-5-0.dll  
  
Paste the 2 files in this location: C:\windows\syswow64  
 **Solution for 32 bit machines:**  
  
Copy these 2 files (located at C:\Program Files (x86)\SAP BusinessObjects\Crystal Reports for .NET Framework 4.0\Common\SAP BusinessObjects Enterprise XI 4.0\win32\_x86\) 1. cxlib-5-0.dll 2. cxlibw-5-0.dll   
  
Paste the 2 files in this location: C:\windows\system32  
  
Hope this helps anyone having the above problem.