

# VEERENDRA M

## Linux SYSTEM ADMINISTRATION

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### Objective:

As a Linux Support Engineer, responsible for providing Concurrent customers and field personnel (worldwide) with high level systems support/analysis, acting as a single point of contact for support, field and development personnel in managing critical problems, addressing technical problems involving the integration of all Concurrent software products and their interaction with Concurrent and non-Concurrent hardware.

### Skills:

In-depth knowledge of Linux operating systems; LINUX, MySQL, GitHub, KVM server, AWS S3 bucket, EC2, MAC, FTP, DHCP, APACHE web service, CRON, LVM, Disk Partition, Virtualization, File Permission, Microsoft Office365.

### Work Experience: Linux System Administration

**EReleGo Technologies PVT LTD** DEC-2021 TO OCT- 2023

- Software installation and configuration.
- Train the end-users in software functioning.
- Technical support to users via phone and email.
- Ensure customer satisfaction at all stages.
- Record, Resolve, Monitor customer complaints.
- Software Technologies, SQL knowledge.
- Good analytical, troubleshooting skills.
- Support in LAMP Configuration
- Responsible for Installing, configuring maintaining, supporting and troubleshooting Linux server application system, including Load Balancing.
- Installing, configuring and maintaining services such as MYSQL, Apache, DHCP, DNS and NFS.

- Knowledge of MYSQL Database and Scripting knowledge on web servers, Hosting and Domain management.

### **Work Experience: Branch Associate**

- Resolve System Slovenes.
- Windows 10, Win7, Win8 OS installations.
- Printer installation and uninstallation.
- Printer Trouble shooting.
- Check Payment for customers.
- Maintaining Documents in Company Databases.
- Check Reconciliations.
- Entering Customers Detailed Documents in Company Database.
- Ticket Raising for the website issues.

**HDFC LIFE INSURANCE CORPORATION MAR-2019 TO DEC-2019**

### **Education:**

#### **B.E in Computer Science & Engineering**

Sri Tontadarya College of Engineering Gadag-Karnataka  
2018

#### **Diploma in Computer Science & Engineering**

Anjuman-E-Islam-Polytechnic Gadag-Karnataka  
2012

#### **SSLC**

Loyola High School Gadag-Karnataka  
2006