



VMware Cloud
Foundation 9

Authentication & Authorization

Introduction & Best Practices

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These slides correspond to the
“Authentication and Authorization Best Practices in VCF 9”
video on the VCF YouTube Channel

<https://www.youtube.com/@VMwareCloudFoundation>

Disclaimer

This document is intended to provide general guidance for organizations that are considering Broadcom solutions. The information contained in this document is for educational and informational purposes only.

This document is not intended to provide advice and is provided “AS IS.”

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Organizations should engage appropriate legal, business, technical, and audit expertise within their specific organization for review of requirements and effectiveness of implementations.

Based on a

TRUE STORY

ZERO TRUST

Means **less trust**, not more trust.

Things Your Identity Provider Can Do To You

Immense Amounts of Trust Placed in Identity Providers



This is NOT an attack on identity (or other) teams.

It's more an acknowledgement that they have
a very difficult job, and if something goes
wrong it can be a big problem, organizationally.

Things Your Identity Provider Can Do To You

Immense Amounts of Trust Placed in Identity Providers



Change Group
Membership



Reset User
Passwords



Disable MFA and
Other Controls



Cover Their
Tracks

Identity Providers Have To Trust a Lot of Things, Too

Organizations are Complicated



Provisioning,
Monitoring,
EDR Systems



Other People
They Didn't
Choose



Human
Resources



Help Desk &
Support Staff



Underlying
Infrastructure
(What?! :)

VCF Admins already have
privileged access to
all organizational data

IdP admins are implicit
admins **of everything** in
the organization

(so are backup admins, among others)



America's Cyber Defense Agency

NATIONAL COORDINATOR FOR CRITICAL INFRASTRUCTURE SECURITY AND RESILIENCE

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Insider Threat Mitigation

A holistic insider threat mitigation program combines physical security, personnel awareness, and information-centric principles.



Infrastructure is different
because infrastructure is
more important



Authentication & Authorization Best Practices

VMware Cloud Foundation Security & Compliance

1. **Isolate from primary corporate/enterprise IdPs.**

Options for Isolating Authentication & Authorization

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Separate cloud
IdP tenant?



Separate instance
on-premises and
clustered?



Separate on-
premises instance
per site?

Options for Isolating Authentication & Authorization

VMware Cloud Foundation Security & Compliance



The public cloud still has a whole class of risks to it, and you still have the same global cloud admins and such.

Separate cloud
IdP tenant?

Separate instance
on-premises and
clustered?

Separate on-
premises instance
per site?

Options for Isolating Authentication & Authorization

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This level of isolation only really useful if the rest of everything is independent, too.

?

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IdP tenant?

Separate instance
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Separate on-
premises instance
per site?

Options for Isolating Authentication & Authorization

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This level of isolation only really useful if the rest of everything is independent, too.

May reach a point where even admins are going to start duplicating their passwords.

Remember: the password vault is an attackable trust relationship, too.



Separate on-premises instance per site?

“Reducing audit scope”

How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



VCF
Admins



IdP
Admins

How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



Separation of Duties

Authentication & Authorization Best Practices

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Starting to be mandated in regulations,
such as the UK Telecommunications Security
Code of Practice (M10.30, M11.19, M11.20)

Also called for in third-party defensive guidance
for IT infrastructure (Mandiant et al)

Authentication & Authorization Best Practices

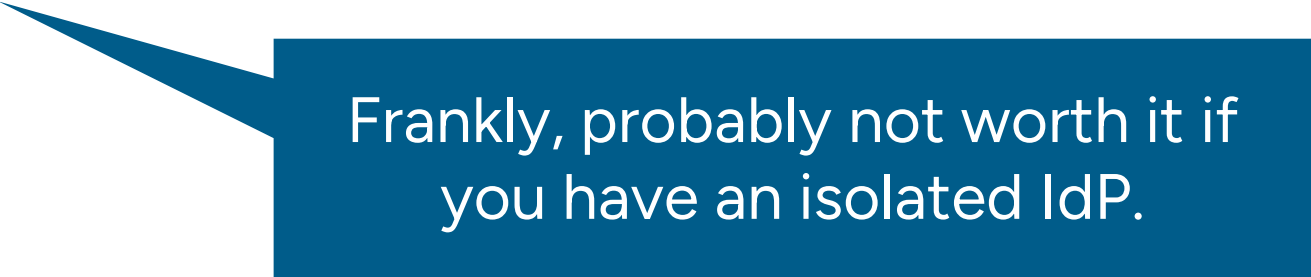
VMware Cloud Foundation Security & Compliance

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2. **If reasonable, do authorization inside vSphere/VCF, not inside your IdP.**

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Frankly, probably not worth it if you have an isolated IdP.

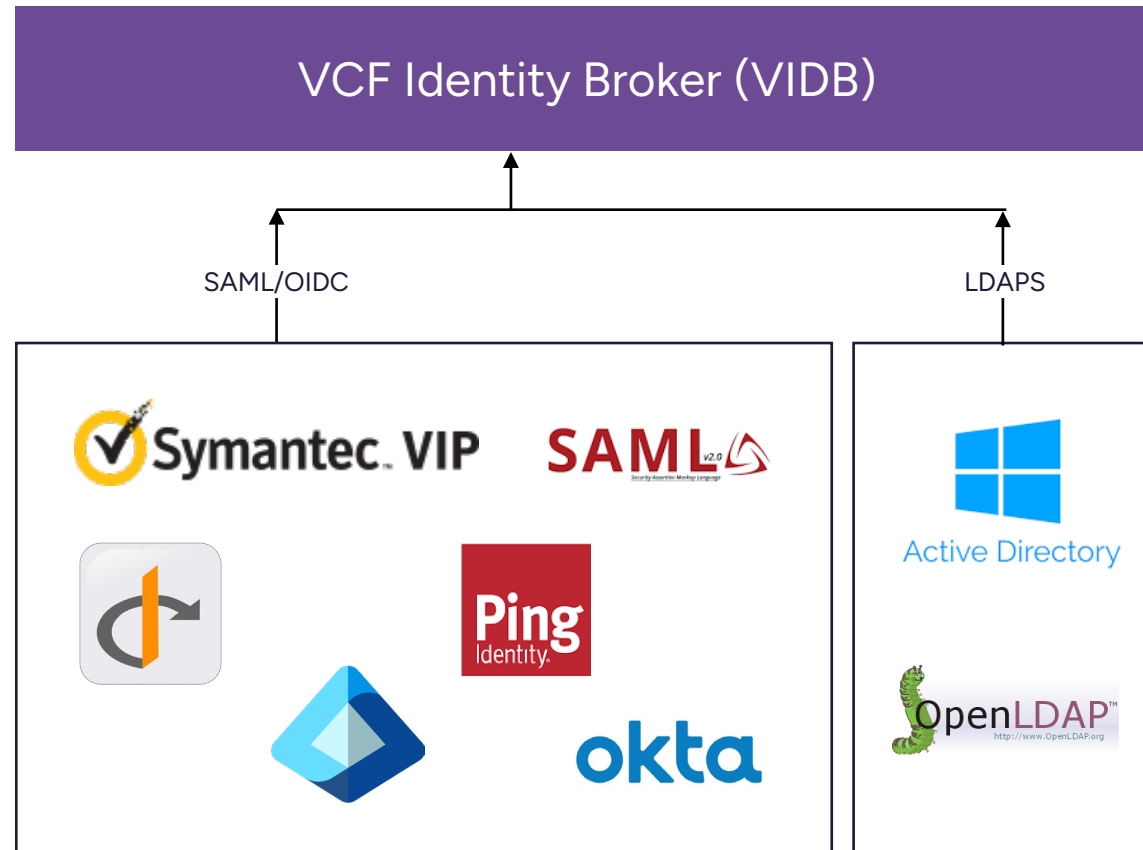
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3. **Use the Identity Broker (VIDB) to introduce MFA.**

Modern Identity Broker Simplifies Configuration

Single Sign-On for VCF Administrator Access Across VCF



Embedded (in vCenter),
standalone, and clustered
appliance deployment models

Automatic configuration for
vCenter, NSX, Operations,
and Automation

One IdP configuration for VCF
management components, but
Automation has multitenancy

**Supports any SAML, OIDC,
and AD/LDAPS-based IdP**

Do not put your infrastructure
on the Internet.

Use the cloud services' local
proxies instead.

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4. **Restrict access to vCenter & VCF Operations to only those who need it.**

Should you put vCenter
in/on the same network as
ESX management?

Should you put VCF
Operations in/on the same
network as ESX management?

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6. **Restrict access to other connected infrastructure systems' management interfaces, too.**

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7. **Reduce permissions for service accounts to the minimum needed.**

Know Exactly What Permissions Were Used

vSphere Privilege Recorder

[Docs](#) / [VMware vSphere](#) / [vSphere Security](#)

Using Privilege Recorder

[Add to Library](#) | [RSS](#) | [Download PDF](#) | [Feedback](#)

 Updated on 06/08/2023

In vSphere, privileges are fine-grained access controls that can be grouped into roles and map them to users or groups. You can use the privilege recorder to identify the minimum set of privileges required to run a vCenter Server workflow.

To run a specific set of operations, it is very difficult to determine the minimal set of privileges that are required by the workflow. The privilege recorder helps you identify the minimum set of privileges required to run a vCenter Server workflow. As a result, the user either has more access or too little access to the environment. With the aim to keep the environment secure, the privilege recorder feature helps you identify the minimum set of privileges required to run a vCenter Server workflow and query the privileges that were checked while performing an operation. Privilege recorder is implemented using the ListAPI.

 **Note:**

This feature is available as an API, and it supports only workflows run by a script. There is no UI support for this feature.

Querying the ListAPI allows you to retrieve lists of privilege checks along with the corresponding sessions, users, operation IDs (opIDs). You can use the appropriate filters to obtain privileges for a particular workflow.

For example, assume that user A needs to create a VM. Creating a VM requires a certain set of privileges. User A from the system administrator. The system administrator can enable the privilege recorder and execute the create VM operation. When the privilege check is performed, the data for the privileges that were checked during the Create VM operation is stored in the vCenter Server database. In this example, this system admin will use the filters to get privileges for the Create VM operation. The system administrator can now create a role with minimum required privileges and assign it to the user.

[Enable Privilege Recorder using the vSphere Client](#)

You can enable privilege recorder by using vSphere Client or adding the configuration to vpxd.cfg. [\[Read more\]](#)


Parent topic: [vSphere Permissions and User Management Tasks](#)

Developer Center

[Overview](#) | [API Explorer](#) | [Code Capture](#)

```
curl -X POST 'https://vcenter-1.8.fcotr.org/api/vcenter/authorization/privilege-checks?action=list' -H 'vmware-api-session-id: <valid-vapi-session-id>'
```

Response

[VcenterAuthorizationPrivilegeChecksListResult](#)   {

"items": (Array<VcenterAuthorizationPrivilegeChecksInfo>, required)

[

[VcenterAuthorizationPrivilegeChecksInfo](#)   {

"object": (Object, required)

[VapiStdDynamicID \(domain-c8\)](#)   {

"id": (string, required) "domain-c8",

"type": (string, required) "vim.ClusterComputeResource",

}

"principal": (Object)

[VcenterAuthorizationPrivilegeChecksPrincipal \(administrator\)](#)   {

"domain": (string, required) "vsphere.local",

"name": (string, required) "administrator",

}

"privilege": (string, required) "System Read"

vCenter will log the permission you are missing, so...
**Create a role with no permissions, try the thing, then
adjust the permissions. Repeat until done.**

Remember that if it's a backup system to try restores, too.

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8. **Enable IdP advanced features like conditional access, geographic location, phishing-resistant MFA (number matching), and device hygiene.**


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9. **Ensure access logs are being retained in your IdP, for as long as possible/funded.**

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Entra ID administrators have it enabled by default, even if you didn't turn SSPR on.

It also does not follow your defined authentication method policies for admins, allowing email and SMS.

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11. **Audit infrastructure IdPs against published best practices.**

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13. **Do not connect systems which can alter accounts, passwords, or authentication configurations to infrastructure components or IdPs (user provisioning systems, HR systems, automated password reset systems, configuration management systems, etc.).**

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"How will we manage these systems?"

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15. **Do not allow staff outside the VCF administration team the ability to reset infrastructure administrator authenticators. Reset authenticators in person for privileged accounts.**

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Attackers are also impersonating Help Desk staff. How would one of your users know it's the real Help Desk?

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14. Do not connect monitoring systems in a manner that allows them to execute commands on infrastructure systems.
15. Do not allow staff with MFA to reset infrastructure privileged accounts.

Attackers are also impersonating Help Desk staff. How would one of your users know it's the real Help Desk?

How does your answer change if you consider the attacker might have the same information your users do?

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15. Do not allow staff outside the VCF administration team the ability to reset infrastructure administrator authenticators. Reset authenticators in person for privileged accounts.
16. **Consider carefully where you store “break glass” authentication information.**

Non-Technical Topics

When Implementing Change



Organizational Resistance

“Not how we do things around here.”

“We’ve always done it this way.”

“If it ain’t broke don’t fix it.”

“We don’t have staff or time for this.”

“Why do you think you’re special?”

Ownership

“Who maintains the infrastructure IdP?”

“Who is funding this?”

Exceptions

“What about app admins that need access?”

“Infosec will need admin rights.”

Just in case...

But I need the console...

What if...?

Someone will need to say no.

Just for now...

Have boot media...

"I don't want to have to
wake you up..."

Remember That They're Trying to Solve Problems, Too

"For security and compliance reasons we only grant access in limited cases."



Pre-Existing
Written Policy



High-Level Risk
Acceptance



VCF
Automation

Remember That They're Trying to Solve Problems, Too

"For security and compliance reasons we only grant access in limited cases."

1

Pre-Existing
Written Policy

Include access control as well as application standards to help avoid the need for this type of access.

Include a design review so technological solutions can be found.

Remember
"For security

"Okay, fine, you can have access,
but only if your VP accepts the risk,
in writing, every X days."

problems, Too
in limited cases."

1

Pre-Existing
Written Policy

2

High-Level Risk
Acceptance

3

VCF
Automation

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1

Pre-Existing
Written Policy

2

High-Level Risk
Acceptance

Remember that this
might happen.

...and that they're not
your systems, they
belong to the org.

Just get it in writing.

Remember That They're Trying to Solve Problems, Too

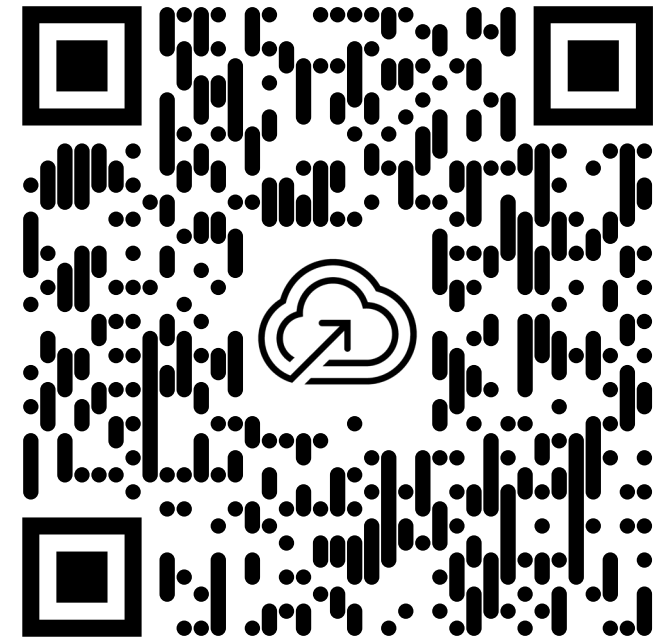
"For security and compliance reasons we only grant access in limited cases."



Security Hardening & Compliance Resources

<https://brcm.tech/vcf-security>

<https://github.com/vmware/vcf-security-and-compliance-guidelines/>





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Thank You

