



VMware Cloud
Foundation 9

Authentication & Authorization

Introduction & Best Practices

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These slides correspond to the
“Authentication and Authorization Best Practices in VCF 9”
video on the VCF YouTube Channel

<https://www.youtube.com/@VMwareCloudFoundation>

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Organizations should engage appropriate legal, business, technical, and audit expertise within their specific organization for review of requirements and effectiveness of implementations.

Based on a

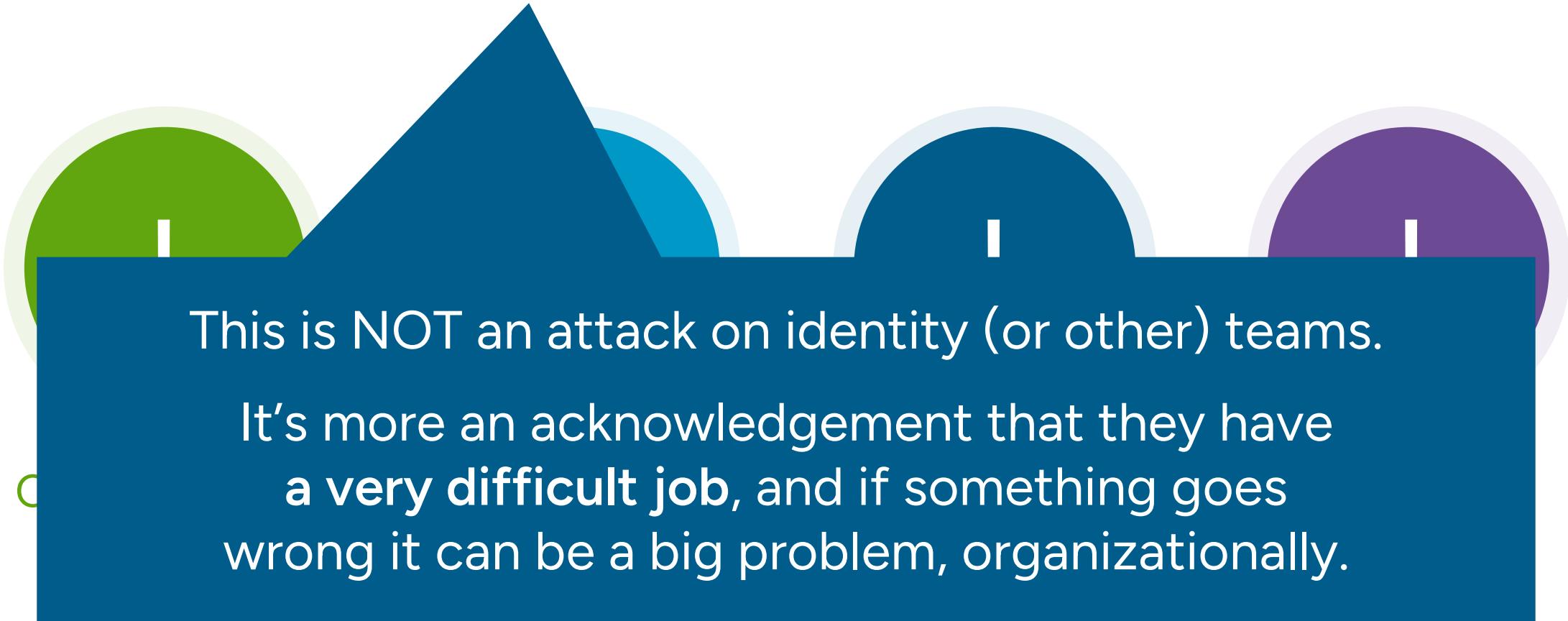
TRUE STORY

ZERO TRUST

Means **less trust**, not more trust.

Things Your Identity Provider Can Do To You

Immense Amounts of Trust Placed in Identity Providers



Things Your Identity Provider Can Do To You

Immense Amounts of Trust Placed in Identity Providers



Change Group
Membership



Reset User
Passwords



Disable MFA and
Other Controls



Cover Their
Tracks

Identity Providers Have To Trust a Lot of Things, Too

Organizations are Complicated



Provisioning,
Monitoring,
EDR Systems



Other People
They Didn't
Choose



Human
Resources



Help Desk &
Support Staff



Underlying
Infrastructure
(What?! :)

VCF Admins already have
privileged access to
all organizational data

IdP admins are implicit
admins **of everything** in
the organization
(so are backup admins, among others)



America's Cyber Defense Agency

NATIONAL COORDINATOR FOR CRITICAL INFRASTRUCTURE SECURITY AND RESILIENCE

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Insider Threat Mitigation

A holistic insider threat mitigation program combines physical security, personnel awareness, and information-centric principles.



Infrastructure is different
because infrastructure is
more important



Authentication & Authorization Best Practices

VMware Cloud Foundation Security & Compliance

1. Isolate from primary corporate/enterprise IdPs.

Options for Isolating Authentication & Authorization

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Separate cloud
IdP tenant?



Separate instance
on-premises and
clustered?



Separate on-
premises instance
per site?

Options for Isolating Authentication & Authorization

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The public cloud still has a whole class of risks to it, and you still have the same global cloud admins and such.

Separate cloud IdP tenant?

Separate instance on-premises and clustered?

Separate on-premises instance per site?

Options for Isolating Authentication & Authorization

VMware Cloud Foundation Security & Compliance

This level of isolation only really useful if the rest of everything is independent, too.



Separate cloud
IdP tenant?

Separate instance
on-premises and
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Separate on-
premises instance
per site?

Options for Isolating Authentication & Authorization

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This level of isolation only really useful if the rest of everything is independent, too.



May reach a point where even admins are going to start duplicating their passwords.

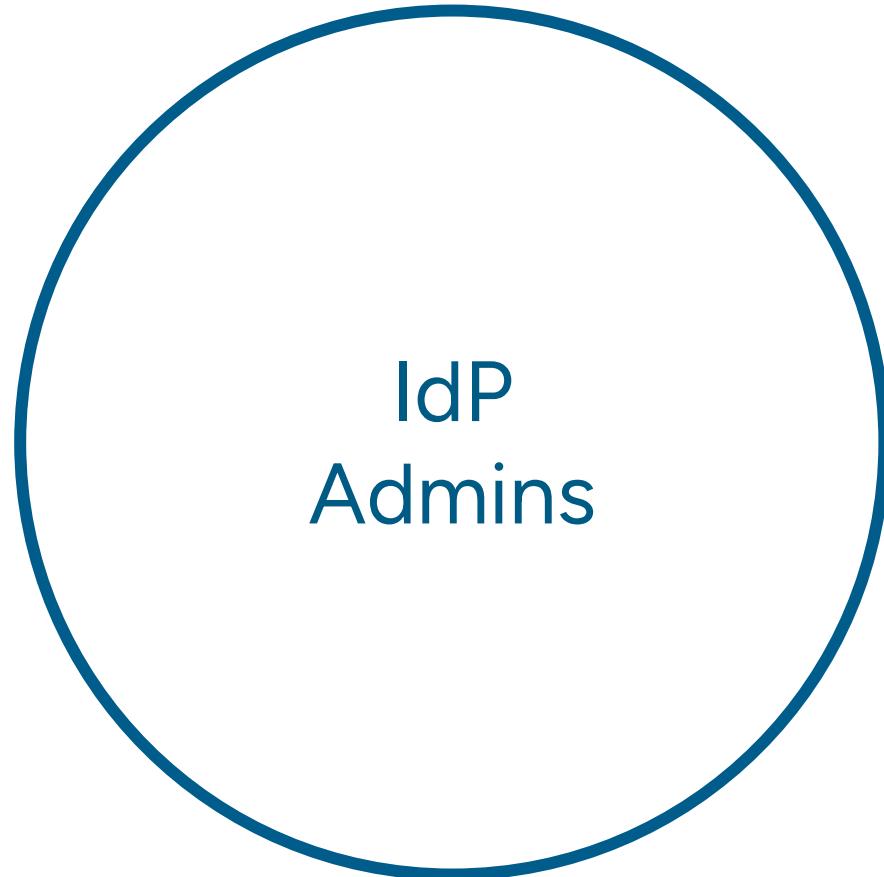
Separate on-premises instance per site?

Remember: the password vault is an attackable trust relationship, too.

“Reducing audit scope”

How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



How Do You Reduce Trust?

Reduce Overall Trust, Not Require More



Separation of Duties

Authentication & Authorization Best Practices

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Starting to be mandated in regulations,
such as the UK Telecommunications Security
Code of Practice (M10.30, M11.19, M11.20)

Also called for in third-party defensive guidance
for IT infrastructure (Mandiant et al)

Authentication & Authorization Best Practices

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2. **If reasonable, do authorization inside vSphere/VCF, not inside your IdP.**

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Frankly, probably not worth it if
you have an isolated IdP.

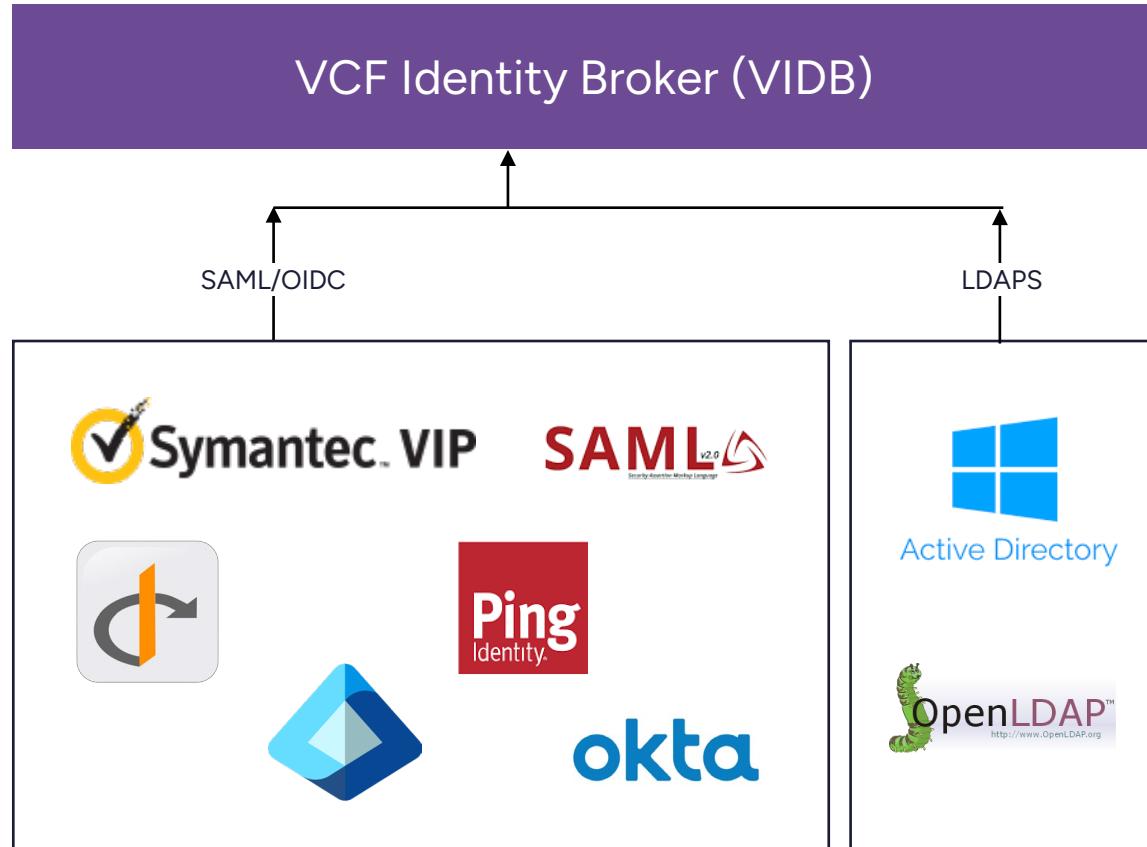
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Modern Identity Broker Simplifies Configuration

Single Sign-On for VCF Administrator Access Across VCF

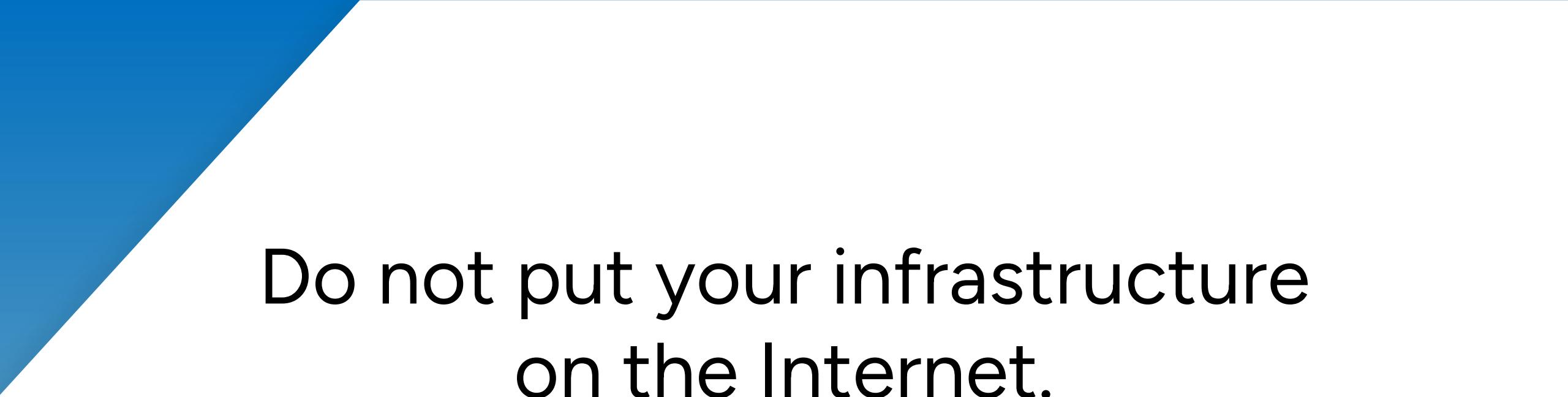


Embedded (in vCenter),
standalone, and clustered
appliance deployment models

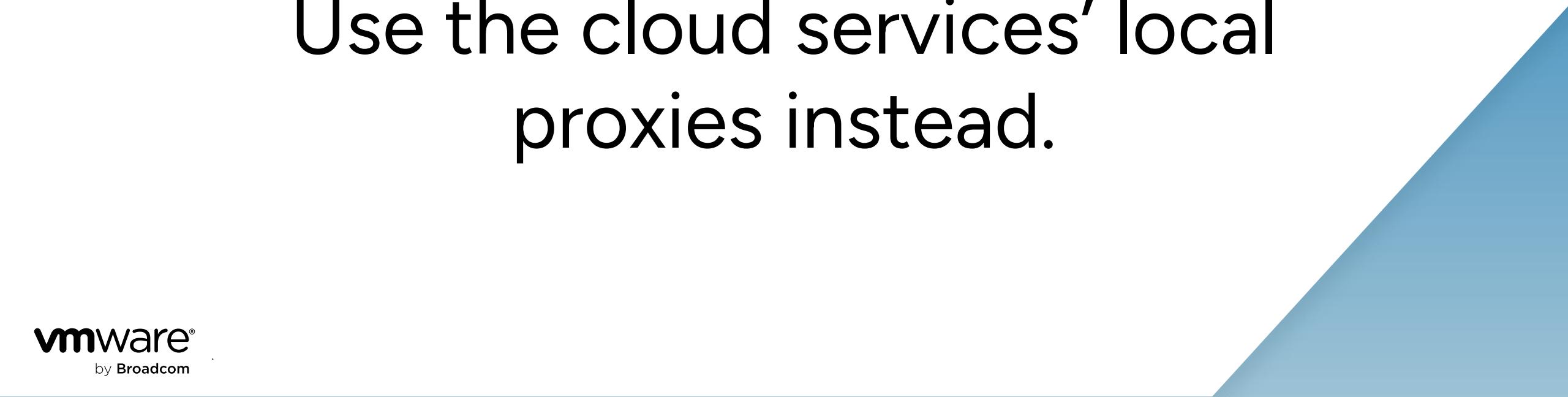
Automatic configuration for
vCenter, NSX, Operations,
and Automation

One IdP configuration for VCF
management components, but
Automation has multitenancy

Supports any SAML, OIDC,
and AD/LDAPS-based IdP



Do not put your infrastructure
on the Internet.



Use the cloud services' local
proxies instead.

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Should you put vCenter in/on the same network as ESX management?

Should you put VCF
Operations in/on the same
network as ESX management?

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6. **Restrict access to other connected infrastructure systems' management interfaces, too.**

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7. **Reduce permissions for service accounts to the minimum needed.**

Know Exactly What Permissions Were Used

vSphere Privilege Recorder

Docs / VMware vSphere / vSphere Security

Using Privilege Recorder

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Updated on 06/08/2023

In vSphere, privileges are fine-grained access controls that can be grouped into roles and map them to users or groups. This allows you to identify the minimum set of privileges required to run a vCenter Server workflow.

To run a specific set of operations, it is very difficult to determine the minimal set of privileges that are required because there is not one-one mapping with the specific workflow which usually consists of multiple calls to different APIs operating on different objects. As a result, the user either has more access or too little access to the environment. With the aim to keep the system secure, the privilege recorder feature helps you identify the minimum set of privileges required to run a vCenter Server workflow. It records all the operations performed by a user and queries the privileges that were checked while performing an operation. Privilege recorder is implemented using the vSphere API.

Note:
This feature is available as an API, and it supports only workflows run by a script. There is no UI support for this feature.

Querying the List API allows you to retrieve lists of privilege checks along with the corresponding sessions, users, and operation IDs (opIDs). You can use the appropriate filters to obtain privileges for a particular workflow.

For example, assume that user A needs to create a VM. Creating a VM requires a certain set of privileges. User A logs in to the system as a system administrator. The system administrator can enable the privilege recorder and execute the Create VM operation. After the privilege check is performed, the data for the privileges that were checked during the Create VM operation is stored in the system. This includes the privilegeID, sessionID, OpID, and so on. In this example, this system admin will use the filters to get privileges for the user A. The system administrator can now create a role with minimum required privileges and assign it to the user.

Enable Privilege Recorder using the vSphere Client
You can enable privilege recorder by using vSphere Client or adding the configuration to vpxd.cfg. [Read more]

Parent topic: vSphere Permissions and User Management Tasks

Developer Center

Overview API Explorer Code Capture

```
curl -X POST 'https://vcenter-1.8.fcotr.org/api/vcenter/authorization/privilege-checks?action=list' -H 'vmware-api-session-id: <valid-vapi-session-id>'
```

Response

```
VcenterAuthorizationPrivilegeChecksListResult {  
  "items": (Array<VcenterAuthorizationPrivilegeChecksInfo>, required)  
  [  
  
    VcenterAuthorizationPrivilegeChecksInfo {  
      "object": (Object, required)  
  
      VapiStdDynamicID (domain-c8) {  
        "id": (string, required) "domain-c8",  
        "type": (string, required) "vim.ClusterComputeResource",  
      }  
  
      "principal": (Object)  
  
      VcenterAuthorizationPrivilegeChecksPrincipal (administrator) {  
        "domain": (string, required) "vsphere.local",  
        "name": (string, required) "administrator",  
      }  
  
      "privilege": (string, required) "System.Read"  
    }  
  ]  
}
```

vCenter will log the permission you are missing, so...
**Create a role with no permissions, try the thing, then
adjust the permissions. Repeat until done.**

Remember that if it's a backup system to try restores, too.

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8. **Enable IdP advanced features like conditional access, geographic location, phishing-resistant MFA (number matching), and device hygiene.**

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9. **Ensure access logs are being retained in your IdP, for as long as possible/funded.**

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9. Ensure access logs are being retained in your IdP, for as long as possible/funded.

Initial breaches are often years earlier

Authentication & Authorization Best Practices

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10. If using Microsoft Entra ID, disable Seamless SSO. Disable SSPR for administrators.

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Entra ID administrators have it enabled by default, even if you didn't turn SSPR on.

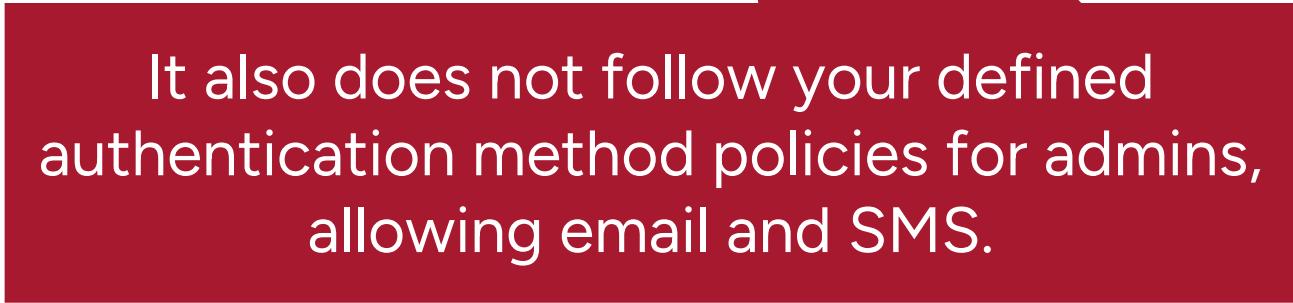
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It also does not follow your defined authentication method policies for admins, allowing email and SMS.

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11. **Audit infrastructure IdPs against published best practices.**

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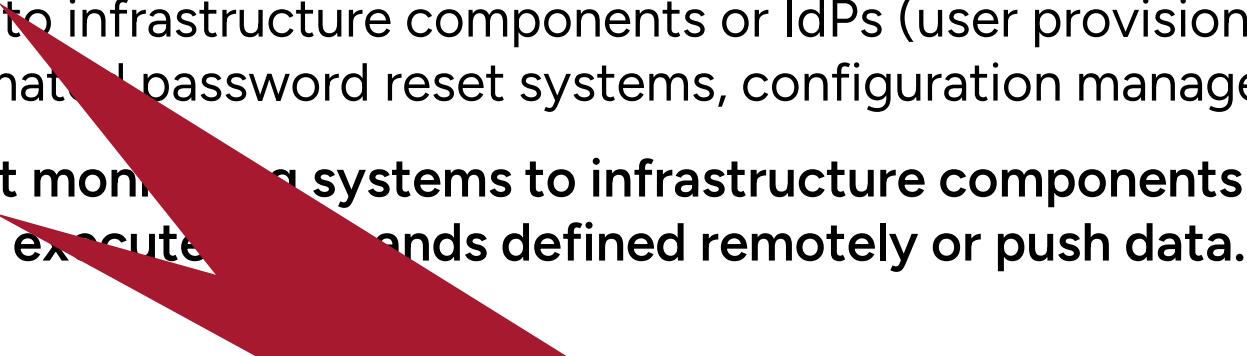
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14. **Do not connect monitoring systems to infrastructure components or IdPs in a manner that allows them to execute commands defined remotely or push data.**

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“How will we manage these systems?”

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15. **Do not allow staff outside the VCF administration team the ability to reset infrastructure administrator authenticators. Reset authenticators in person for privileged accounts.**

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14. Do not connect monitoring tools that allow them to execute commands on infrastructure systems.
15. **Do not allow staff outside the VCF administration team the ability to reset infrastructure administrator authenticators. Reset authenticators in person for privileged accounts.**

Attackers are also impersonating Help Desk staff. How would one of your users know it's the real Help Desk?

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14. Do not connect monitoring tools that allow them to execute commands on infrastructure systems.
15. **Do not allow staff members to reset privileged accounts.** It's very easy to reset infrastructure privileged accounts.

Attackers are also impersonating Help Desk staff. How would one of your users know it's the real Help Desk?

How does your answer change if you consider the attacker might have the same information your users do?

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15. Do not allow staff outside the VCF administration team the ability to reset infrastructure administrator authenticators. Reset authenticators in person for privileged accounts.
16. **Consider carefully where you store “break glass” authentication information.**

Non-Technical Topics When Implementing Change



Organizational Resistance

“Not how we do things around here.”

“We’ve always done it this way.”

“If it ain’t broke don’t fix it.”

“We don’t have staff or time for this.”

“Why do you think you’re special?”

Ownership

“Who maintains the infrastructure IdP?”

“Who is funding this?”

Exceptions

“What about app admins that need access?”

“Infosec will need admin rights.”

Just in case...

But I need the console...

What if...?

Someone will need to say no.

Just for now...

Have boot media...

“I don’t want to have to
wake you up...”

Remember That They're Trying to Solve Problems, Too

"For security and compliance reasons we only grant access in limited cases."



1

Pre-Existing
Written Policy



2

High-Level Risk
Acceptance



3

VCF
Automation

Remember That They're Trying to Solve Problems, Too

"For security and compliance reasons we only grant access in limited cases."



Pre-Existing
Written Policy

Include access control as well as application standards to help avoid the need for this type of access.

Include a design review so technological solutions can be found.

Acceptance

Automation

Remember

"For security"

Problems, Too ; in limited cases.”

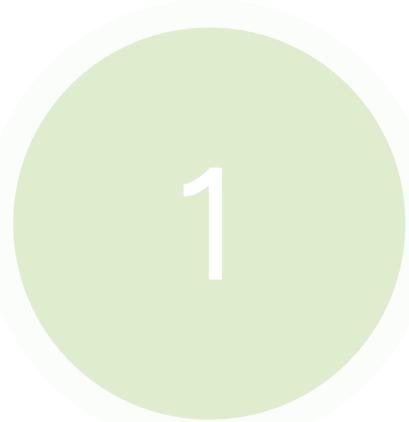
**“Okay, fine, you can have access,
but only if your VP accepts the risk,
in writing, every X days.”**



Remember
"For security

"Okay, fine, you can have access,
but only if your VP accepts the risk,
in writing, every X days."

Problems, Too
"...in limited cases."



Pre-Existing
Written Policy



High-Level Risk
Acceptance

Remember that this
might happen.

...and that they're not
your systems, they
belong to the org.

Just get it in writing.

Remember That They're Trying to Solve Problems, Too

"For security and compliance reasons we only grant access in limited cases."



Self-service is wonderful! #justsayin

Pre-Existing
Written Policy

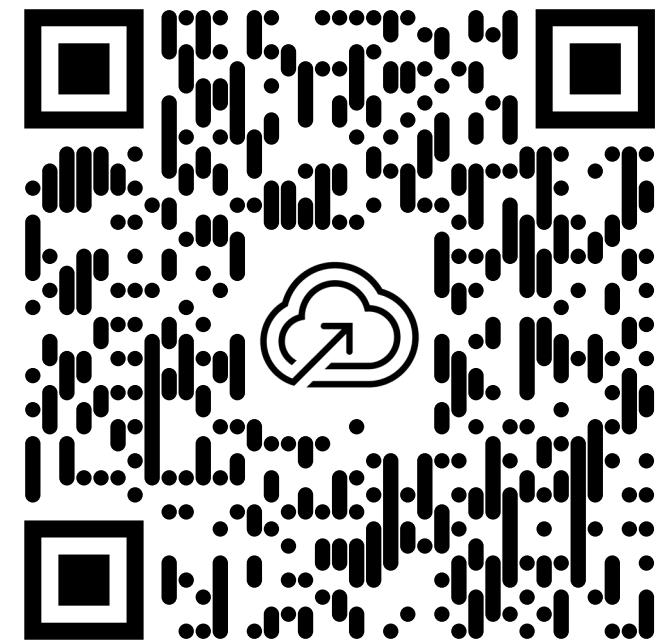
High-Level Risk
Acceptance

VCF
Automation

Security Hardening & Compliance Resources

<https://brcm.tech/vcf-security>

<https://github.com/vmware/vcf-security-and-compliance-guidelines/>





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Thank You

