

# CURRICULUM VITAE

OF

## TSHILIDZI RAMBUDA

WEB DEVELOPER, DATA ANALYST,  
GRAPHIC DESIGNER

### ABOUT ME

Throughout my life experience and exposure I have grown a passion for web designs, web development and programming. I spend most of my time researching about new web development technologies, which is part of who I am as an individual, creative, passionate, hardworking and a go getter with a dream of owning the next YouTube :D

### CONTACTS INFORMATION

Contacts: 062 994 5696

Email: [rambudatshilidzi1@gmail.com](mailto:rambudatshilidzi1@gmail.com)

Address: 1288 Hlongwane Street,  
Tembisa, Phomolong,  
1632

LinkedIn:

<https://www.linkedin.com/in/tshilidzi-rambuda-7796b6168>

### SKILLS

HTML5

CSS3

JAVASCRIPT

PYTHON

EXCELLENT COMMUNICATION

DATA SCRAPPING

CUSTOMER SERVICE

REACT.JS

BOOTSTRAP

PHP (INTRODUCTION)

A LINK TO MY PORTFOLIO: [HTTPS://VNASHBIO.GITHUB.IO/](https://vnashbio.github.io/)

### EXPERIENCE 1 Yr.

02/2020 to 07/2020

Company name: Trip.com

Position held: Inbound Call Agent (Intern)

Trip.com a number one international travel agency in the world, if you're looking to book a flight, book a hotel, travel with the railway trains within mainland china, Trip.com can do that for you and more, with benefits of being a member and a supporter you are well at home with Trip.com. Your bookings and reservations are managed just as you prefer, with over the top service guarantee you'll never ask for more.

### Experience gained

Through my work experience I have gained the ability to

- Answer incoming calls from customers
- Being able to handle difficult customers
- Capturing data according to the required standards
- Ensuring customer satisfaction at all times by doing thorough follow up
- Managing customer bookings professionally
- Handling multiple customers at the same time
- Being thorough and paying attention to detail
- Being able to work under pressure
- Data management and handling
- Analyzing data giving customer the correct information concerning the booking and customer account.

## **EDUCATION**

02/2010 to 11/2014

**PHOMOLONG SECONDARY SCHOOL**

NATIONAL SENIOR CERTIFICATE (MATRIC)

MAJOR;

**PHYSICAL SCIENCE**

**MATHEMATICS**

**LIFE SCIENCE**

**GEOGRAPHY**

**BUSINESS STUDIES**

02/2016 to 11/2018

**EKURHULENI WEST COLLEGE TVET**

NATIONAL VOCATIONAL CERTIFICATE LV 4

MAJOR;

**INFORMATION TECHNOLOGY AND COMPUTER SCIENCE**

**COMPUTER PROGRAMMING**

**PROJECT MANAGEMENT**

**SYSTEM ANALYSIS AND DESIGN**

08/2019 to 07/2020

**CHONGQING POLYTECHNIC COLLEGE**

INTERNATIONAL CERTIFICATE

MAJOR;

**DATA ANALYSIS AND COMPUTER SCIENCE**

**PROGRAMMING**

## **REFERENCES**

**References are available upon request.**