TSHILIDZI RAMBUDA

Profile

Energetic computer programmer with 4 years' experience working with programming languages like PHP, JavaScript, HTML, MySQL and Python. Passionate about computers and programming, driving brand loyalty, and increasing productivity. Exposed to deadline-intensive settings as a result gained the ability to work under pressure and meeting deadlines. I was granted a 1 year scholarship in china for computer science and data analysis of which I excelled perfectly.

Contacts

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Address:

Work Experience

Years: **6 months** (from Feb 2020 to July 2020)
Company: **Trip.com**
Location: Jiangsu, Nantong, China
Duties:

- Call Centre Operations
- Handling customer incoming calls
- Handling customer service chats
- Responding to customer emails
- Customer service excellence
- Searching and handling customer information from the database
- Working with customer service applications
- Resolving complex customer problems

Reason for leaving: End of contract

Reference

Name: Thomas
Position: Manager
Contact: **+861869510256**

Skills

Excellent communications skills
- Always kept excellent efficient communication with the customers during my previous work place experience

Problem solver
- Solved every problem the customers had

Attention to details
- Made sure I submitted the right information to customers

Computer literate
- I can do advance computer activities such as programming in various languages.

Computer programming skills
- **CSS, HTML, JavaScript, PHP and python**

Computer troubleshooting

Highest education

Qualification   International certificate
Major   Data science
Year   from 2019 to 2020
Name of institution Chongqing polytechnic college
Place   Chongqing, Yubei, China

Personal details

Age   25 years old
Gender   Male
Marital status Single
Hobbies   Reading, programming and TV

Profile link

https://www.linkedin.com/in/tshilidzi-rambuda-7796b6168