# Vincent Ngan

## **Experienced Software Technologist**

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With over 30 years of enriched experience in software development, I am a seasoned Software Engineer, Architect, and Technologist. I've had the privilege to lead the development of mission-critical application systems for a globally reputed transportation and logistics company, where I played a key role in supporting their worldwide operations. I bring a unique blend of technical acumen, strategic insight, and leadership, with an established track record of delivering innovative solutions that drive business success.

## Work Experience

## From Systems Analyst to Principal Architect/Senior Manager

Hutchison Ports - Kwai Chung, New Territories May 1989 to December 2021

Beginning my journey with Hutchison Ports in 1989 as a Systems Analyst, I ascended to the role of Manager, and ultimately Principal Architect - Information Technology, with a ranking equivalent to a Senior Manager, in 2000. My tenure spanned over three decades, concluding with my retirement in December 2021.

During my tenure, Hutchison Ports evolved from a local container port operation in Hong Kong to an international corporation with a global footprint in over 50 countries. Aside from the first generation, my contributions were instrumental in architecting all subsequent generations of the company's flagship container port operating system. I helped transition it from a mainframe to a large-scale distributed computing system, and ultimately to a cloud-capable platform with scalability to support global operations.

My key achievements during this time include:

- 1. Serving as lead designer of our award-winning, mission-critical terminal operations system, '3P', which launched in 1996. Developed with C and Tuxedo, a high-performance transaction processing middleware, 3P received numerous international accolades, including the Computerworld Smithsonian Award in the transportation and logistics sector.
- 2. As the principal architect of 'nGEN', the successor to 3P, I debuted it in 2003 with a strategic vision to support the company's aggressive global expansion. nGEN, developed with technologies such as Java EE, JMS, JPA, and Oracle in a distributed multi-tier architecture, is successfully deployed in over 50 container ports, including the world's busiest.
- 3. Pioneering the early adoption of cutting-edge technologies such as Java in 1996 and Java EE in 2000.
- 4. I served as the lead designer of 'ROSE', an innovative in-house developed Java application framework that predates Spring and exceeds it in features.
- 5. I successfully introduced and implemented Agile development methodology, facilitating rapid and adaptive responses to change.

- 6. Streamlined application development and deployment by introducing DevOps practices and integrating cloud computing technology.
- 7. As the lead designer of 'Hexagon', our latest in-house framework, I used Kotlin as the primary programming language and integrated the latest technologies such as Apache Kafka, Zookeeper, MongoDB, and Kubernetes.

Through these achievements, I continuously reinforced my dedication to innovation, strategic vision, and driving tangible business impact.

### From Programmer to Systems Analyst

Hsin Chong Holdings Limited - Hong Kong Island September 1983 to May 1989

Starting my professional journey as a Programmer with a renowned building construction company in 1983, I quickly progressed to the role of Systems Analyst before my departure in 1989. As a cornerstone of the IT department, my responsibilities encompassed the development and maintenance of a broad array of in-house applications.

These applications ranged from accounting and insurance systems to construction billing and resource management platforms, all of which were pivotal to the company's operations. These responsibilities required a deep understanding of mainframe systems and honed my skills in programming languages such as COBOL, proprietary 3GL, Pascal, and C.

In this role, I cultivated a strong foundation in programming and systems analysis, which became instrumental in my future career growth. My tenure here played a pivotal role in shaping my understanding of software development in the context of business operations, preparing me for my subsequent accomplishments at Hutchison Ports.

#### Education

# **Bachelor's Degree in Computer Science and Electronic Engineering**

University of Birmingham - Birmingham

September 1980 to July 1983

#### Skills

- Cloud Computing (5 years)
- SQL (10+ years)
- Distributed Systems (10+ years)
- Java (10+ years)
- Linux (10+ years)
- JavaScript (5 years)
- Agile (5 years)
- MySQL (5 years)
- Scalability (10+ years)
- Systems Analysis (10+ years)

- Application Development (10+ years)
- Computer Science (10+ years)
- DevOps (5 years)
- Operating Systems (10+ years)
- Oracle (10+ years)
- Git (5 years)
- User Interface (UI) (10+ years)
- Computer Networking (10+ years)
- Jira (5 years)
- Software Development (10+ years)
- XML (10+ years)
- C/C++ (10+ years)
- APIs (5 years)
- Kotlin (5 years)
- Back-end development (10+ years)
- REST (5 years)
- Bootstrap (5 years)
- HTML5 (5 years)
- Scrum (5 years)
- Back-end development (10+ years)
- Back-end development
- Clean Code (5 years)
- Clean Architecture (5 years)
- Back-end development (10+ years)
- Back-end development
- Kafka (3 years)
- Maven (10+ years)
- Unit Testing
- GitHub (10+ years)

## Languages

- English Fluent
- Cantonese Fluent
- Mandarin Fluent