## Yelp Data Analysis Vaibhav Kamal Nigam

IST 719 M002

### Description:

Yelp is becoming more & more popular these days; one can easily find what someone wants & see others' reviews to make a decision. Datasets used for this poster can be downloaded from Yelp public dataset. The datasets used for the analysis are mentioned below:

- Yelp business attributes
- Yelp\_business\_hours
- Yelp business
- Yelp\_checkin
- Yelp review
- Yelp\_tip
- Yelp user

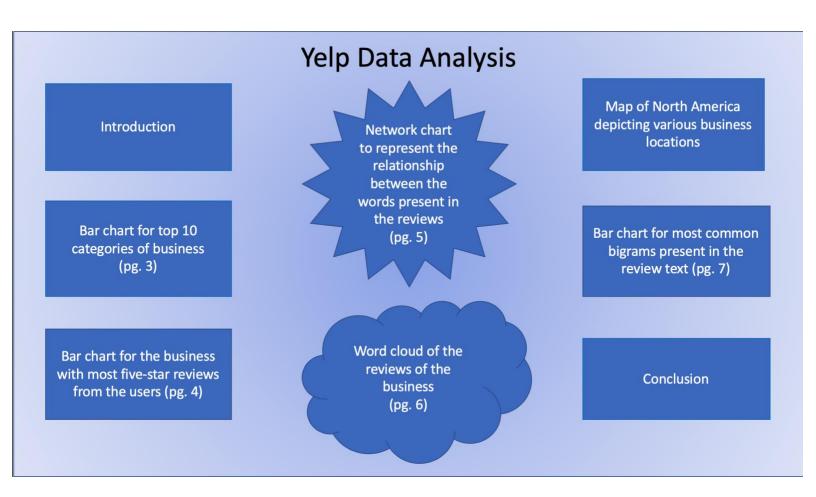
Based on the customer ratings, this poster solves the problem of selecting a business service out of a vast number of available options. Looking at the ratings of a specific business type one could decide whether to use the service of the same or not. Also, using this analysis business could enhance the customer experience & ultimately customer retention (audience can be the business owner). For a business I'm doing the following analysis:

- Word Cloud of the reviews of the business
- Top Ten most common Words reviews of the business
- Negative Reviews
- Positive Reviews
- Calculate Sentiment for the reviews
- Most Common Bigrams (a collection of Two words) in the review text
- Relationship among words
- Relationship of words with an important word in the review such as steak, crab, food
- Topic Modelling of the reviews

#### Questions:

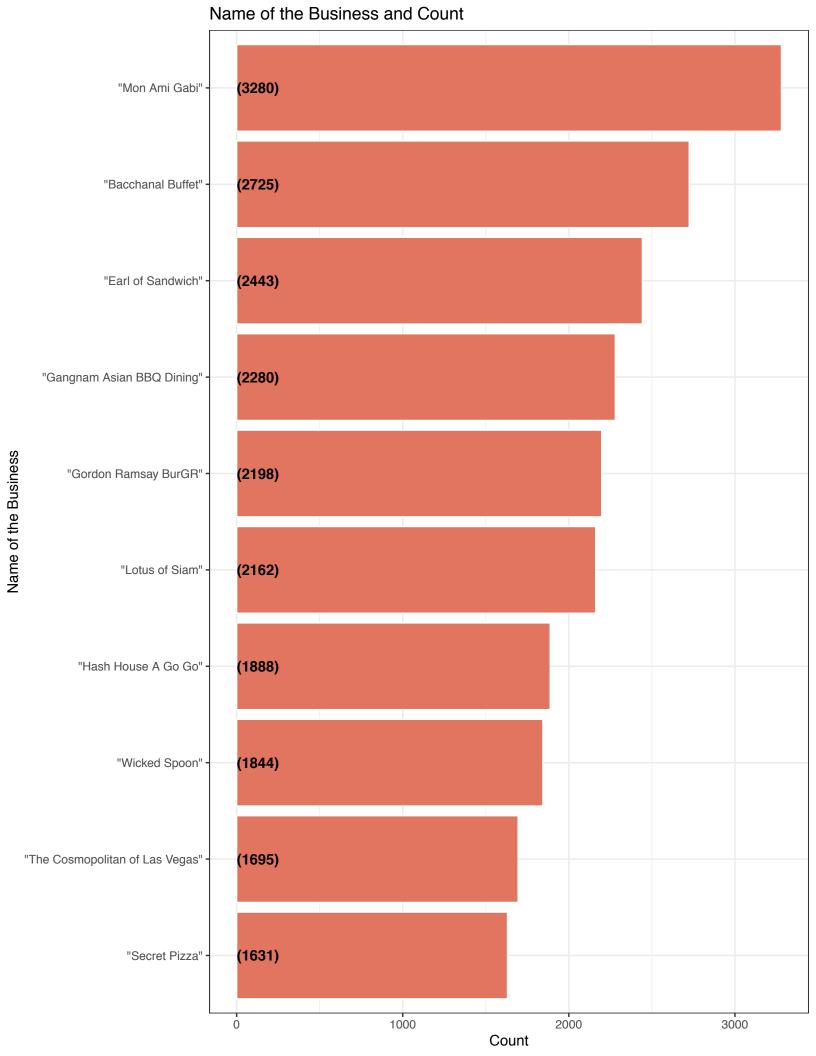
- Most popular/top 10 categories of business
- Business with most five-star reviews from users
- Relationship between the words present in the reviews
- Most common words used for the most popular restaurants from the Yelp reviews with the highest number of five-star ratings
- Which bigrams were present in most of the review text?

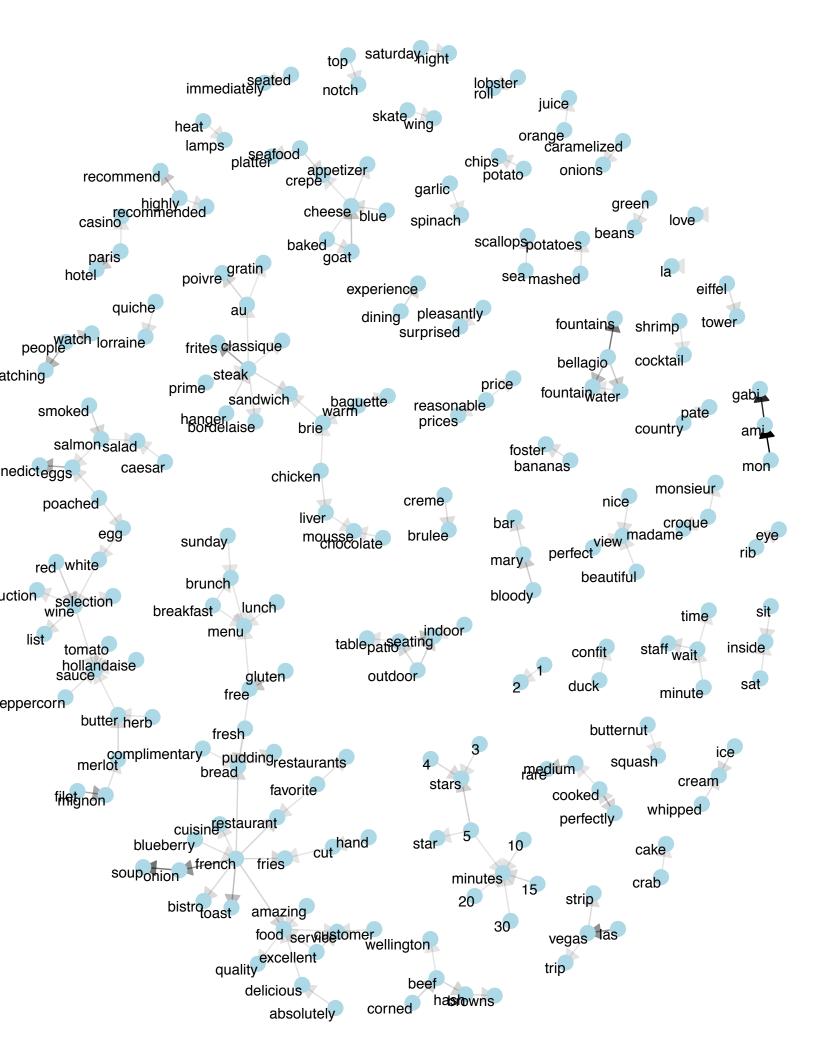
# Poster Sample Sketch



(The above mentioned blue print of the poster shows how I would like to go ahead designing the poster)

Top 10 Categories of Business (54618) Restaurants -(27971) Shopping -(24777) Food -(17014) Beauty & Spas -Name of Category
Health & Medical (16205) (14230)Nightlife -(12154) (11232)Local Services -(11052) Automotive -(10563) Bars -40000 20000 Count





### steak french restaurant dinner gabi fountains bellagio breakfast table bread menu nice ami view soup meal strip frites people service mon time wait vegas sauce cheese patio amazing food delicious

