

Professional Summary

- Overall 5.7 years' Experience in IT Infrastructure Services
- 1.6 years' Experience as Senior Consultant in Capgemini India Pvt. Limited
- Lead Engineer, with 4.0 years of pertinent experience in Infrastructure Management Services at IGATE global Solution.

Management and Leadership

- Working as Project Lead for Managed Service Project handling 25 resource's
- Effective Interpersonal and Communication skills.
- Strong Leadership Skills and ability to drive a team to achieve goals.
- Proven ability to work effectively in both independent and team situations.

Technical

- Certified in ITIL V3 foundation
- Proven Experience in Linux based operating System
- Sound Knowledge of RHEL – 6.0, 7.0 and Centos Server
- Completed RHCSA & RHCE from Seed institute Pune
- Proven Experience on SPLUNK administration and Development for 4.2 years.
- Proven Experience on Automated Continuous Integration (CI) and Continuous Delivery (CD) using Jenkins as Build Tool.
- Prove Experience on Maven, POM as Build environment
- Proven Experience on GIT, SVN as Source code management.
- Proven experience as System admin, Application support engineer, Incident management
- Attitude towards work: "Let's Do it".

Education

Educational Record

Course of Study	Specialization	Name of University	Address of University	Year of Completion
Master in Tech.	Signal Processing	VIT- Pune university	Pune-411009	Aug - 2015
Bachelor of Engineer	Electronics and Telecommunicati on	Nagpur University	Nagpur-44001	June - 2011
Higher Secondary Schooling	Electronics	Maharashtra Board	Maharashtra	March-2007
Secondary School Certificate	Science	Maharashtra Board	Maharashtra	March-2005

Skills Profile

Technical

Languages	C, Splunk Programing Language (SPL)
Operating System	RHEL 6.0, 7.0 Windows 7, 10
Server	Centos -7, Windows 2012R
Environment	Production, Test
Database	MySQL
Tools	Splunk, Jenkins, JIRA, Sonar, BSM, Tealeaf, Cloud Management Portal (CMP)
Webserver	Tomcat 7.0, 8.5.0
Other	Splunk- Administration, BSM End user monitoring, Linux administration

Functional

Management and Leadership Skills	<ul style="list-style-type: none">Managing L1/L2 Team of 25 Resource for Application support with the delivery Target of 99.99% availability under Managed Service contractEffort Estimation for new workProject Audit preparation and documentation – SA16Part of Proposal Writing for RFB projectsPart of Automation activity initiated by BU levelTimesheet and Project billing mappingExperience on employee Management Tools – Timecard, Empulse, LMS, PACESLA Tracking and Quality reporting to clientShift Planning and Availability tracking
Training & Development	<ul style="list-style-type: none">Leading team for new Transition and proven Delivery without any SLA failureTraining Resources on Upcoming Technology to deploy for new task

Professional Experience

Assignment: 3

13 October 2016 – 23 August 2017(Till date)

Project:	Product deployment (CI/CD)
Client	Insurance Client
Environment:	Test, Production
Role:	Team Lead/Project Lead

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Project Description :

Continuous integration and continuous deployment using Jenkins

Responsibilityies :

- Provision new application server.
- Install Java, MySql, Apache- tomcat, Sonarqube, Jira, Jenkins
- Configuring and Maintaining Apache Tomcat Instances.
- Working on Splunk for log analysis and configuration
- Writing shell script for automation in Build tool
- Jenkins configuration for Build Pipeline
- Monitoring Build status and resolving issues if build failed due to any of dependent application
- Configuring Jenkins job for Automated build for Testing environment
- Splunk configuration for DevOps methodology

Operation System : Windows – 7, RHEL, CetOS
Languages : Splunk Programming language (SPL)
Tools : HP- Service Manager, Jenkins, Sonar, Jira
Source Code management Tool: SVN, Git
Dependency resolution : Apache- Maven

Assignment : 2

16 February 2013 – 23 September 2016

Project:	Splunk Administration and Development
Client	US based Insurance client
Environment:	Production
Role:	Senior System Engineer/ Team Lead

Project Description :

I was working for US based Insurance client where my team role is to manage Splunk Environment, and provide Splunk query Language to team members of different application which will help in evaluating exact issue within short span of time.,
Project involves with Adminstration of Splunk Enviornment, creating and managing Splunk Application, indexer configuration, profiling for user.

Responsibilityies :

Admin Roles :

- Installation of splunk components forwarder, Indexer, master and search head.
- Maintaining High Availability of Splunk Enterprise Services
- Troubleshoot splunk server and forwarders agent issue on servers.
- Monitoring the Splunk infrastructure for capacity planning and optimization.

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- Troubleshooting Splunk Universal & Heavy Forwarders on Unix, Linux and Windows-based server platforms
- User role access permission and app creations
- Updating configuring files like Props.conf, transforms.conf, inputs.conf, outputs.conf as per requirement
- Experience in setting up splunk index clustering.
- Configuration of Master Node, Peer Nodes and search heads.

Developer Roles:

- Writing queries to fetch Required Data as per Customer requirement
- Creating and customizing splunk dashboards, Reports, alerts and scheduled searches.
- Knowledge of Splunk Processing Language (SPL) and ability to write queries.
- Server status update using Hip size utilization parameter for Alert Setup.
- Splunk architecture and splunk configuration files.

Operation System : Windows – 7, RHEL, CetOS
Languages : Splunk Programming language (SPL)
Tools : HP- Service Manager, Jenkins

Assignment 1:

23 February 2012 – 16 January 2013

Project:	Proactive Level-1 Production Support
Client	US based Insurance client
Environment:	Production, Pre – Production
Role:	System Engineer

Project Description :

This project involves with 24 X 7 Application monitoring and Providing 1st Level Root cause Analysis on outages. It also involves with proactive incident analysis and resolution.

As offshore team we are involved in Monitoring Automated script through Business Service Management (BSM tool), Involved in triage meeting and giving issue analysis using log analysis tool Splunk and user impact analysis tool Tealeaf.

Responsibilities :

- Application Monitoring using automated scripts build on vision scripting by Business Service Management (BSM tool)
- Happy Path application testing
- Developing Splunk queries and analyzing application log associated with outage
- Participate in Triage call and provide First initial outage analysis
- Resolving Proactive incident using defined knowledge article
- Monitoring JVM logs for Hip size utilization and suggesting action for restart of server
- Providing detailed documentation on outages to Level -3
- Problem Management for regularly occurring events and working with different areas for the fix and handing it over to Change Management team.
- Providing Analysis for suppressing non impacting tickets – ESM Separation

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- Strict adherence to SLA's based on priority and nature of impact.

Operation System : Windows – 7
Languages : Splunk Programming language (SPL)
Scripting : No Scripting involved
Tools : Business Service Management BSM – 9.13, Splunk – V4.3.3, V5.2.2, Tealeaf-7.0, HP –Service Manager – ticketing tool

Training and Seminars

- I have attended Training for SPLUNK from Classroom based trainer and virtual session from client side in March 2014.
- At Igate global level I have presented Splunk tool introduction and Basic search creation
- I have attended RHEL 7.0 training for Server administration and Engineering

Certifications

Sr. No	CERTIFICATION	CERT. NUMBER
1	ITIL- V3 Foundation Certified in ITSM	5356886.20397569

Publications/Presentations

- Research Paper on Wireless Communication
 - “Efficient battery management at Wireless Sensor Node : A Review” ISBN:978-1-4799-3156-9 In IEEE conference
 - “Study of Convex Optimization for Wireless Sensor Node” Published in National level Conference at Optimization Technique in Wireless Sensor Node.