# Vu-Quang "Bi" Nguyen

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I am an experienced product owner and a self-taught software engineer. Seasoned with 6 years of using end-to-end agile processes, I understand the full life-cycle of software development and can truly relate to all parties involved – from end users, UX/UI designers, and product managers, to Scrum masters, software engineers, and DevOps engineers. I am committed to continuing my career as a software engineer and I am looking to advance my skills and knowledge by helping a team build and maintain great things.

## Skills

Front-end	Back-end/ CMS	<u>Databases/</u> <u>ORMs</u>	<u>Platforms</u>	OS/ Tools	Product management
<ul> <li>HTML</li> <li>CSS</li> <li>Sass</li> <li>Bootstrap</li> <li>JavaScript</li> <li>React.JS</li> <li>Redux</li> <li>Next.JS</li> </ul>	<ul><li>Node.JS</li><li>Express.JS</li><li>Koa.JS</li><li>Strapi</li><li>Ghost</li></ul>	<ul><li>MongoDB</li><li>MySQL</li><li>Postgres</li><li>Mongoose.JS</li><li>Sequelize.JS</li></ul>	<ul> <li>MongoDB     Atlas</li> <li>Heroku</li> <li>Vercel</li> <li>AWS</li> </ul>	<ul> <li>Linux</li> <li>VS Code</li> <li>Chrome     Dev Tools</li> <li>Git</li> <li>GitHub</li> <li>NPM</li> <li>Postman</li> </ul>	<ul> <li>JIRA</li> <li>Confluence</li> <li>CA Agile     Central</li> <li>Trello</li> <li>Microsoft     Suite</li> <li>Google Suite</li> </ul>

## Experience

#### May 2021 - present

#### Software Engineer II, K4Connect - Raleigh, NC

- Within the first 6 months, integrated 8 new IoT devices into the "Home Hub" to increase product offerings to customers.
- Within the first 12 months, contributed to major back-end features in a production release to our "Home Hub" affecting over 10,000 live products.
- Within the first 18 months, promoted from Associate IoT Developer to Software Engineer II.

#### **Professional projects**

- IoT devices
  - Purpose Integrate new Z-Wave and Zigbee certified IoT devices into K4's "Home Hub" to increase product offerings to customers.
  - o Techs Node.JS, JSON, Linux, Git, GitHub
- Home Hub production release
  - Purpose Update versions on internal models and dependent softwares and release self-healing system agents to fix bugs and improve performance.
  - Self-healing system agents contributions check cloud connectivity, check network connectivity, get and upload system log files to AWS S3.
  - o Techs Node.JS, Linux, AWS S3, Git, GitHub

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- IoT devices AWS integration
  - Purpose Automate quick and easy schema changes to IoT devices in all testing and production environments using AWS S3.
  - o Techs Node.JS, JSON, Linux, AWS S3, Git, GitHub
- Thingsboard database migration
  - Purpose validate the accuracy of a database migration (Postgres) to determine a confidence level for retiring a database service for cost savings and improving operational performance.
  - o Techs Node.JS, Postgres, Git, GitHub
- Provisioning "Home Hubs" with JSON Web Tokens (JWT)
  - Purpose Enhance security and efficiency by implementing JWTs throughout the "Home Hub" provisioning process.
  - o Techs Node.JS, Socket.io, JWT, Git, GitHub

#### Personal projects

- Code Nguyen
  - Purpose Build my own personal portfolio to showcase my personal projects.
  - o Techs Next.JS, Ghost CMS, Vercel, Heroku, Sass, Bootstrap, Git, GitHub
  - o URL <u>www.codenguyen.com</u>
- We are The Schnguyenies
  - o Purpose Build a custom wedding website for my fiancé and me!
  - Techs Next.JS, Strapi CMS, Vercel, Heroku, Bootstrap, Google Sheets API, Git, GitHub
  - URL <u>www.wearetheschnguyenies.com</u>

# Previous Experience

#### February 2020 - May 2021

Web Designer and Developer at Code Nguyen LLC - Raleigh, NC

#### March 2019 - January 2020

Product Owner at American Express - Sunrise, FL

#### June 2018 - December 2018

Business Analyst at Bankers Healthcare Group - Davie, FL

### **August 2015 - January 2018**

Business Analyst at Connecture - Durham, NC

#### **August 2013 - August 2015**

Product Analyst at Ipreo - Raleigh, NC

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## Education

#### August 2009 - May 2013

Bachelor of Science, Business Administration, University of North Carolina Wilmington

## Community Service

### September 2020 - Present

### Technical Consultant, Step Up Durham (501c3 non-profit) - Durham, NC

- Assisted with the migration, set up, and testing of Twilio with Salesforce integration.
- Member of data analytics team to calculate key performance metrics such as average cost per participant and return on investment.

#### March 2021 - Present

#### Mentor, Code The Dream - Durham, NC

• Intro to Programming class (HTML, CSS, JavaScript) - tutoring, reviewing lessons, and answering questions for students about assignments for the week (1-5 hours per week).