User Stories Restaurant

Priority 1/10 (least important - important)

Estimate: 1/10 (shortest – longest)

|  |  |  |
| --- | --- | --- |
| **Title: customer views the menu** | **Priority: 10** | **Estimate: 9** |
| As a customer,  I want to navigate to the menu page  So that I can select drinks/foods of my choice. | | |
| **Acceptance Criteria**  Given the customer navigates to the menu  Then the customer sees two categories each for drinks and food  When the user selects options of their choice  Then the system redirects them to the payment page | | |

|  |  |  |
| --- | --- | --- |
| **Title: customer completes order with payment for their order** | **Priority: 8** | **Estimate: 5** |
| As a customer,  I want to complete my payment  So that I can order food and drinks. | | |
|  | | |
| **Acceptance Criteria**  Given the customer has selected foods and drinks of their choice  And the system has redirected them for payment  Then the customer can choose one option from multiple payment methods  And the system supports multiple payment methods: PayPal, ideal and visa  When the customer chooses one option for payment  Then the system redirects them to their respective payment system  When the payment is complete  Then the order is submitted  And the customer is given a unique order id | | |

|  |  |  |
| --- | --- | --- |
| **Title: customer order tracking** | **Priority: 2** | **Estimate: 7** |
| As a customer  I want to know the status of my order  So that I can see when I’ll have my foods and drinks | | |
| **Acceptance Criteria**  Given that the customer has completed their order  And they are given with a unique order id  When they navigate to “my order” page  Then the system requests them to enter their order id  When they submit their order id  Then the system displays their order per category: drinks, foods | | |

|  |  |  |
| --- | --- | --- |
| **Title: The customer views the full list of selected items before paying** | **Priority: 3** | **Estimate: 3** |
| As a customer,  I want to be able to view all the items I selected to order and have the total price in display before I pay  So that I can confirm that I have not missed any food or drinks, or that I can see beforehand what I am going to pay. | | |
| **Acceptance Criteria**  Given that the customer wants to see a full list of selected menu items,  When they have selected a few items and then press on the “order” button  Then they first see a full list of all the selected items that they want and see the total price of all the selected items before they proceed to pay. | | |

|  |  |  |
| --- | --- | --- |
| **Title: The customer can switch the language between Dutch and English** | **Priority: 10** | **Estimate: 6** |
| As a customer,  I want to be able to switch the language from Dutch to English  So that I can read the system in English if I can’t understand Dutch. | | |
| **Acceptance Criteria**  Given that the customer can’t speak Dutch  When the user presses on the language icon and the user chooses English  Then all the text will be translated to English | | |

|  |  |  |
| --- | --- | --- |
| **Title: Order food through bar** | **Priority: 2** | **Estimate: 6** |
| As a staff member  I want to be able to place an order through the bar  So that I can serve customers who don’t want to use the system | | |
| **Acceptance Criteria**  Given that the user is logged in as a staff member  When a customer orders food and pays for it  Then they should be able to place this order through the system for them | | |

|  |  |  |
| --- | --- | --- |
| **Title: Customer requests a bill** | **Priority: 4** | **Estimate: 4** |
| As a customer,  I want to request a bill from my table  So that I can easily view the information regarding my order | | |
| **Acceptance Criteria**  Given the customer wants to request a bill  When they finished their meal, they can press on “request bill”  Then a waiter comes to their table and gives the customer their bill | | |

|  |  |  |
| --- | --- | --- |
| **Title: Guest makes a reservation** | **Priority: 8** | **Estimate: 8** |
| As a Guest  I want to be able to make a reservation  So that I can guarantee a table at a specific time. | | |
| **Acceptance Criteria**  Given the guest wants to visit the restaurant  When the guest makes a reservation through the system  Then they secure that time spot and table for the day | | |

|  |  |  |
| --- | --- | --- |
| **Title: View reservations** | **Priority: 4** | **Estimate: 7** |
| As a staff member  I want to be able to see all the reservations  So that I can have an insight on how many guests are visiting | | |
| **Acceptance Criteria**  Given guests have made reservations  When a staff member opens the reservation system  Then they can look at the reservations and remove them | | |

|  |  |  |
| --- | --- | --- |
| **Title: Cancel an order** | **Priority: 5** | **Estimate: 4** |
| As a customer  I want to be able to cancel an order I made  So that I can change my mind after the fact | | | |
| **Acceptance criteria**  Given that the customer placed an order  When they choose to cancel it before it’s been prepared or sent out  Then they can cancel the order | | | |