

DEALING WITH CONFLICTS IN THE WORKPLACE

CLASS INTRODUCTION

In turn introduce yourself using the following information:

- ✓ Name
- ✓ Age
- ✓ Job
- ✓ Address
- ✓ Hobby

Class Rules

1. Use English only
2. Practice speaking on a topic under the guidance of the teacher
3. Don't do personal things in the class



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Technical support



Use headphones



No speaker

1. **Vocabulary game:** In 30 seconds, list as many words related to the topic “**Conflicts in the workplace**” as possible. Who gets the most correct words will be the winner. Your words must be different from others’.



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2. Is conflict always negative? What are the advantages of conflicts in the workplace?

3. “There is always a winner and a loser in a conflict”. Do you agree or disagree with this statement? Why?



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4. Role-play

A: You are having a conflict with your co-worker and you can't focus on your work. Talk with your friend.

B: You are A's friend. Explain to him/her how conflicts can affect the efficiency of work and give your friend some advice on how to deal with this problem.



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A top-down view of a white octagonal cup of coffee with a latte art design, a white wristwatch with a gold-colored case, and an open notebook with a gold-colored cover and a ribbon bookmark, all on a light gray surface.

Wrap-up

- Topic: **Dealing with conflicts in the workplace**
- Have some talks about solutions to conflicts in the workplace
- **Please don't forget to rate our lesson today**
- Finish your homework [here \(It doesn't apply to all students\)](#)