

HOW TO DEAL WITH DIFFICULT TEAM MEMBERS

CLASS INTRODUCTION

In turn introduce yourself using the following information:

- ✓ Name
- ✓ Age
- ✓ Job
- ✓ Address
- ✓ Hobby

Class Rules

1. Use English only
2. Practice speaking on a topic under the guidance of the teacher
3. Don't do personal things in the class



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Technical support



Use headphones



No speaker

1. **Vocabulary game:** Rearrange the letters to form valid words and then make one sentence using each word.

1. Dtiveisrup	2. Porudtcvie	3. Detagele
4. Rssessae	5. Initivetia	6. Sporupveti



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2. Talk about a time you dealt with a difficult team member. In your opinion, who can be a difficult team member?

3. Discuss with your partner how to resolve conflicts in the workplace.



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4. Role-play

A: You are attending an interview. You are asked about how to work with people at different levels in an organization. Answer the question.

B: You are the interviewer. Ask him/her the question.



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Wrap-up

Topic: **How To Deal With Difficult Team Members**

- **Have discussions about:**
 - ✓ How to resolve conflicts in the workplace
 - ✓ How to work with people at different levels
- **Please don't forget to rate our lesson today**
- Finish your homework [here \(It doesn't apply to all students\)](#)