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Politica de Securitate a prelucrărilor de date cu caracter personal

În conformitate cu prevederile Legii 677/2001, **SC FESTIVAL TICKETS MANAGEMENT SRL**, cu sediul Piezisa 19, et 2, Cluj-Napoca, jud. Cluj numit în continuare **FTM**, prelucrează date cu caracter personal, cu respectarea principiilor menționate în continuare, în scopuri legitime.

Prelucrarea datelor cu caracter personal se realizează prin mijloace automate/manuale, cu respectarea cerințelor legale și în condiții care să asigure securitatea, confidențialitatea și respectarea drepturilor persoanelor vizate.

Prelucrarea datelor cu caracter personal se face cu respectarea următoarelor principii:

- **Notificarea.** Operatorul de date cu caracter personal este notificat la Autoritatea Națională de Supraveghere a Prelucrării Datelor cu Caracter Personal;
- **Legalitatea.** Prelucrarea datelor cu caracter personal se face în temeiul și în conformitate cu prevederile legale;
- **Scopul bine-determinat.** Orice prelucrare de date cu caracter personal se face în scopuri bine determinate, explicite și legitime, adecvate, pertinente și neexcesive prin raportare la scopul în care sunt colectate și ulterior prelucrate;
- **Confidențialitatea.** Regulamentul intern de organizare și funcționare al instituției conține reglementări cu privire la confidențialitatea informațiilor.
- **Consimțământul persoanei vizate.** Orice prelucrare de date cu caracter personal, cu excepția prelucrărilor care vizează date din categoriile strict menționate în Legea 677/2001, poate fi efectuată numai dacă persoana vizată și-a dat consimțământul în mod expres și neechivoc pentru acea prelucrare;
- **Informarea.** Informarea persoanelor se face de către instituția care prelucrează datele personale ale persoanei vizate;
- **Protejarea persoanelor vizate.** Persoanele vizate au dreptul de acces la datele care sunt prelucrate, de a interveni asupra acestora, de opoziție și de a nu fi supus unei decizii individuale, precum și dreptul de a se adresa Autorității Naționale de Supraveghere a Prelucrării Datelor cu Caracter Personal sau instanței de judecată pentru apărarea oricăror drepturi garantate de lege, care le-au fost încălcate;
- **Securitatea.** Măsurile de securitate a datelor cu caracter personal sunt stabilite astfel încât să asigure un nivel adecvat de securitate a datelor cu caracter personal procesate. **DREPTURILE PERSOANEI VIZATE** (reglementate de Legea 677/2001)

- dreptul de a obtine de la **FTM**, la cerere și in mod gratuit pentru o solicitare pe an, confirmarea faptului ca datele care va privesc sunt sau nu prelucrate de CeRe;

- dreptul de a obtine de la **FTM**, la cerere și in mod gratuit rectificarea, actualizarea, blocarea sau ștergerea datelor a caror prelucrare nu este conforma cu Legea 677/2001, in special a datelor incomplete sau inexacte;

- dreptul de a obtine de la **FTM**, la cerere și in mod gratuit transformarea in date anonime a datelor a caror prelucrare nu este conforma cu Legea 677/2001;

- dreptul de a va opune in orice moment, din motive intemeiate și legitime, ca date care va vizeaza sa faca obiectul unei prelucrari, cu exceptia cazurilor in care exista dispozitii legale contrare; in caz de opozitie justificata prelucrarea nu mai poate viza datele in cauza;

- dreptul de a va adresa justitiei pentru apararea oricaror drepturi garantate de prezenta lege, care v-au fost incalcate; De asemenea, pentru a reclama nerespectarea drepturilor garantate de Legea nr. 677/2001 va puteti adresa Autoritații Nationale de Supraveghere a Prelucrării Datelor cu Caracter Personal sau/si instantelor de judecata. SECURITATEA DATELOR CU CARACTER PERSONAL

- **FTM** certifica faptul ca indeplinește cerintele minime de securitate a datelor cu caracter personal;

- **FTM** utilizeaza metode și tehnologii de securitate, impreuna cu politici aplicate salariaților si procedurilor de lucru, pentru a proteja datele cu caracter personal colectate conform prevederilor legale in vigoare;

- Regulamentul intern de organizare si funcționare al **FTM** contine reglementari cu privire la confidențialitatea datelor cu caracter personal care sunt prelucrate in cadrul instituției; • Personalul **FTM** este instruit in ceea ce priveste securitatea si confidențialitatea datelor cu caracter personale care sunt prelucrate;

- Datele cu caracter personal nu vor fi instrainate sub nicio forma terțelor persoane straine, iar accesul la bazele de date este permis doar persoanelor autorizate in acest sens; Pentru mai multe detalii și informatii orice persoana interesata se poate adresa Autoritații Nationale de Supraveghere a Prelucrării Datelor cu Caracter Personal.

Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally identifiable information' (PII) is being used online. PII, as used in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, phone number, Date of Birth or other details to help you with your experience.

When do we collect information?

We collect information from you when you register on our site, place an order, subscribe to a newsletter or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use

certain other site features in the following ways:

- To personalize user's experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To administer a contest, promotion, survey or other site feature.
- To quickly process your transactions.
- To send periodic emails regarding your order or other products and

services. How do we protect visitor information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

Do we use 'cookies'?

We do not use cookies for tracking purposes

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You

do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

If you disable cookies off, some features will be disabled that make your site experience more efficient and some of our services will not function properly.

However, you can still place orders. Third Party Disclosure

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links We do not include or offer third party products or services on our website. Google

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users. <https://support.google.com/adwordspolicy/answer/1316548?hl=en>

We use Google AdSense Advertising on our website.

Google, as a third party vendor, uses cookies to serve ads on our site. Google's use of the DART cookie enables it to serve ads to

our users based on their visit to our site and other sites on the Internet. Users may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy.

We have implemented the following:

- Google Display Network Impression Reporting
- Demographics and Interests Reporting

We along with third-party vendors, such as Google use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) or other third-party identifiers together to compile data regarding user interactions with ad impressions, and other ad service functions as they relate to our website.

Opting out: Users can set preferences for how Google advertises to you using the Google Ad Settings page. Alternatively, you can opt out by visiting the Network Advertising initiative opt out page or permanently using the Google Analytics Opt Out Browser add on.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require a person or company in the United States (and conceivably the world) that operates websites collecting personally identifiable information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals with whom it is being shared, and to comply with this policy.

According to CalOPPA we agree to the following: Users can visit our site anonymously Once this privacy policy is created, we will add a link to it on our home page, or as a minimum on the first

significant page after entering our website. Our Privacy Policy link includes the word 'Privacy', and can be easily be found on the page specified above.

Users will be notified of any privacy policy changes:

- On our Privacy Policy Page Users are able to change their personal information:
- By logging in to their account

How does our site handle do not track signals? We honor do not track signals and do not track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third party behavioral tracking? It's also important to note that we allow third party behavioral tracking

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under 13, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, the nation's consumer protection agency, enforces the COPPA

Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under 13.

Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that

protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur: We will notify the users via email

- Within 7 business days We will notify the users via in site notification
- Within 1 business day

We also agree to the individual redress principle, which requires that individuals have a right to pursue legally enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or a government agency to investigate and/or prosecute non-compliance by data processors.

CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to: To be in accordance with CANSPAM we agree to the following:

If at any time you would like to unsubscribe from receiving future emails, you can email us at and we will promptly remove you from ALL correspondence.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

<http://electriccastle.ro> contact@electriccastle.ro