3. Character Counter for Ticket Description (`description.js`)

Description:
 This script improves the ticket description field by showing a **live character counter**. It updates in real-time as the user types, displaying the current number of characters entered out of a 500-character limit. If the user exceeds the limit, the counter text turns red to alert them.
 Key DOM Actions:

- Reads input value with `.value`

- Updates text dynamically with `innerText`

- Changes text color using `style.color`