



Voislav Vasiljevski

SITE RELIABILITY ENGINEER WITH DEVOPS MINDSET

Prague, Czech Republic

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"Lazyness = Automation"

Skills

Scripting	Bash, PowerShell
Tools	Git, Vagrant, Chef, Ansible, Jenkins
Datastores	MSSQL, MySQL, PostgreSQL, Elasticsearch, Redis
Learning	Python, Golang, Docker, Cloud (Azure, GCP, AWS)
Languages	English, Croatian, Macedonian, Serbian

Experience

NCR Corporation

SW DEVOPS ENGINEER III

Prague, Czech Republic

Jul. 2017 - 2020 (PRESENT)

Daily tasks:

- Incident Response.
- Fulfilling Change Request process for SaaS.
- Fulfilling Service Request as assigned.
- Cloud Engineering (Improvements) as assigned.

Tools:

- IaC - Chef, Azure, HC Vault, Bitbucket, Jira, Jenkins, Rundeck, ELK Stack, Zabbix, Sensu, Site24x7, MSSQL Server, Windows Server, CentOS ...

Projects

- Application migrations - on-premise DCs to cloud environments.
- Cloud Release pipeline - agents on-premise to cloud environments.
- Monitoring/Observability engineering - defined in code.
- Chef Compliance Scanning.

Other duties:

- Part of a "SWAT" team for diagnosis end-to-end application issues.
- Active participation in technical meetings to improve our solutions.
- SME for several applications.
- Reduce 'toil' as much as possible.
- Writing documentation.
- On-Call rotation.

NCR Corporation

APPOPS ENGINEER

Prague, Czech Republic

Nov. 2016 - Jul. 2017

Daily tasks:

- Response to performance faults and degradations.
- Working in direct coordination with other teams.
- Ensuring access to the critical performance data by other teams.
- Analyzing and reporting application performance to business management.
- Monitoring of applications behavior within the operations environment.
- Measuring application performance with respect to response times and end-user experience.
- Correspond closely with vendor and customer SLAs.
- Correlate directly to the system behaviors that reflect application performance and end-user experience.

Tools:

- Git, Bitbucket, YouTrack, Zabbix, SiteScope, Zerto, MSSQL Server, Windows Server, CentOS.

Projects

- On-Prem Cage Migration - Application migrations.

Other duties:

- SME for several applications.
- Writing scripts for various automation and testing needs.
- Writing documentation.
- On-Call rotation.

Vox Teneo

LINUX SYSTEM ENGINEER

Skopje, North Macedonia

2014 - Sept. 2016

Daily tasks:

- Maintenance, troubleshooting, monitoring of production infrastructure for several big projects (> 200k users).
- Maintaining infrastructure documentation.
- Applying operating system updates, patches, configuration changes.
- Active participation in technical meetings to improve our solutions.
- System performance troubleshooting and tuning.
- Providing technical support for employees and customers.
- Team cooperation with teams located Belgium and Indonesia.

Tools, Datastores, OS used:

- Gitlab, Jenkins, MySQL, Ansible, Postgres, MSSQL Server
- Redis, Varnish, Debian, CentOS, VMWare, Nagios, PRTG

Projects

- 30+ Drupal-based Web Application semi-automated migrations to new VMWare cloud provider.
- Implementation of Nginx NAXSI WAF.
- PRTG Network Monitor Implementation.

Other duties:

- Performing audit of systems and software.
- Created custom monitoring dashboard for the IT office.
- Created scripts for various automation and testing purposes.

State Election Commission (North Macedonia)

SYSTEM ADMINISTRATOR - REMOTE PT

Skopje, North Macedonia

2013 - 2020 (PRESENT)

- Firewall setup and maintenance.
- Exchange Mail server setup and maintenance.
- OS images generation - Unattended install (Windows) for bulk laptop deployment.
- Systems monitoring and various automation on-prem.

CrazyLabs (TabTale)

GAME DEVELOPER

Skopje, North Macedonia

2011 - 2012

- Developed games on Cocos2d platform.
- Created role-play mechanics and animations for characters and environments.
- Image manipulation.

ONE - Telecommunications Services SC Skopje

TECH SUPPORT L1/L2

Skopje, North Macedonia

2009 - 2010

As part of the ONE Tech Support team for home and business users, usually my daily tasks included:

- Mostly resolving Internet, 3G and DVB-T connectivity issues for customers.
- Learned and used questioning and listening skills that supported effective telephone communication, as well as understand the impact of attitude in handling calls professionally.
- One of my primary objectives was to effectively deal with job stress, angry callers and upset customers.
- Meet commitments to customers.

Coursework

Red Hat and Microsoft based

Skopje, North Macedonia

2007-2010

- Red Hat System Administration I, II, III (RH124), (RH135), (RH255)
- Maintaining a Microsoft SQL Server 2008 Database (6231)
- Updating your Network Infrastructure and Active Directory Technology Skills to Windows Server 2008 (6416)

Education

SUGS (Josip Broz Tito - Skopje)

HIGH SCHOOL DIPLOMA

Skopje, North Macedonia

2003 - 2007

FSCE (Faculty of Computer Science and Engineering)

B.S. IN COMPUTER SCIENCE AND ENGINEERING

Skopje, North Macedonia

2007 - $\lim_{x \rightarrow \infty}$