


# SAHIL KANAUIJA

## STRENGTHS

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**Analytical Thinking**  
Proven Ability to analyze complex datasets, as demonstrated during my internship at FX-Bytes, for optimal decision-making.
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**Effective Communication**  
I developed my effective communication skills through hands-on experience and continuous learning at British Gas, which involved clear and concise communication with diverse customers and stakeholders.
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**Team Collaboration**  
Excelled in team projects, contributing to a 20% improvement in data quality and data visualization at FX-Bytes through effective collaboration.

## SKILLS

- Buddha Visualization ·
- Business Intelligence · Data Analysis ·
- Report Generation · Data Management ·
- Statistical Analysis · Communication Skills ·
- SAP Operations · Data Mining ·
- AI prompting · Machine Learning ·
- Management Skills · Team Work




## TOOLS/TECHNOLOGY

- Power BI · Tableau · Python · SQL · ETL ·
- GIT · Machine Learning · Matplotlib ·
- Scikit learn · SAP · MS Excel · Numpy

## CERTIFICATION

- Advance SQL for Data Analysis**  
An in-depth course on SQL is provided by Simplilearn, focusing on complex queries and data manipulation.
- Power BI**  
Comprehensive Power BI training by Great Learning, covering data visualization, dashboard creation, and data analysis.

## Data Analyst | Data Visualization | SQL Expert

- +917987086559 @ sahilkanaujia619@gmail.com
-  www.linkedin.com/in/sahil-kanaujia-6aa07885
-  https://github.com/volcanusacademy/Sahil-Kanaujia-03  Indore

## SUMMARY

I believe my robust data analysis skills, expertise in SQL, Python, and data visualization, and enthusiasm for dynamic challenges make me an ideal candidate. I am dedicated to enhancing data-driven decision-making processes and continuously improving my data analytics skills. Excited about the chance to leverage my analytical abilities and passion for learning in a meaningful role. Excelled in team projects, contributing to a 20% improvement in data quality and data visualization at FX-bytes through effective collaboration.

## EXPERIENCE

- Data Analyst Intern**  
**FX-Bytes Technologies Pvt. Ltd**

01/2024  
Indore

  - Analyzed large datasets using SQL and Python, identifying key trends and patterns, which improved data-driven decision-making by 30%
  - Developed and presented data visualizations using Tableau, resulting in enhanced stakeholder understanding of complex data sets
  - Collaborated on a project to streamline data collection processes, reducing data processing time by 25%
- Business Process Associate**  
**WNS GLOBAL SERVICES PVT. LTD.**

02/2023 - 12/2023  
Indore

  - Provided technical support and guidance to customers regarding heating systems, appliances, and energy efficient solutions
  - Handled customer inquiries and resolved issues related to energy services, billing, and account management
  - Assisted customers in minimizing their homes' carbon footprint by 20% through energy efficient upgrades and investments in renewable energy solutions
- Technical Support Representative**  
**Flipkart**

04/2022 - 11/2022  
Bangalore

  - Provided assistance to customers regarding technical issues related to the Flipkart platform, mobile app, website, and services
  - Troubleshoot software and hardware problems, including issues with orders, payments, deliveries, and returns
  - Resolved customer queries and concerns via phone, email, chat, or other communication channels in a prompt and courteous manner

## EDUCATION

- Masters In Business Administration**  
**IBMR, IPS Academy Affiliated by DAVV**

2018 - 2020  
Indore, India
- Bachelor of Commerce**  
**Gujrati Commerce College Affiliated by DAVV**

2014 - 2017  
Indore, India

## TRAINING / COURSES

- Data Analyst**  
Successfully completed an extensive Data Analytics course at Volcanus Corporate IT training center.

## LANGUAGES

- English
- Proficient
- Hindi
- Native

PASSIONS

✔ **Data-Driven Storytelling**  
Passionate about transforming data into compelling stories that drive decision-making and strategy

★ **Continuous Learning**  
Committed to continually enhancing my data analysis skills through courses, workshops, and self-study.

ACHIEVEMENTS

💎 **Demonstrating expertise in specific areas and field, such as data analysis or technical support.**

💎 **Demonstrated proficiency in communication skills, project management, and customer service, resulting in positive customer feedback and loyalty.**

PROJECTS

Super Store Sales

- Analyze sales performance for different product categories, brands, and individual items to identify top-selling products and underperforming items.
- Analyzes customer buying behaviour, conducts profit analysis, and forecasting sales trends.
- Segment customers based on their buying behavior, such as high-value customers, frequent buyers, and seasonal shoppers, to tailor marketing strategies and promotions.

Crypto Currency Trend Analysis

- Utilize data from cryptocurrency exchanges to provide up-to-date insights into market trends and fluctuations.
- Provides detailed insights on market trends, KPIs, and analysis for decision-making.
- Analyze historical volatility patterns to assess risk levels and optimize portfolio management strategies.

Zomato Sales Analysis

- Utilize data to segment customers based on their dining preferences, such as cuisine type, frequency of orders, and preferred dining locations.
- Analyze trends in online orders versus dine-in orders over time to identify patterns and seasonality in customer behavior.
- Incorporate Zomato ratings and reviews to understand customer satisfaction levels and factors influencing ratings, helping restaurants improve their services.
- Create visually appealing charts, graphs, and maps to make complex data easily understandable and actionable for restaurant owners and managers.

ADDITIONAL EXPERIENCE

<b>Event Manager</b>	05/2019 - 01/2020
<b>Evolution Studio</b>	Indore
<ul style="list-style-type: none"><li>• Coordinated and executed various events, including product launches, weddings, corporate meetings, and conferences, ensuring smooth workflow and successful event outcomes.</li><li>• Managed event logistics, including vendor coordination, budget management, and timeline management, to ensure that events were executed within budget and on time.</li></ul>	

<b>Territory Sales Representative</b>	01/2020 - 04/2020
<b>Kansai Nerolac Paints</b>	Indore
<ul style="list-style-type: none"><li>• Achieved sales targets by managing sales strategies, customer relationships, and market opportunities.</li><li>• Managed sales strategies, customer relationships, and market opportunities to meet targets.</li><li>• Utilized sales strategies, customer relationships, and market opportunities to achieve the assigned sales targets.</li></ul>	