

Muskan Gour

DATA ANALYST

My Contact

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Tools/Technology

- **Database:** MySQL, SAP ECC, Tally Prime
- **Tools:** Power Bi, MS-Excel,
- **Language:** Python, R, C
- **Methodology:** Agile

Education Background

- Pursuing MBA from Technocrates Institute of Technology (TIT), Bhopal
- Graduated (BBA) from Prestige Institute of Management and Research, Indore with 83% (2020-2023)
- 12th from Tagore Public Higher Secondary School (M.P. Board), Seoni Malwa with 66% (2019-2020)
- 10th from Tagore Public Higher Secondary School (M.P. Board), Seoni Malwa with 82.2% (2017-2018)

About Me

Experienced Data Analyst adept at interpreting and analyzing data to enhance growth and operational efficiency. Proficient in statistical tools and data visualization, with a strong track record of delivering actionable insights. Seeking challenging responsibilities to leverage my communication and technical skills for organizational advancement.

Professional Training

- **Organization:** i-SOFTZONE (2024)
Description: Assisted in data interpretation, analysis, and visualization to support team projects and decision-making
- **Organization:** JSW Steel LTD, Raigarh (2022)
Description: The internship was on functionality of "Account Reconciliation" in Finance an account Department
- **Organization:** Homeflic wegrow community PVT LTD, New Delhi (2021)
Description: The training was all about sales and marketing
- **Organization:** Aashman Foundation (2021)
Description: Non-governmental organization (NGO) in HR Department

Projects

Project Title: Restaurant Management System

Project Description:

- **Objective:** Developed a comprehensive database system for a restaurant to manage employee information, customer interactions, and menu items efficiently.
- **Technologies Used:** MySQL, SQL queries, Database Design, Data Manipulation, Joins, Subqueries, Date/Time Functions.

Soft Skill

- Decision making
- Communication
- Leadership
- Problem Solving
- Attention to detail

Project Title: Call Center Performance Dashboard in Power BI

Project Description:

- **Objective:** Developed a Power BI dashboard to analyze call center performance metrics using CSV data files.
- **Technologies Used:** Power BI, Power Query, CSV files, data analysis techniques (trend analysis, correlation analysis).

Project Title: Zomato Sales Analysis in Power BI

Project Description: Created a dynamic sales analysis dashboard in Power BI for Zomato, integrating data sources, performing complex calculations with DAX