

IMAGICA BOOKING CONFIRMATION

Transaction ID: 183800

GID: Reserve*

Visit Date: Saturday, 23 Apr 2016

Booking Date: 21 Apr 2016



This document is not a park entry ticket. Present this document at the Park Entrance.

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PURCHASE SUMMARY

| Title | Unit Price | Quantity | Total |
|---------------------------|-------------|----------|--------------|
| Regular Ticket (Adult) | 1999.00 INR | 15.00 | 29985.00 INR |
| Subtotal | | | 29985.00 INR |
| Discount (B2G1) | | | 9995.00 INR |
| Net Payable | | | 19990.00 INR |
| Service Tax (14%) | | | 2798.55 INR |
| Swachh Bharat Cess (0.5%) | | | 99.90 INR |
| Cart total | | | 22888.45 INR |

PROMOTIONS APPLIED

| Coupon Name | Coupon Description |
|-------------|------------------------------------|
| B2G1 | Buy 2 and get 1 lowest ticket free |

USEFUL INFORMATION

DIRECTIONS: On the Mumbai-Pune Expressway, take the exit at Khalapur Toll Plaza & follow the signs. [Directions](#)

DOCUMENTS TO BRING: Booking Confirmation (this document) and valid ID proof for all guests

ADDRESS: 30/31, Sangdewadi, Khopoli-Pali Road, Off. Mumbai-Pune Express Highway, Taluka Khalapur, District Raigad 410 203

TERMS & CONDITIONS

• Terms for Theme Park

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- Adlabs Entertainment Limited (Adlabs) is a company registered under the Indian Companies Act, 1956, having its registered office at 30/31, Sangdewadi, Khopoli-Pali Road, Taluka: Khalapur, District: Raigad, PIN 410 203.
Entry Ticket:

- Your entry ticket entitles you a single entry to the Park with access to all rides / slides and attractions in operation on the day of your visit. All other in-park services are charged separately.
- Tickets are non-transferable, non-exchangeable, non-refundable, non-redeemable for cash and non-replaceable, if lost or stolen, and will be void if altered.
- Re-entry to Park is not permitted after you have made an exit from the Park.

Your Belongings:

- You and your belongings are subject to security check. We reserve the right not to allow an item or belonging into the Park.
- Please take care of your belongings. Adlabs will not be responsible for any losses.

Following Items are not permitted inside the Park:

- Licensed / unlicensed weapons
- Explosives, fireworks, hazardous material/ chemicals
- Sharp objects like arrow, dart, knife, blade, scissors, pen knife etc
- Bags, trolleys, cartons, parcels (except hand bags & baby bags not more than 56 cm x 36 cm x 23 cm)
- Food, drugs, alcoholic/non alcoholic beverages (except baby food)
- Chewing gums and candies
- Carts or other wheeled carriers (except strollers & wheelchairs)
- Pets (except service animals)
- Magic markers, spray paints and aerosol cans
- Lawn chairs and folding chairs
- Selfie sticks

Animals:

- Animals are not allowed in the Park, with the exception of service animals used by the hearing and visually impaired. Adlabs does not provide kennel services. For the health and safety of your pet, do not leave it in your car for any length of time while visiting the Park. Adlabs will call Animal Services to rescue your pet at your expense, which may also result in prosecution.

Clothing / Attire:

- Proper attire must be worn at all times, including shirts and appropriate footwear. Clothing with rude, vulgar or offensive language or graphics is not permitted, and shirts cannot be turned inside-out as a solution. Shirt, shoes, and a bottom (shorts, pants, skirt, etc.) must be worn at all times in the theme Park. Park admission may be denied if clothing is deemed inappropriate by Adlabs. Long hair must be securely tied up.

Parking:

- Vehicles are parked at the owners' risk. Adlabs takes no responsibility for damage caused to any vehicle using the car park and no guarantee is given as to the security of your vehicles in the car park or any contents. A parking fee applies. No vehicles are permitted to remain in the parking premises of the Park outside the Park operating hours.

Lockers:

- Loose items (including neck, wrist and hand jewellery, watches, glasses, cameras, phones, hats, keys and purses etc.) are not allowed to be taken onto the Park and must be left in lockers provided, although Adlabs accepts no responsibility for any loss or damage to such property.

Smoking:

- Do not smoke inside the Park. Please refer to the Park map for designated areas for smoking.

Children:

- Please supervise your children at all times whilst inside the Park.

Code of Conduct:

- Please be polite & courteous to fellow guests while waiting for attractions. Guests are not permitted to save places in queue or exit the queue and return to claim same place, for any reasons.
- Do not distribute any printed material for marketing of any kind.
- Photography, videotaping, recording, broadcast or transmission for commercial purposes is prohibited.
- Do not engage in unsafe, illegal activities or offensive behaviour. It may result in expulsion from the Park without refund.
- Do not interfere with the duties of the Park staff.
- Do not disrupt any program, activity or facility at the Park.
- Do not urinate or defecate on Park property. Please refer to the Park map for washrooms.
- Do not deface, destroy, injure, misuse or remove any Park property.
- Do not litter.
- Posting notices, signs or any other objects on Park property is prohibited.
- Do not engage in gambling.
- Do not create noise through gadgets etc. so as to disturb the peace.
- Do not enter restricted areas.
- Do not conduct an unauthorized event, hold demonstrations or unauthorized public gatherings and, make speeches.
- In case you notice any irregular activity or misconduct please report it to the Park staff.
- Excessive consumption of alcohol is cause for ejection from the Park without refund. No one under the age of 25 is permitted to consume alcoholic beverages, and proper ID is required to purchase and/or consume alcohol.

Safety Instructions:

- For your own safety and to avoid injury, you must comply with the instructions displayed and adhere to health and height requirements posted at each attraction. Due to your height or weight you may not be able to enjoy certain rides due to safety restraint.
- Please follow the warnings and instructions given by the ride operators.
- Please be aware of any health risk that may apply to a ride. This may include: heart problems, back problems, high blood pressure and pregnancy. This can also include those who have

fainting spells, blackouts and dizziness.

- Stay seated until the ride comes to a full and complete stop.
- Please keep all limbs within the interior of the vehicle. Utilize all safety devices to include safety harness and safety bars.
- No eatables or drinks allowed inside the attraction or the queue area.
- Seating is available on a 'first come first serve' basis. If a ride is full, and you are unable to get on please wait for the next ride.
- Please be careful not to push or move ahead of others in the queue. Queue jumping is strictly prohibited.
- Please note that you may get wet in some attractions.
- ADLABS RESERVES THE RIGHT TO REVOKE YOUR ENTRY TO THE PARK OR EXPEL YOU FROM THE PARK WITHOUT REFUND IF YOU ARE FOUND MISUSING OR VIOLATING PARK POLICIES, STAFF INSTRUCTIONS AND RULES & REGULATIONS OF ANY RIDE OR ATTRACTION.

Park Operating Hours:

- Adlabs reserves the right to change the Operating Hours of the Park or rides and attractions, and close the Park or any part of it temporarily.
- Adlabs makes all efforts to keep all the rides & attractions operational. However, it is possible that certain rides or attractions may not be fully operational at certain times. Therefore, you may not be able to experience a particular ride or attraction on a particular day or time due to technical repairs & maintenance or electricity / power failure.
- No refunds permissible if certain ride/s or attractions are non-functional on a particular day, irrespective of declarations of availability made.

Tickets / Packages / Offers:

- Tickets must be purchased for children above 3 years of age. Adult ticket price shall be charged for children above 12 years of age.
- Express ticket allows swift one time entry to select top attractions via express queue.
- Adlabs reserves the right to offer different pricing during both normal and peak days for different groups including corporates, schools, complimentary passes, special interest groups, elderly, etc.
- Products, addons, services and offers, or variants thereof, may not be available across all booking channels. Adlabs may at its discretion update available offerings without prior notice.
- No two offers can be clubbed together. However, Adlabs in its sole discretion may allow certain offers to be clubbed together.

Travel Facilities

- Transfer services to the Park are offered through third party Service Providers and Adlabs is a mere facilitator.
- Free pick-up service from Khopoli railway station is also available as per the timings specified on www.adlabsimagica.com/directions
- You must furnish (i) copy of the ticket (print-out of ticket confirmation or the print-out of an e-mail confirmation and (ii) identity proof (driving license, student ID card, Company ID card, Passport, PAN card or Voter ID card etc.) at the time of boarding the bus.
- For more information on the boarding or pick-up and departure points, please contact the call centre.
- Although, these Service Providers are bound by Service-Level-Agreements you acknowledge that Adlabs shall not be held liable or responsible in case of an accident or untoward incident or any other damage caused to you during your travel to and from the Park.

Cancellations / Refunds:

- Cancellations of entry tickets are permitted only up to 48 hours prior to the intended date of visit, and 25% cancellation charges shall be levied on the total price paid. No refunds are permitted if cancellations are made within 48 hours prior to the intended date of visit. Partial cancellations or modifications are not permitted.
- No refunds are admissible on cancellation or alteration of vehicle bookings.

Disclaimer:

- Adlabs is not responsible and does not assume any liability for any damage, loss, disappearance, theft, or any other form of alteration, physical or otherwise to your personal belongings. The use of Park facilities is entirely at your own risk.
- You are liable for any alteration or damage, loss, theft, physical or otherwise, to Park property caused by your negligence, omission or non-compliance to any of the rules and regulations of the Park.
- You may be photographed / videographed during your visit to the Park and such photographs/video recordings may be used by Adlabs for promotional purposes without any monetary compensation.

Emergency: In case of any emergency, please contact our staff or call: 022 4213 0405

- Expressway Emergency Number (for Accident Case & Help To Victims): 98224 98224
- Khopoli Police Station: 02192-263333
- Khalapur Police Station: 02192-275033
- Khandala Police Station: 02169-252133
- Lonavala City Police Station: 02114-273033
- Panvel Police Station: 022-27452444

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CONTACT US: 022 4213 0405 / contactus@adlabsimagica.com

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