Introduction: Necessity Is the Mother of Invention

- Data explosion problem
  - Automated data collection tools, widely used database systems, computerized society, and the Internet lead to tremendous amounts of data accumulated and/or to be analyzed in databases, data warehouses, WWW, and other information repositories
- We are drowning in data, but starving for knowledge!
- Solution: Data warehousing and data mining
  - Data warehousing and on-line analytical processing
  - Mining interesting knowledge (rules, regularities, patterns, constraints) from data in large databases

1

What Is Data Mining?

- Data mining (knowledge discovery from data)
  - Extraction of interesting (non-trivial, implicit, previously unknown and potentially useful) patterns or knowledge from huge amount of data
  - Data mining: a misnomer?
- Alternative names
  - Knowledge discovery (mining) in databases (KDD), knowledge extraction, data/pattern analysis, data archeology, data dredging, information harvesting, business intelligence, etc.
- Watch out: Is everything "data mining"?
  - (Deductive) query processing.
  - Expert systems or small ML/statistical programs

2

Why Data Mining?—Potential Applications

- Data analysis and decision support
  - Market analysis and management
    - Target marketing, customer relationship management (CRM), market basket analysis, cross selling, market segmentation
  - Risk analysis and management
    - Forecasting, customer retention, improved underwriting, quality control, competitive analysis
  - Fraud detection and detection of unusual patterns (outliers)
- Other Applications
  - Text mining (news group, email, documents) and Web mining
  - Stream data mining
  - Bioinformatics and bio-data analysis

3

Example 1: Market Analysis and Management

- Where does the data come from?—Credit card transactions, loyalty cards, discount coupons, customer complaint calls, plus (public) lifestyle studies
- Target marketing
  - Find clusters of "model" customers who share the same characteristics: interest, income level, spending habits, etc.,
  - Determine customer purchasing patterns over time
- Cross-market analysis—Find associations/co-relations between product sales, & predict based on such association
- Customer profiling—What types of customers buy what products (clustering or classification)
- Customer requirement analysis
  - Identify the best products for different customers
  - Predict what factors will attract new customers
- Provision of summary information
  - Multidimensional summary reports
  - Statistical summary information (data central tendency and variation)

4

Example 2: Corporate Analysis & Risk Management

- Finance planning and asset evaluation
  - cash flow analysis and prediction
  - contingent claim analysis to evaluate assets
  - cross-sectional and time series analysis (financial-ratio, trend analysis, etc.)
- Resource planning
  - summarize and compare the resources and spending
- Competition
  - monitor competitors and market directions
  - group customers into classes and a class-based pricing procedure
  - set pricing strategy in a highly competitive market

5

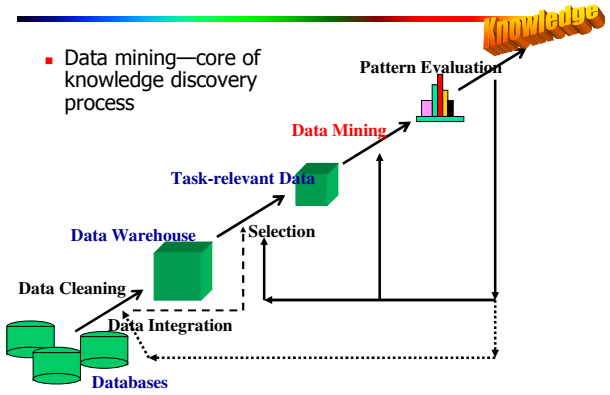
Example 3: Fraud Detection & Mining Unusual Patterns

- Approaches: Clustering & model construction for frauds, outlier analysis
- Applications: Health care, retail, credit card service, telecomm.
  - Auto insurance: ring of collisions
  - Money laundering: suspicious monetary transactions
  - Medical insurance
    - Professional patients, ring of doctors, and ring of references
    - Unnecessary or correlated screening tests
  - Telecommunications: phone-call fraud
    - Phone call model: destination of the call, duration, time of day or week. Analyze patterns that deviate from an expected norm
  - Retail industry
    - Analysts estimate that 38% of retail shrink is due to dishonest employees
  - Anti-terrorism

6

Data Mining and Knowledge Discovery (KDD) Process

- Data mining—core of knowledge discovery process



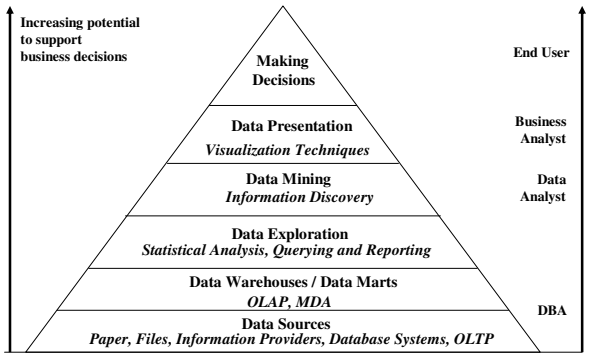
7

Steps of a KDD Process

- Learning the application domain
  - relevant prior knowledge and goals of application
- Creating a target data set: data selection
- Data cleaning and preprocessing: (may take 60% of effort!)
- Data reduction and transformation
  - Find useful features, dimensionality/variable reduction, invariant representation
- Choosing functions of data mining
  - summarization, classification, regression, association, clustering
- Choosing the mining algorithm(s)
- Data mining: search for patterns of interest
- Pattern evaluation and knowledge presentation
  - visualization, transformation, removing redundant patterns, etc.
- Use of discovered knowledge

8

Data Mining and Business Intelligence



9

Data Mining: On What Kinds of Data?

- Traditional database and appllications
  - Relational database, data warehouse, transactional database
- Advanced database and advanced applications
  - Data streams and sensor data
  - Time-series data, temporal data, sequence data (incl. biosequences)
  - Structure data, graphs, social networks and link databases
  - Object-relational databases
  - Heterogeneous databases and legacy databases
  - Spatial data and spatiotemporal data
  - Multimedia database
  - Text databases
  - The World-Wide Web

10

Data Mining Functionalities

- Multidimensional concept description: Characterization and discrimination
  - Generalize, summarize, and contrast data characteristics, e.g., dry vs. wet regions
- Frequent patterns, association, correlation and causality
  - Diaper → Beer [0.5%, 75%] (Correlation or causality?)
- Classification and prediction
  - Construct models (functions) that describe and distinguish classes or concepts for future prediction
    - E.g., classify countries based on climate, or classify cars based on gas mileage
  - Predict some unknown or missing numerical values

11

Data Mining Functionalities (2)

- Cluster analysis
  - Class label is unknown: Group data to form new classes, e.g., cluster houses to find distribution patterns
  - Maximizing intra-class similarity & minimizing interclass similarity
- Outlier analysis
  - Outlier: Data object that does not comply with the general behavior of the data
  - Noise or exception? No! useful in fraud detection, rare events analysis
- Trend and evolution analysis
  - Trend and deviation: e.g., regression analysis
  - Sequential pattern mining, periodicity analysis
  - Similarity-based analysis
- Other pattern-directed or statistical analyses

12

Are All the "Discovered" Patterns Interesting?

- Data mining may generate thousands of patterns: Not all of them are interesting
  - Suggested approach: Human-centered, query-based, focused mining
- **Interestingness measures**
  - A pattern is interesting if it is easily understood by humans, valid on new or test data with some degree of certainty, potentially useful, novel, or validates some hypothesis that a user seeks to confirm
- **Objective vs. subjective interestingness measures**
  - Objective: based on statistics and structures of patterns, e.g., support, confidence, etc.
  - Subjective: based on user's belief in the data, e.g., unexpectedness, novelty, actionability, etc.

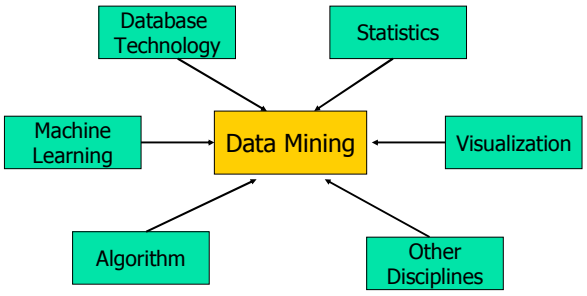
13

Can We Find All and Only Interesting Patterns?

- Find all the interesting patterns: Completeness
  - Can a data mining system find all the interesting patterns?
  - Heuristic vs. exhaustive search
  - Association vs. classification vs. clustering
- Search for only interesting patterns: An optimization problem
  - Can a data mining system find only the interesting patterns?
  - Approaches
    - First general all the patterns and then filter out the uninteresting ones.
    - Generate only the interesting patterns—mining query optimization

14

Data Mining: Confluence of Multiple Disciplines



15

Data Mining: Classification Schemes

- General functionality
  - Descriptive data mining
  - Predictive data mining
- Different views lead to different classifications
  - Kinds of data to be mined
  - Kinds of knowledge to be discovered
  - Kinds of techniques utilized
  - Kinds of applications adapted

16

Multi-Dimensional View of Data Mining

- **Data to be mined**
  - Relational, data warehouse, transactional, stream, object-oriented/relational, active, spatial, time-series, text, multi-media, heterogeneous, legacy, WWW
- **Knowledge to be mined**
  - Characterization, discrimination, association, classification, clustering, trend/deviation, outlier analysis, etc.
  - Multiple/integrated functions and mining at multiple levels
- **Techniques utilized**
  - Database-oriented, data warehouse (OLAP), machine learning, statistics, visualization, etc.
- **Applications adapted**
  - Retail, telecommunication, banking, fraud analysis, bio-data mining, stock market analysis, text mining, Web mining, etc.

17

Primitives that Define a Data Mining Task

- Task-relevant data
- Type of knowledge to be mined
- Background knowledge
- Pattern interestingness measurements
- Visualization/presentation of discovered patterns

18

Primitive 1: Task-Relevant Data

- Database or data warehouse name
- Database tables or data warehouse cubes
- Condition for data selection
- Relevant attributes or dimensions
- Data grouping criteria

19

Primitive 2: Types of Knowledge to Be Mined

- Characterization
- Discrimination
- Association
- Classification/prediction
- Clustering
- Outlier analysis
- Other data mining tasks

20

Primitive 3: Background Knowledge (Concept Hierarchies)

- Schema hierarchy
  - E.g., street < city < province_or_state < country
- Set-grouping hierarchy
  - E.g., {20-39} = young, {40-59} = middle_aged
- Operation-derived hierarchy
  - email address: hagonzal@cs.uiuc.edu
    login-name < department < university < country
- Rule-based hierarchy
  - low_profit_margin (X) <= price(X, P_1) and cost (X, P_2) and (P_1 - P_2) < $50

21

Primitive 4: Measurements of Pattern Interestingness

- Simplicity
  e.g., (association) rule length, (decision) tree size
- Certainty
  e.g., confidence, P(A|B) = #(A and B)/ #(B), classification reliability or accuracy, certainty factor, rule strength, rule quality, discriminating weight, etc.
- Utility
  potential usefulness, e.g., support (association), noise threshold (description)
- Novelty
  not previously known, surprising (used to remove redundant rules, e.g., Illinois vs. Champaign rule implication support ratio)

22

Primitive 5: Presentation of Discovered Patterns

- Different backgrounds/usages may require different forms of representation
  - E.g., rules, tables, crosstabs, pie/bar chart, etc.
- Concept hierarchy is also important
  - Discovered knowledge might be more understandable when represented at high level of abstraction
  - Interactive drill up/down, pivoting, slicing and dicing provide different perspectives to data
- Different kinds of knowledge require different representation: association, classification, clustering, etc.

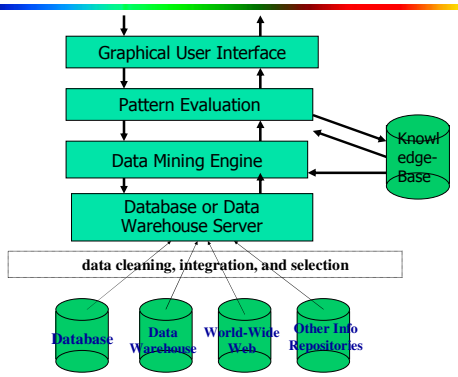
23

Integration of Data Mining and Data Warehousing

- **Data mining systems, DBMS, Data warehouse systems coupling**
  - No coupling, loose-coupling, semi-tight-coupling, tight-coupling
- **On-line analytical mining data**
  - integration of mining and OLAP technologies
- **Interactive mining multi-level knowledge**
  - Necessity of mining knowledge and patterns at different levels of abstraction by drilling/rolling, pivoting, slicing/dicing, etc.
- **Integration of multiple mining functions**
  - Characterized classification, first clustering and then association

24

Architecture: Typical Data Mining System



25

Coupling Data Mining with DB/DW Systems

- No coupling—flat file processing, not recommended
- Loose coupling
  - Fetching data from DB/DW
- Semi-tight coupling—enhanced DM performance
  - Provide efficient implement a few data mining primitives in a DB/DW system, e.g., sorting, indexing, aggregation, histogram analysis, multiway join, precomputation of some stat functions
- Tight coupling—A uniform information processing environment
  - DM is smoothly integrated into a DB/DW system, mining query is optimized based on mining query, indexing, query processing methods, etc.

26

Major Issues in Data Mining

- Mining methodology
  - Mining different kinds of knowledge from diverse data types, e.g., bio, stream, Web
  - Performance: efficiency, effectiveness, and scalability
  - Pattern evaluation: the interestingness problem
  - Incorporation of background knowledge
  - Handling noise and incomplete data
  - Parallel, distributed and incremental mining methods
  - Integration of the discovered knowledge with existing one: knowledge fusion
- User interaction
  - Data mining query languages and ad-hoc mining
  - Expression and visualization of data mining results
  - Interactive mining of knowledge at multiple levels of abstraction
- Applications and social impacts
  - Domain-specific data mining & invisible data mining
  - Protection of data security, integrity, and privacy

27

Summary

- Data mining: discovering interesting patterns from large amounts of data
- A natural evolution of database technology, in great demand, with wide applications
- A KDD process includes data cleaning, data integration, data selection, transformation, data mining, pattern evaluation, and knowledge presentation
- Mining can be performed in a variety of information repositories
- Data mining functionalities: characterization, discrimination, association, classification, clustering, outlier and trend analysis, etc.
- Data mining systems and architectures
- Major issues in data mining

28