

Volkan TOLU

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Güngören - İSTANBUL

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SKILLS:

- Has ability to handle stress in a nice and motivated way.
- Possesses patience and accepts excess working hours.
- Exposed in a highly stressful environment.
- Good communication skills.
- Excellent in writing and verbal skills.
- Competent in organizing and managing programs and activities.
- Has strong interpersonal skills.

QUALIFICATIONS:

- Java EE, Android Programming, C, Delphi, Visual Basic
- Know-how about Design Patterns, Php, Asp.Net, Pascal
- SVN, Git, Maven, Jsp, PrimeFace, MySQL, Javascript, JQuery, Html/Css
- Cloud Computing Platform Experience (Heroku), Online DB (Derby)
- Cross Platform Testing(SauceLabs and etc.)
- HP QTP, Selenium, SAHI Automation Tool (Tyto Software),
Eggplant Image Processing Automation Tool (Mobile&Web Automation)
- Appium for Mobile Testing
- HP Loadrunner, Apache Jmeter, Harby (Tyto Software – Load Test Extension of SAHI)
- HP Quality Center, Load Balancer
- SOAP UI + Groovy Scripting, SOAP Mock Services
- Oracle DB, MS SQL DB
- Linux Shell Scripting

- Application Servers, Weblogic, Servlet Concepts know-how
- Know-how about Network Protocols, Microsoft Office Programs, JIRA, etc...
- SDLC - Agile & Waterfall Model Experience (SDLC LEAN Model Practices)
- SDLC Cost – Time – Quality Triangle approach
- SDLC Functionality – Quality – Performance – Reliability Approach
- Languages;
 - English – Advanced
 - German - Beginner

EDUCATION:

2010	<u>College</u> Computer Engineering (English) Anadolu University Eskişehir 2.95 / 4
2006	<u>Vocational School</u> Computer Technology and Programming Abant İzzet Baysal University Gerede Vocational School Bolu 3.89 / 4
2003	<u>High School</u> Electric – Electronic & Computer Software Kadirga Technique High School Istanbul
1999	<u>High School</u> Istek Private Kaşgarlı Mahmut High School Istanbul

HONORS and ACTIVITIES

- Graduated as an honor student from the University of Abant İzzet Baysal
- Graduated as 7th student among 48 students from Anadolu University
- Software Project Fair Winner
 Anadolu University Computer Engineering Department
 WEB & MOBILE Side of Hospital Appointment Management System (HAMS)
- Participant, BİLMÖK ODTÜ 2008 – Open Source & Linux Seminar

- Participant, TTNET Communication Seminar
- Participant, TEST ISTANBUL 2014 - Mobile Testing
- ThoughtWorks 2015 - QA & Business Analyst & Automation Engineering
Future Minds Brain Storm Attender
- Participant, TEST ISTANBUL 2015 – Performance Testing
- Turkey's first "Software Test Automation Hackathon" Finalist and has the 3rd contest @ 2016.

Team Name: TriQuality

<http://www.keytorc.com/hackathon-test-otomasyonu>

Organizator: Keytorc

CERTIFICATES

- IIBA CBAP International Business Analyst Education Certificate
- HP Loadrunner Essentials Certified
- Methodologies and Applications of Project Management Certified

PERSONAL DETAILS:

Birthdate:	August 15, 1984	Place of Birth:	ISTANBUL
Gender:	Male	Marital Status:	Single
Citizen:	Turkish Republic (TC)	Military Obligation:	Done at 01.10.2011
Smoking:	No	Driving Licence/Number:	Yes/28160

JOB EXPERIENCES:

- **Business Analyst**
Credit Bureau (KKB – Kredi Kayıt Bürosu)
ATASEHIR – ISTANBUL
May 2014 – Now
Job Definition;
Working on several projects based on credit risc score. Performance&Stress tests for these projects including security test scenarios. Analyzing sanction project for all turkish financial system participants. (Banks, factorings, and lots of other credit companies).
Test automization with eggplant image processing based testing tool and designing

automation framework for web platforms with SAHI. Analyzing mainframe (CICS) system and preparing to redevelop them at java side.

Working on FINDEKS Project which is the pilot Project for Credit Bureau of Turkey.

Analyzing several projects such as;

- **FindBUG WEB** Automation Project;

Using SAHI Web Automation Tool and combining with several platforms for designing an own Automation framework “**FindBUG**”.

FindBUG WEB Satisfies;

- Create your each scenario with recording them at SAHI
- Use FindBUG framework functions to convert your SAHI code into a OOP based code and convert into a parametric function
- Take scenario based report files
- Check database controls dynamically at each scenario
- Take screenshots on failure scenarios and attach them to your report files
- Run on cross-browsers
- Display overall Automation results at Dashboards
- Daily and Weekly graphical results based on Status, Duration and other criterias.
- Detailed dashboards for comparing your platforms performance
- Easy to maintenance
- Dynamic access to focused area without using static values at each function therefore becomes a robust system for everyone

- **FindBUG WEBSERVICE** Automation Project;

Designed for handling all WebService Technologies (REST, SOAP) and all HTTP protocols (POST, GET, PUT, DELETE, etc..).

FindBUG WEBSERVICE Satisfies;

- Multiple call for Different Web Services & Different HTTP Protocols
- JSON, XML, etc.. evaluation
- Reporting with summarized of full call details of each request
- High performance
- Continous Integration Support
- Schedule Support
- Importing Project Support

- E-Invoice Project including E-Book and E-Archive
 - Findeks Test Automation Project
 - Commercial Membership System at CRM Side
 - Sanction Project of Turkish of The Banks Association of Turkey
 - 11850 Integration for Collection Project
 - Court Proscriptive Cheque Project
 - Lots of several projects for Risc Center, TBB and KKB
- **Senior Software Test Engineer & Business Analyst**
 Turkcell Technology & Superonline ISP (Consultant for KG-Technology Company)
 Maltepe - ISTANBUL
 March 2013 – May 2014
 Job Definition;
 Working on several projects based on innovation awarded project “Intellegent Screens” for Turkcell;
 Test Automization with using SAHI, Performance tests with SOAP UI, E2E tests for MAYA project for Turkcell and MAYA Call Center Project for Superonline, using ALM, using PPM for project plans, DB level log controls, webservice tests with SOAP, linux usage for checking the flow of systems. Using TOAD(PL/SQL), MS SQL Server(MS SQL) for database controls. Defect handling and re-controls of them.
 Analysing new projects, arranging meetings with business part of the requests, preparing the architectural design of requests and sharing all necessities with the development part, documentation of all necessities for the analyse and adding test scenarios for these analysis. Informing the claimants for the evolution process of the requests, being in contact with the operation team and documentating the whole necessary steps of analyse to Operation team.
- **Software Test Engineer**
 TTNET ISP (Consultant for ELKOTEK Engineering Company)
 Esentepe - ISTANBUL
 January 2012 – March 2013
 Job Definiton;
 Using SOAP UI, TOAD, HP QTP tool for test automization of TTNET projects,
 Preparing performance test scripts with HP Loadrunner and Apache Jmeter tools,
 Testing Mobile Applications (Android), Using HP Quality Center,
 E2E Testing of CRM Applications(Designed with Oracle ADF Framework) and Enterprise Softwares, Testing Webservices at XML level with Oracle Weblogic,
 Database operations such as procedure/function design,
 Know-how about Service Virtualization (HP SV Tool) and etc.

- **Analyst Programmer**

Hitit Bilgisayar Hizmetleri A.Ş.

İTÜ Teknokent - ISTANBUL

June 2010 – February 2011

Job Definition;

Online Check-In(ICI) System for Turkuaz Airlines with all requirements. Designing Database(DB) functions for ICI, using this DB functions at java side and designing jsp pages. Pegasus Airlines works, such as designing ICI as same as Turkuaz. Pegasus Airlines Online Ticket template development with java. Online Rezervation System Design for Pegasus and etc. Using JDeveloper IDE, Using PL/SQL. TAV website improvements such as filtering system for hotels, cars etc with PHP.

- **Intern**

DATATEKNİK Information Technology Department

February 2010 – March 2010

- **Intern**

KOÇ.NET (Koç Information Group) - Çamlıca – Istanbul

July 2008 – August 2008

- **Intern**

Avrupa Software – Türkiye Finance - Topkapı – Istanbul

June 2006 – September 2006

- **Intern**

Siemens Business Services (Siemens) - Kartal – Istanbul

June 2004 – October 2004

ATTENDED PROGRAMS AND HOBBIES

- Work And Travel Program (Between June 2009 – September 2009 worked in NY, USA)
- Computer, Science/Technology, Internet
- Riding Bycle, Playing Basketball, Swimming

REFERENCES:

Mr. Engin Başarslan

Head of Software Operation & Test & Release Departmant

Sigorta Bilgi ve Gözetim Merkezi

Contact Number: (90) 533 738 30 80

Mr. Çetin Turan

Test Manager - TTNET ISP
Contact Number: (90) 507 079 79 30
Contact Number: (90) 554 589 69 71

Mr. Seyit Ahmet Işkın
Member of the Board
Istanbul Stock Exchange - BIST
Contact Number: (90) 505 409 91 45

Mr. Hakan Zobu
CEO of ZOBU Consulting
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Contact Number: (90) 532 796 68 50