

Louis Vo

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EDUCATION

University of Toronto

Toronto, On

Bachelor of Applied Science

May 2017

- Major in Industrial Engineering, Minor in Engineering Business
- Relevant Courses: Business Processing, Data Modeling, Operations Research, Organization Behavior

PROFESSIONAL EXPERIENCE

Business Analyst

Toronto, On

Canada Herb

May 2014 - August 2014

- Designed a new database structure to organize the flow of all 42 Canada Herb food products, including invoicing for 124 customers and import information from suppliers in Thailand, China and Vietnam
- Facilitated the reduction of database structure to a more concise form by 90%
- Generated forecasting models to predict the future customer demands with 91% accuracy

Property Management

Toronto, On

Real Estate

August 2014 - Present

- Organized 23 open house and private viewings of the apartments for over 300 potential tenants
- Negotiated the terms of the contract with the tenants to finalize the deal for 6 apartments
- Performed background checks on tenants by analyzing their credit records and personal statements

Analytics Sales Intern

Markham,

On

IBM Canada

September 2015 - August

2016

- Help connect startups with IBM Cloud platform technology to rapidly scale, build, and deploy their inventions by building new partnerships with University's incubators
- Understanding client needs by offering them IBM's products that brings value to their company
- Designed presentation demos using multiple programming languages and API's on a cloud platform

REVELANT PROJECTS

Data Modeling, *Capstone for University of Toronto & BAML*

September 2016 - April 2017

- Created a user friendly interface that help BAML traders forecast stock prices
- Organized thousands of indecipherable data entry and design and algorithm using Matlab and Python

Web Architect, *Couponing Web Application for University of Toronto* September 2014 - December 2015

- Collaborated with a team of 6 students to develop a website that would enhance the connection between students and 25+ local restaurants in Toronto through exclusive deals
- Developed the interface for the website using Java, HTML and Microsoft Access

Project Lead, *World's Pollution Database Modeling*

January 2014 - April 2014

- Gathered information from value sources of the world's pollution by cities to interpret the flows of data inputs and outputs to develop a database model
- Modeled the database and diagram using SQL on Microsoft Access and Visio

Project Analyst, *Simulating Toronto Transit Commission Oncoming Riders*
2014

January 2014 - April

- Observing and obtaining data and creating a simulation model based on that
- Analyzing the data and model to generate recommendation to improve performance

SKILLS AND INTERESTS

- **Programming Languages:** SQL, MATLAB, Java, C, HTML + CSS, AMPL
- **Software:** Minitab (Statistical Analysis Tool), MS Office Suite (Excel, Word, PowerPoint, Access), Simul8
- **Languages:** English (fluent) and Vietnamese (fluent)
- **Hobbies:** Basketball, Football, Mixed Martial Arts, Art, Comics, Stocks and investments