Technical Structure V1.1

App & Backend Development

Proposal Submitted by

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1. User Registration and Profile Management

- **User Account Setup**: Allow users to register with basic details, such as name, email, and phone number. Offer account creation with social logins for convenience.
- **Face Registration**: Guide users to set up a facial profile by capturing multiple angles and expressions for more accurate recognition.
- **Profile Management**: Enable users to update or delete their facial data and manage settings for privacy and usage.

2. Face Detection and Recognition Engine

- High-Quality Detection Algorithm: Use a reliable face detection and recognition algorithm
 with ingratiating Amazon Rekognition, for a custom deep learning model) to ensure high
 accuracy.
- **Multi-Angle Recognition**: Allow the app to recognize faces from different angles, lighting conditions, and distances.
- **Real-Time Processing**: Support real-time face recognition through the device's camera, especially for applications requiring immediate identification (e.g., access control).

3. Face Authentication for Security

- **Face Login**: Allow users to use face recognition to log into their accounts, providing a secure, password-free experience.
- **Two-Factor Authentication (2FA)**: Offer 2FA where face recognition is combined with another authentication method (such as a PIN) for added security.
- **Device-Based Authentication**: Provide authentication that works directly with the device's built-in security (e.g., Face ID on iPhones or Android face unlock).

4. Photo Recognition

- **Face Recognition in Photos**: Enable users to upload a photo and have the app recognize and tag people in it based on pre-registered faces.
- **Batch Processing**: For bulk photo uploads, enable batch processing to tag or identify faces across multiple images at once.

5. Advanced AI Features and Recognition Insights

• Age and Gender Detection: Include algorithms to estimate age and gender, which can be used to customize content or create user demographics.

6. Privacy and Data Security

- Data Encryption: Encrypt facial data both at rest and in transit to protect user privacy.
- **On-Device Processing**: Where possible, process facial data directly on the device to avoid storing sensitive data on servers, reducing data security risks.
- **Explicit Consent for Recognition**: Require user consent before scanning or storing facial data. Offer opt-in or opt-out options for recognition purposes.

7. Data Storage and Management

- **Secure Database Storage**: Store facial data and profiles in a secure, encrypted database, complying with relevant data protection laws (such as GDPR, CCPA).
- **Automatic Data Deletion**: Set policies for data retention, such as automatic deletion after a set period or after inactivity.
- **Audit Logs**: Maintain a log of face recognition activities (e.g., logins, scans, accesses) for user transparency and compliance.

8. Performance Optimization for Various Conditions

- **Low-Light Detection**: Optimize recognition for low-light conditions, using enhancements or infrared support if available.
- **High-Speed Recognition**: Ensure that recognition works quickly, especially important for real-time applications such as access control.

10. User Notifications and Alerts

- **Login Alerts**: Notify users if someone attempts to log in to their account using face recognition.
- **Recognition Success/Failure Notifications**: Alert users when their face is successfully recognized or if there is an error in recognition, helpful for troubleshooting.
- **Usage Reports**: Provide regular reports to users on their recognition activity, including location, device, and time details for security.

11. User-Friendly Interface and Feedback

- **Guided Face Registration**: Offer step-by-step guidance for users to register their face, improving recognition accuracy.
- **Error Feedback**: Provide feedback if the recognition fails, such as "too dark" or "move closer," helping users correct their positioning.
- **Recognition Confidence Score**: Show a confidence score for each recognition event, useful for applications where manual verification may be required.

12. Ethical and Compliance Considerations

- **Compliance with Local Laws**: Ensure that the app complies with laws and regulations around facial recognition, such as GDPR, CCPA, or biometric privacy laws.
- **Bias and Fairness**: Test the recognition model for fairness and minimize biases related to age, race, or gender.
- **Transparency and User Control**: Offer transparency on how facial data is used, stored, and protected. Allow users to view, download, or delete their data at any time.

13. Admin Dashboard for Monitoring and Management (For Enterprise Use)

- **User Management**: For multi-user systems, allow admins to add, update, or remove users and manage access permissions.
- Recognition Analytics: Track recognition accuracy, success rate, and other key performance metrics to improve the system.
- **Incident Logs and Reports**: Generate logs and reports of all face recognition events for security, compliance, and analysis.

Photographer Area:

Basic Information and Account Setup

- Name and Contact Information: Capture the photographer's full name, email, and phone number.
- Username and Password: Allow photographers to create a unique username and password, or use social sign-ins for quicker access.
- Profile Picture: Enable photographers to upload a profile picture to personalize their profile.

Portfolio and Sample Work Upload

- Portfolio Upload: Allow photographers to upload high-quality sample images to showcase their style and skills.
- Category-Specific Albums: Let photographers organize their work into specific categories, like weddings, portraits, landscapes, events, etc., to help clients see relevant samples.
- Portfolio URL: Provide an option to link to an external portfolio website or social media (e.g., Instagram, Behance).

Professional Information and Experience

- Specializations: Include a list of photography specializations (e.g., wedding, portrait, commercial, landscape, fashion, event) and let photographers select their primary focus areas.
- Years of Experience: Allow photographers to specify their experience level, helping clients gauge their proficiency.
- Certifications and Education: Include fields for any formal photography education, certifications, or awards.

Service Details and Pricing

- Service Packages
- Pricing Tiers:
- Add Ons Services: Enable them to list optional add-ons like photo albums, drone photography, extra editing, or rush delivery.

Location and Travel Preferences

- **Base Location**: Require photographers to list their primary location or city, so clients can filter by location.
- **Travel Preferences**: Allow photographers to specify if they are willing to travel, and if so, any additional travel fees.
- **Serviceable Regions**: Enable photographers to define specific regions or cities where they're available, if they offer regional services.

Availability and Calendar Management

- **Calendar Integration**: Let photographers connect to a calendar (e.g., Google Calendar) to manage and display their availability in real-time.
- **Booking Availability**: Allow photographers to set their working hours and mark certain dates as unavailable.
- **Real-Time Updates**: Enable photographers to update their availability directly from their profile, helping clients see the most accurate information.

Payment and Transaction Information

- **Payment Information**: Enable photographers to link a preferred payment method for receiving payments (e.g., UPI, Credit Card,, bank transfer).
- **Payment Terms**: Allow photographers to specify their payment terms, such as deposit requirements, cancellation policies, and refund terms.
- **Earnings Dashboard**: Provide a dashboard where photographers can view earnings, upcoming payments, and completed transactions.

Dashboard and Profile Analytics

- Profile Views and Engagement Metrics: Show photographers their profile's performance, such as the number of views, clicks, and contact inquiries.
- Booking and Earnings Tracking: Provide insights into bookings, completed jobs, and earnings, allowing photographers to monitor their business growth.
- Client Demographics and Preferences: Offer insights into the type of clients viewing their profile, helping photographers tailor their offerings.

Admin Login Area

An admin dashboard for a photography or service-oriented app should offer tools to manage users, monitor transactions, handle bookings, analyze platform performance, and ensure security. Below are key features for an admin dashboard:

1. User Management

- **User Profiles**: View, edit, and manage profiles for both photographers and clients, with quick access to contact info, history, and activity status.
- **Account Verification**: Manage the verification process for photographers by reviewing submitted documents, like IDs or certifications, and approving or denying requests.
- Account Suspension and Reactivation: Temporarily disable or reactivate accounts due to violations, inactivity, or other concerns.
- **User Feedback and Reports**: View complaints or reports filed by users about other users, ensuring timely investigation and resolution.

2. Content and Portfolio Moderation

- **Portfolio Review**: Monitor and approve uploaded portfolios to ensure compliance with guidelines (e.g., no inappropriate content).
- **Content Filtering**: Use automated or manual tools to detect and flag images or text that may violate content policies.
- Review and Testimonials Moderation on photographer profile: Monitor client reviews and testimonials to maintain platform integrity, with options to hide, edit, or remove inappropriate feedback.

3. Booking and Order Management

- **Booking Overview**: View all active, completed, and canceled bookings, along with relevant details like user names, dates, and services requested.
- **Calendar View**: Access a calendar view of all bookings to monitor overall platform activity and detect any scheduling conflicts.
- **Dispute Management**: Handle disputes between clients and photographers, with options to communicate directly, offer resolutions, or issue refunds if necessary.

4. Financial Management

- **Transaction Overview**: Track all transactions, including completed payments, pending transactions, and refunds, with detailed breakdowns.
- **Revenue and Fees**: Monitor the platform's revenue, including commission on bookings, any fees charged to users, and monthly revenue trends.
- **Payout Management**: Process and track payouts to photographers, including verifying linked payment methods and handling payout errors.

• **Refund Processing**: Manage refund requests with easy access to booking details and reasons for refund, allowing for approval or denial.

5. Analytics and Reporting

- **User Analytics**: Track key metrics, such as total users, active users, new registrations, and churn rate, to understand platform growth.
- **Booking Analytics**: Analyze booking trends, including peak times, popular categories, and average booking values.
- **Financial Analytics**: View revenue, total bookings, average transaction value, and trends over time.
- **Engagement Metrics**: Monitor metrics like profile views, booking requests, and conversion rates for photographers to measure engagement.
- **Customizable Reports**: Generate and export reports on user growth, financial performance, and other KPIs in formats like Excel, PDF, or CSV.

6. Notification and Communication Management

- **In-App Notifications**: Send important updates, reminders, or alerts to users, including maintenance updates, new features, or policy changes.
- Email and SMS Management: Control automated emails and SMS notifications sent for bookings, payments, and reminders. Customize templates and frequency.
- Admin Broadcasts: Send announcements or newsletters to the user base, promoting new features, events, or guidelines.

7. Service and Pricing Management

- **Service Categories**: Add, edit, or remove service categories to keep the platform's offerings current and relevant.
- **Pricing Rules**: Set or update platform fees, service charges, and any seasonal pricing rules that apply to specific services.
- **Discount Codes and Promotions**: Create and manage promotional offers, discount codes, or special deals to attract new users or reward loyal clients.

8. Complaint and Dispute Resolution Tools

- **Incident Tracking**: View and manage reports of issues, such as unprofessional conduct, booking disputes, or payment issues.
- **Resolution Workflows**: Use predefined workflows for handling common complaints, such as mediation between users, issuing refunds, or account actions.
- **User Communication**: Communicate directly with users involved in disputes, allowing admins to gather information and facilitate a fair resolution.