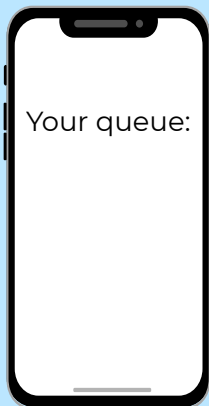# Virtual Medical Queue System

HEALING THE WAIT

COST OF DEAD TIME

In public healthcare, 'dead time' is more than just a delay; it is a period of **heightened patient anxiety and physical exhaustion** that can **cause chronic conditions to worsen** while creating unnecessary friction between patients and medical staff.

OUR SOLUTION

Your queue:

To eliminate the burden of dead time, our **Virtual Medical Queue System** replaces physical waiting rooms with a digital platform that provides real-time transparency, allowing patients to wait in comfort while the system intelligently prioritizes urgent medical cases.

THE PROCESS:

Register · Triage · Get Notified · See Doctor

- **Register**

  Users can register online for easy access and record keeping.

- **Queue Up**

  Users can see virtual queues and queue up through the system to avoid long lines and streamline the process.

- **Get Priority**

  After being initially evaluated by the triage, users can get priority based on their evaluated urgency.

- **Get Notified and See a Doctor**

  Whether queuing for the initial evaluation or finally queueing to a specialized doctor, users get notified through the web app if it's their turn in the queue.