

Dispatchers, Except Police, Fire, and Ambulance

43-5032.00



Description: Schedule and dispatch workers, work crews, equipment, or service vehicles for conveyance of materials, freight, or passengers, or for normal installation, service, or emergency repairs rendered outside the place of business.

Other Resources:

[ONET Link](#)
[MyNextMove Link](#)

Sample of Reported Job Titles: Aircraft Dispatcher, Charter Coordinator, City Dispatcher

Job Zone

Title: 2 - Some Preparation Needed

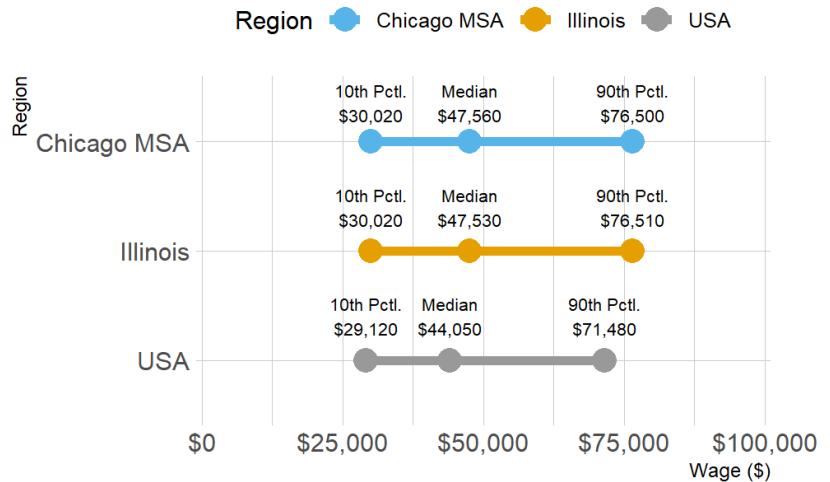
Education: Usually require a high school diploma.

Experience: Some previous work-related skill, knowledge, or experience is needed.

Training: A few months to one year of working with experienced employees needed. A recognized apprenticeship program may be associated with these occupations.

Hot Technologies: Computer aided design CAD software, Database software, Microsoft Access, Microsoft Dynamics, Microsoft Office Suite

Region	Employment	Location Quotient	Median Wage
Chicago MSA	6,190	1.06	\$47,560
Illinois	7,860	1.01	\$47,530
USA	194,330	—	\$44,050



Top 5 Core Tasks According to Current Job Holders

Importance
Frequency (out of 100)

Schedule or dispatch workers, work crews, equipment, or service vehicles to appropriate locations, according to customer requests, specifications, or needs, using radios or telephones.

Hourly or more

96

Confer with customers or supervising personnel to address questions, problems, or requests for service or equipment.

Hourly or more

93

Prepare daily work and run schedules.

Hourly or more

93

Relay work orders, messages, or information to or from work crews, supervisors, or field inspectors, using telephones or two-way radios.

Hourly or more

92

Receive or prepare work orders.

Daily

89