Generic Roles and Tasks Common to Most Associations

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Capability Architect & MBSE Consultant, email: vorachet@icloud.com October 11, 2021 An association is a group of people who have come together for a common purpose. The structure of an association can vary depending on its size and purpose, but most associations have a board of directors and committees. Clarifying the association's structure and roles can be beneficial for a number of reasons. First, it can help to raise awareness of the association and its work. Second, it can help to educate people about the association's structure and how it works. Third, it can help to promote the association's cause. The article provides some generic roles and tasks that are common to most associations.

Keywords: Association, Generic Roles, Generic Tasks

1 The Generic Roles of an Association

The generic roles of an association are the different tasks and responsibilities that need to be carried out in order for the association to function effectively.

1.1 **President.** The president of an association is the highest-ranking officer of the association. The president is responsible for leading the association and ensuring that it achieves its mission and goals. The president also represents the association to the public and to other organizations.

The president has several generic tasks, including:

- (1) Oversee day-to-day operations
- (2) Represent the association to its members, the public, and other organizations
- (3) Involve raising money to support the association's programs and activities
- (4) Manage risk and compliance
- (5) Advocate for the association's interests
- (6) Develop and implement strategic plans
- **1.2 Vice President.** The vice president of an association is a high-ranking member of the organization who is responsible for assisting the president and carrying out the president's duties in the president's absence. The vice president may also be responsible for overseeing specific projects or committees.

The vice president has several generic tasks, including:

- (1) Support the President and help perform President's tasks
- (2) Serve as a liaison between the President and the Board of Directors
- (3) Oversee day-to-day operations
- (4) Build relationships with key stakeholders
- **1.3 Secretary.** The secretary is an important member of the association's team and plays a vital role in ensuring the smooth running of the organization.

The secretary has several generic tasks, including:

- (1) Maintain records and files
- (2) Plan and coordinate events
- (3) Communicate with members and the public
- (4) Oversee the finances
- (5) Represent the association at meetings and events
- (6) Advise the board of directors

1.4 Treasurer. The treasurer of an association is responsible for the financial management of the organization. By managing the association's finances effectively, the treasurer helps to ensure that the organization has the resources it needs to achieve its mission and goals.

The treasurer has several generic tasks, including:

- (1) Oversee the finances
- (2) Prepare financial reports
- (3) Pay bills and manage cash flow
- (4) Ensure that the association is in compliance with all applicable laws and regulations
- (5) Provide financial advice to the board of directors
- (6) Administer the accounting system
- **1.5 Director.** An association's area-specific director is a person who is responsible for overseeing a particular area of the association's work. The specific duties of an area-specific director will vary depending on the association and the area they are responsible for.

The director has several generic tasks, including:

- (1) Set the association's strategic direction each area
- (2) Manage the association's staff each area
- (3) Represent the association each area to the public
- (4) Oversee the association's finances each area
- (5) Develop and implement the association's policies and procedures each area
- (6) Recruit and retain new members each area
- (7) Manage the association's website and social media presence
- (8) Ensure that the association each area complies with all applicable laws and regulations
- **1.6 Public Relations.** Public relations (PR) is the strategic communication process that builds mutually beneficial relationships between organizations and their public. Public relations is used to create and maintain positive relationships with key stakeholders, such as members, customers, employees, investors, and the media.

The public relations has several generic tasks, including:

- (1) Manage the association's reputation
- (2) Communicate the association's message
- (3) Respond to negative publicity, rumors, and other challenges that could damage the association's reputation
- (4) Measure the effectiveness of PR efforts
- **1.7 Registrar.** An association's registrar is a person or organization responsible for maintaining the association's membership. The registrar has several generic tasks, including:

October 11,2021

- (1) Administer the association's membership program
- (2) Provide customer service to members
- (3) Promote the association's mission and goals
- (4) Oversee the association's events, programs and finances
- **1.8 Administrative Officer.** An association's administrative officer is responsible for the day-to-day operations of the association.

The administrative officer has several generic tasks, including:

- (1) Manage the association's facilities
- (2) Manage the association's website
- (3) Manage the association's membership
- (4) Manage the association's events
- (5) Manage the association's records
- **1.9 Member.** An association's member is a person who has joined the association and is entitled to the benefits and privileges of membership.

The member has several generic tasks, including:

- (1) Get benefit from the association's advocacy effort
- (2) Get the opportunities to network with other professionals in their field
- (3) Participate in the association's activities and events
- (4) Take advantage of the association's resources
- (5) Shape the association's direction
- (6) Stay up-to-date on the latest trends and developments in their field
- 1.10 Working Group Chair. An association's working group chair is a person who is responsible for leading and coordinating the work of a specific working group within the association. The working group chair is typically elected by the members of the working group and serves for a set term of office.

The working group chair has several generic tasks, including:

- (1) Oversee the working group's activities
- (2) Recruit and manage working group members
- (3) Communicate with working group members and stakeholders
- (4) Manage the working group's budget
- (5) Provide updates to the association's Board of Directors
- (6) Promote the working group's work
- (7) Write and edit the working group's reports and presentations
- (8) Present the working group's findings and recommendations to the association's Board of Directors and members

1.11 Working Group Co-Chair. A working group co-chair is a member of an association's working group who shares the responsibilities of the chair. The co-chair works with the chair to lead the working group, set the agenda, ensure that the group meets its goals, provide support to the chair, help to resolve conflicts, and ensure that the group remains on track.

The working group co-chair has several generic tasks, including:

- (1) Plan and organize meetings
- (2) Moderate discussions
- (3) Communicate with the working group members
- (4) Plan and organize working group meeting
- (5) Manage the group's work plan
- (6) Communicate with external stakeholders

1.12 Working Group Member. An association's working group member is a person who is part of a group that is responsible for carrying out a specific task or project for the association. Working group members typically have expertise in the area of the task or project, and they work together to ensure that the task or project is completed successfully.

The working group member has several generic tasks, including:

- (1) Research and develop new ideas and initiatives
- (2) Collaborate with other members of the working group to achieve common goals
- (3) Contribute to the group's goals and objectives
- (4) Create and present materials
- (5) Build relationships with other members of the group
- (6) Learn new skills and knowledge
- (7) Researching and gathering information
- (8) Manage projects

2 Conclusions

This article has compiled a list of generic roles and tasks commonly found in most associations. This compilation serves as a valuable guide for the board of directors in their efforts to raise awareness of the association and its work. By assigning specific responsibilities to these roles, the board can effectively promote the association, engage with the community, and communicate its mission and accomplishments to a wider audience. Implementing these roles and tasks will ultimately enhance the visibility and impact of the association within its target audience and beyond.

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