

Poll Worker Testing Feedback Form

Please try to respond to all questions in all sections and make use of open ended feedback blocks for more details on recommendations and/or concerns.

* Indicates required question

1. Initials of Tester *

2. Age *

3. Gender *

4. Race/Ethnicity *

5. Level of Education *

Check all that apply.

- ☐ High School/GED
- ☐ Some College
- ☐ College
- ☐ Post Graduate Degree

6. Are you a voter? *

Check all that apply.

- ☐ Yes
☐ No

7. How many years have you been a voter? *

8. How frequently have you voted in the last 4 years? *

Check all that apply.

- ☐ None (never)
☐ 1-2 (rarely)
☐ 3-5 (occasional)
☐ 6+ (always)

Unpack/Set Up

Please follow the checklists and user manual to set up the equipment and open the polls.
Please record machine information, seals, and team member names on the form provided. If you have any issue, please flag VotingWorks staff for assistance.

9. Please note start time for this step *

10. Was equipment in good condition when you unpacked it? *

Check all that apply.

- ☐ Yes
☐ No

11. Provide additional feedback on packaging of materials

12. On a scale of 1-5, how manageable was the weight of the VxMark? *

Mark only one oval.

1 2 3 4 5

Hard ☐ ☐ ☐ ☐ ☐ Easy to manage

13. On a scale of 1-5, how manageable was the weight of VxScan? *

Mark only one oval.

1 2 3 4 5

Hard ☐ ☐ ☐ ☐ ☐ Easy to manage

14. On a scale of 1-5, how manageable was the weight of the ballot box? *

Mark only one oval.

1 2 3 4 5

Hard ☐ ☐ ☐ ☐ ☐ Easy to manage

15. Provide additional feedback on the weight of and ability to set up equipment

16. How easy or hard was it to set up the VxMark based on documentation provided? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy/simple

17. How easy or hard was it to set up the VxScan based on documentation provided? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy/simple

18. How easy or hard was it to set up the ballot box based on documentation provided? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy/simple

19. Provide additional feedback on set up of the equipment

20. Please note the end time for this step.

Open Polls/Voting

Please follow the instructions on the checklist provided to open polls. I've provided you with blank ballot paper for VxMark and unmarked paper ballots for VxScan. Please cast those ballots during this section of the test.

21. Please note the start time for this section. *

22. Were you able to successfully open the polls on the VxMark without assistance? *

Check all that apply.

☐ Yes

☐ No

23. Were you able to successfully open the polls on VxScan without assistance? *

Check all that apply.

☐ Yes

☐ No

24. Please provide any additional feedback on the polls open process

25. Were you able to complete at least one voting session on either VxMark or VxScan?

Check all that apply.

☐ Yes

☐ No

26. Please identify any accessible features, settings, or languages you used and any feedback you may have on those items.

27. Please provide any additional feedback on the voting experience

28. Please note the end time of this section *

Close Polls/Tear down/Pack

Please follow the checklists and instructions for closing the polls, including report printing. Then follow the instructions to tear down and pack up the voting equipment.

29. Please note the start time of this section

30. On a scale of 1-5 how hard or easy was it to close the polls on VxMark? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy

31. On a scale of 1-5 how hard or easy was it to close the polls on VxScan? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy

32. Additional feedback on the close polls function

33. How easy or hard was it to tear down the VxMark based on documentation provided? *

Mark only one oval.

	1	2	3	4	5	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very easy

34. How easy or hard was it to tear down the VxScan based on documentation provided? *

Mark only one oval.

	1	2	3	4	5	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very easy

35. How easy or hard was it to tear down the ballot box based on documentation provided? *

Mark only one oval.

	1	2	3	4	5	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very easy

36. Additional feedback on tear down and packing up of equipment

37. Please note the end time of this section of testing.

Mark only one oval.

☐ Option 1

Overall Satisfaction

Please answer the following questions based on your experience during this session.

38. How easy or hard was it to follow the documentation for each of the sections of the test? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very easy

39. How accurate was the documentation provided? *

40. Did your group make edits to the checklist or user manual as you worked through the process? *

Check all that apply.

☐ Yes

☐ No

41. Overall, how would you rate your experience with the equipment from the perspective of a poll worker? *

Mark only one oval.

1 2 3 4 5

Bad ☐ ☐ ☐ ☐ ☐ Excellent

42. Any additional notes or feedback you would like to provide, please enter it here.

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