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**Re broken concrete at 15C Euston Rd.**

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mel <melvinalvin@hotmail.com>  
To: "bobruskin@gmail.com" <bobruskin@gmail.com>  
Cc: "val\_marie\_kirby@hotmail.com" <val\_marie\_kirby@hotmail.com>

2 August 2019 at 03:17

Sent from [Outlook](#)

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Hi Bob

I'm shocked by the high cost of this work and considering the work on 8 May did not resolve the issue, it looks like \$1,200 was wasted here. In order to establish if this is fair and reasonable, can you please forward a copy of the quote and quotes you received from other companies as a comparison?

I'm not comfortable being invoiced directly from this company as I did not engage their services and I do not have funds to pay the full amount at short notice. I was expecting the cost to be about half of what it is, so I'm surprised there's been no communication on escalating cost.

Regards  
Melanie Cox

----- Forwarded message -----

From: **Warren Glynn** <[land-and-marine@xtra.co.nz](mailto:land-and-marine@xtra.co.nz)>  
Date: Tue, 30 Jul 2019, 19:57  
Subject: RE: Re broken concrete at 15C Euston Rd.  
To: Bob (Vladimir) Zvezdin <[bobruskin@gmail.com](mailto:bobruskin@gmail.com)>, Val Kirby <[val\\_marie\\_kirby@hotmail.com](mailto:val_marie_kirby@hotmail.com)>  
Cc: Justin <[justinm.ie@gmail.com](mailto:justinm.ie@gmail.com)>, Olive <[olivehth@gmail.com](mailto:olivehth@gmail.com)>

Hi Bob,

Sorry about the lateness of this invoice, but I have been away on holiday.

Please find attached our invoice showing works carried out to correct the blockage of the common drain.

Also please find highlighted in red extra notes on your previous email below.

We have made the invoice out to The Owners, who share the common drain. We do not know their full names, so could you please provide these names for us.

Please call me if you wish to discuss.