



Yannis Voyatzis

contact@yannisvoyatzis.com • yannisvoyatzis.com

SKILLS

	DAY-TO-DAY COMFORT	HAVE EXPERIENCE WITH
<ul style="list-style-type: none">• Plesk CPanel• Zabbix Nagios• Jira WHMCS• Windows Linux• pfSense OVPN	<ul style="list-style-type: none">• DNS Management• Mikrotik HPE• vShpere Hyper-V• Veam• GSuite O365 Zoho	<ul style="list-style-type: none">• Desktops from: 2003 - Present• WordPress Shopify• PCI-DSS ASV Scanning• ISO Standards• Inventory Management

EXPERIENCE

Junior System Administrator

IBase.Tech • Galatsion, Attika, GR • April 2019 - Present

Activities: System Administration, Customer Support (Remote, On-Premises), Troubleshooting, Networking, System Configurations, Web Hosting (Shared), VPS Hosting.

Junior System Administrator

Cloud Concept S.A. • Amarousion, Attika, GR • January 2018 – February 2019

Full time Help Desk, SysAdmin, PCI-DSS and Networking operations for one year. On-Premises and remotely. Responsible for ASV Scanning, DNS Management, AD | DC, Backup Checks, Zabbix Monitoring, Inventory Management, Troubleshooting, Network Management (VLAN's, Tagging, Network Mapping).

INFORMATION TECHNOLOGY INTERN (Managed Services Provider)

FlexIT • Amarousion, Attika, GR • October 2017

One month internship on an internet based company, there where external companies with Support subscriptions. Activities include monitoring the correct operation of windows servers And workstations. Looking for security breaches, vulnerabilities and remote updating. Also configuring new machines laptops based on what the customer wanted on their software. Repairing UPS systems, laptops and workstations.

INFORMATION TECHNOLOGY INTERN (On-Site Support)

Sioufas & Associates Law Firm • Rentis, Attika, GR • March 2017 – August 2017

Full time internship on the Information Technology department for 5 months. Activities include Troubleshooting on site computer issues, hardware and software, working with external Associates to help them connect to the company VPN network. Monitoring the servers for errors and uptime plus managing the ticketing system and replying on requests.

EDUCATION

Technical Informatics Applications (Multimedia / Web designer - Developer / Video Games)

Vocational Training Institute of Nea Ionia, Attika, GR • October 2013 – June 2016

Three years of training about coding with C++, Java, JavaScript, CSS, OpenGL, Video Editing, Image processing, Network configurations, 3D Modeling, game design, computer architecture, Web applications, Adobe flash development, etc.