Yannis Voyatzis

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SKILLS

DAY-TO-DAY COMFORT

- Remote Monitoring
- Remote Management
- H/W Repair
- Windows/ Linux/ Mac OS
- Windows Servers
- Maintenance
- Network Monitoring
- Customer Understanding
- Team Leading
- Security Backups

HAVE EXPERIENCE WITH

- Desktops from: 2003 - Present
- WordPress
- PCI DSS Compliance
- Image Processing
- Supply Control

EXPERIENCE

Junior System Administrator

Cloud Concept S.A. • Amarousion, Attica, GR • January 2018 – February 2019

Full time administration on the following services: Active Directory, pfSence, Jira, WHMCS, DNS, DHCP, VSphere, Alienvault, Veam, GSuite, PHPIpam, Plex, Zabbix, H/W inventory registration and organization in Confluence. Experience with PCI DSS Compliance requirements.

INFORMATION TECHNOLOGY INTERN (Managed Services Provider)

FlexIT • Amarousion, Attica, GR • October 2017

One month internship on an internet based company, there where external companies with Support subscriptions. Activities include monitoring the correct operation of windows servers And workstations. Looking for security breaches, vulnerabilities and remote updating.
Also configuring new machines laptops based on what the customer wanted on their software. Repairing UPS systems, laptops and workstations.

INFORMATION TECHNOLOGY INTERN (On-Site Support)

Sioufas & Associates Law Firm • Rentis, Attica, GR • May 2017 – August 2017

Full time internship on the Information Technology department for 5 months. Activities include Troubleshooting on site computer issues, hardware and software, working with external Associates to help them connect to the company VPN network. Monitoring the servers for errors and uptime plus managing the ticketing system and replying on requests.

EDUCATION

Technical Informatics Applications (Multimedia / Web designer - Developer / Video Games)

Vocational Training Institute of Nea Ionia, Attica, GR • October 2013 – June 2016

Three years of training about codding with C++, Java, JavaScript, CSS, OpenGL, Video Editing, Image processing, Network configurations, 3D Modeling, game design, computer architecture, Web applications, Adobe flash development, etc.