

# YANNIS VOYATZIS

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## SKILLS

### DAY-TO-DAY COMFORT

- Remote Monitoring
- Remote Management
- H/W Repair
- Windows/ Linux/ Mac OS
- Windows Servers
- Maintenance
- Network Monitoring
- Customer Understanding
- Team Leading
- Security Backups

### HAVE EXPERIENCE WITH

- Desktops from: 2003 - Present
  - WordPress
  - UPS
  - Image Processing
  - Supply Control
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## EXPERIENCE

### INFORMATION TECHNOLOGY INTERN

#### **Sioufas & Associates Law Firm • Rentis, Attica, GR • May 2017 – August 2017**

Full time internship on the Information Technology department for 5 months. Activities include Troubleshooting on site computer issues, hardware and software, working with external Associates to help them connect to the company VPN network. Monitoring the servers for errors and uptime plus managing the ticketing system and replying on requests.

### INFORMATION TECHNOLOGY INTERN

#### **FlexIT • Amarousion, Attica, GR • October 2017**

One month internship on an internet based company, there where external companies with Support subscriptions. Activities include monitoring the correct operation of windows servers And workstations. Looking for security breaches, vulnerabilities and remote updating. Also configuring new machines laptops based on what the customer wanted on their software. Repairing UPS systems, laptops and workstations.

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## EDUCATION

Technical Informatics Applications (Multimedia / Web designer - Developer / Video Games)

#### **Vocational Training Institute of Nea Ionia, Attica, GR • October 2013 – June 2016**

Around 3 years of training about coding with C++, Java, JavaScript, CSS, OpenGL, Video Editing, Image processing, Network configurations, 3D Modeling, game design, computer architecture, Web applications, Adobe flash development, etc.