

# VICTOR NG

## User Experience Designer

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### EDUCATION

#### General Assembly

*Jun 2019 - August 2019*

UX Design Immersive Graduate

#### Seattle University

*Dec 2017 - Dec 2018*

Web Development Certificate

#### University of Massachusetts Amherst

*Graduated May 2014*

B.A. in Information Design

### SKILLS

#### Design

Wireframing

Prototyping

User Research

Graphic Design

Usability Testing

SUS Scoring

Branding/Visual

#### Tools

Sketch

Adobe XD

Figma

Illustrator

InVision

Photoshop

Balsamiq

#### Coding

HTML & CSS

JavaScript

Vue.js

Python

#### Languages

English

Chinese

### EXPERIENCE

#### Mentorz | Visual UX Design Intern

*Sep 2019 - Present, Seattle WA*

Collected qualitative data through user interviews and surveys. Synthesized findings through affinity mapping. Designed wireframes and mockups based on user flows. Conducted onsite usability testing and redesigned UI for the mobile application. Collaborated with developers to streamline app.

#### General Assembly Hackathon | UX Designer

*August 2019, Seattle WA*

Collaborated with developers to create proof-of-concept app to help homeless people effectively find local resources. Produced project deliverables under 2 days. Designed mockups, sketches, and wireframes. Conducted and facilitated onsite usability testing with users.

#### Hazel Analytics | Interaction Designer

*Jul 2019 - August 2019, Seattle WA*

Designed high-fidelity wireframes and interactive prototype for user testing. Delivered 4 product features of food safety app under 3 weeks. Conducted and facilitated design studio session with client stakeholders.

#### Puget Sound Trip Planner | UX Researcher

*June 2019 - Jul 2019, Seattle WA*

Directed user research process to redesign public transit app. Produced surveys and conducted interviews to identify user pain points and potential design solutions. Facilitated affinity mapping toward user synthesis and persona development. Led and moderated user testing.

#### The World is Fun | Graphic Designer

*Nov 2018 - March 2020, Seattle WA*

Produced and updated physical materials for the organization with over 5,000 volunteers and 90 staff members. Worked collaboratively with design team to create client needs such as signage, posters, anniversary logos, and volunteer badges. Created visual assets for the website and marketing pieces for the organization as needed.

### COMMUNITY SERVICE

#### Boston Free Radio

Volunteer Broadcaster

#### WMUA 91.1 FM

Student Broadcaster

#### Massachusetts Public Interest Research Center

Volunteer Coordinator