



VICTOR P. NG

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I'm a **designer** who applies design skills in innovative, interesting, and creative ways. I am motivated by multidisciplinary teamwork and continuous self-improvement. My goal is to work alongside creative minds to enhance user experiences and build products that are sustainable and intuitive.

SKILLS

UX Design
Interaction Design
Visual Design
User Research
Usability Testing
Graphic Design
Wireframing & Prototyping
Cross-Functional Teamwork

TOOLS

Adobe XD
Sketch
Figma
Illustrator
Photoshop
InVision
GitHub
HTML / CSS / JavaScript

PROJECTS

UX Designer | General Assembly Hackathon Aug 2019

- Collaborated with developers to create homeless resource app.
- Produced project deliverables under 2 days.
- Designed paper prototypes, sketches, and wireframes.

Interaction Designer | Hazel Analytics Jul 2019

- Designed wireframes and interactive prototype for user testing.
- Delivered 4 product features of food safety app under 3 weeks.
- Conducted and facilitated design studio session with client stakeholders.

EXPERIENCE

Visual UX Design Intern | Mentorz Sep 2019 - Current

- Collected qualitative data through user interviews and surveys. Synthesized findings through affinity mapping.
- Design wireframes and mockups based on user flows. Conducted onsite usability testing and redesigned UI for the mobile application.
- Collaborated with developers to streamline app and web experience.

Graphic Designer | The World is Fun Nov 2018 - Current

- Produced and updated physical materials for the organization with over 5,000 volunteers and 90 staff members.
- Worked collaboratively with design team to create client needs such as signage, posters, anniversary logos, and volunteer badges.
- Created visual assets for the website and marketing pieces for the organization as needed.

End User Computing Analyst | Shire Pharmaceuticals May 2016 - Mar 2017

- Managed day to day operations in multiple buildings of the Shire Lexington, MA campus, comprising of approximately 1000+ end users.
- Responded to user service calls and service tickets to troubleshoot and resolve reported incidents at the tier 1 level.
- Handled customer communications and initiatives to realize improved customer service and satisfaction.

EDUCATION

General Assembly 2019 | User Experience Design Immersive

Seattle University 2017 - 2018 | Web Development Certificate

University of Massachusetts Amherst 2011 - 2014 | BA Information Design