

# VICTOR NG

## User Experience Designer

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### EDUCATION

#### General Assembly

Jun 2019 - August 2019

UX Design Immersive Graduate

#### Seattle University

Dec 2017 - Dec 2018

Web Development Certificate

#### University of Massachusetts Amherst

Graduated May 2014

B.A. in Information Design

### SKILLS

#### Design

Wireframing  
Prototyping  
User Research  
Graphic Design  
Usability Testing  
SUS Scoring  
Branding/Visual

#### Tools

Sketch  
Adobe XD  
Figma  
Illustrator  
InVision  
Photoshop  
Balsamiq

#### Coding

HTML & CSS  
JavaScript  
Python

#### Languages

English  
Chinese

### COMMUNITY SERVICE

#### Boston Free Radio

Volunteer Broadcaster

#### WMUA 91.1 FM

Student Broadcaster

#### Massachusetts Public Interest Research Center

Volunteer Coordinator

### EXPERIENCE

#### Hungerswipe | Visual Designer

Oct 2020 - Present, Remote

Collaborated with developers and designers to propose new designs and features for the Hungerswipe app, striving to connect restaurants to consumers and bringing traffic to restaurant businesses.

#### Fractal Networks | UI/UX & Graphic Design

Oct 2021 - Jan 2022, Remote

Worked closely with CEO, design team, and engineers to design UI for Fractal Link website. Produced surveys and conducted interviews to identify user pain points and potential design solutions. Led and moderated user testing. Conceptualized logo design to promote brand.

#### Mentorz | Visual UX Design

Sep 2019 - Sep 2020, Remote

Designed new iterations and features for the Mentorz mobile mentorship app, aiming to help mentors and mentees connect with each other to achieve goals and develop new skills. Designed wireframes and mockups based on user flows. Collaborated with developers to streamline the app and web experience.

#### Hazel Analytics | Interaction Designer

Jul 2019 - Aug 2019, Seattle WA

Designed high-fidelity wireframes and interactive prototype for user testing. Delivered 4 product features of food safety app under 3 weeks. Conducted and facilitated design studio session with client stakeholders.

#### The World is Fun | Graphic Designer

Nov 2018 - Mar 2020, Seattle WA

Produced and updated physical materials for the organization with over 5,000 volunteers and 90 staff members. Worked collaboratively with design team to create client needs such as signage, posters, anniversary logos, and volunteer badges. Created visual assets for the website and marketing pieces for the organization as needed.