

# VICTOR NG

## User Experience Designer

vpng.work | vpangng@gmail.com | 781-697-7745 | linkedin.com/in/victorpng

### EDUCATION

#### General Assembly

*Jun 2019 - August 2019*

UX Design Immersive Graduate

#### Seattle University

*Dec 2017 - Dec 2018*

Web Development Certificate

#### University of Massachusetts Amherst

*Graduated May 2014*

B.A. in Information Design

### SKILLS

#### Design

Wireframing

Prototyping

User Research

Graphic Design

Usability Testing

SUS Scoring

Branding/Visual

#### Tools

Sketch

Adobe XD

Figma

Illustrator

InVision

Photoshop

Balsamiq

#### Coding

HTML & CSS

JavaScript

Python

#### Languages

English

Chinese

### EXPERIENCE

#### Hungerswipe | Visual Designer

*Oct 2020 - Present, Seattle WA*

Collaborated with developers and designers to propose new designs and features for the Hungerswipe app, striving to connect restaurants to consumers and bringing traffic to restaurant businesses.

#### Mentorz | Visual UX Design

*Sep 2019 - Sep 2020, Seattle WA*

Designed new iterations and features for the Mentorz mobile mentorship app, aiming to help mentors and mentees connect with each other to achieve goals and develop new skills. Designed wireframes and mockups based on user flows. Collaborated with developers to streamline the app and web experience.

#### Hazel Analytics | Interaction Designer

*Jul 2019 - Aug 2019, Seattle WA*

Designed high-fidelity wireframes and interactive prototype for user testing. Delivered 4 product features of food safety app under 3 weeks. Conducted and facilitated design studio session with client stakeholders.

#### Puget Sound Trip Planner | UX Researcher

*Jun 2019 - Jul 2019, Seattle WA*

Directed user research process to redesign public transit app. Produced surveys and conducted interviews to identify user pain points and potential design solutions. Facilitated affinity mapping toward user synthesis and persona development. Led and moderated user testing.

#### The World is Fun | Graphic Designer

*Nov 2018 - Mar 2020, Seattle WA*

Produced and updated physical materials for the organization with over 5,000 volunteers and 90 staff members. Worked collaboratively with design team to create client needs such as signage, posters, anniversary logos, and volunteer badges. Created visual assets for the website and marketing pieces for the organization as needed.

### COMMUNITY SERVICE

#### Boston Free Radio

Volunteer Broadcaster

#### WMUA 91.1 FM

Student Broadcaster

#### Massachusetts Public Interest Research Center

Volunteer Coordinator