

# **Job Description: DevOps Engineer**

Role: DevOps Engineer

Location: Remote

Type: Full-time

## About the Role:

We are seeking a DevOps Engineer to help us build functional systems that improve customer experience. You will deploy product updates, identify production issues, and implement integrations that meet customer needs.

## Responsibilities:

- Deploy updates and fixes.
- Provide Level 2 technical support.
- Build tools to reduce occurrences of errors and improve customer experience.
- Develop software to integrate with internal back-end systems.
- Perform root cause analysis for production errors.
- Investigate and resolve technical issues.
- Develop scripts to automate visualization.
- Design procedures for system troubleshooting and maintenance.

## Requirements:

- Work experience as a DevOps Engineer or similar software engineering role.
- Good knowledge of Ruby or Python.
- Working knowledge of databases and SQL.
- Problem-solving attitude.

- Collaborative team spirit.
- Experience with AWS, Docker, and Kubernetes.
- Experience with CI/CD pipelines (Jenkins, GitLab CI, etc.).