

**Venkatesh Krishnan R**

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## Experience Summary

Release Management Specialist with over 4.3 years of successful experience. Recognized consistently for performance excellence and contributions to success in Previous Organizations. Experienced in Jenkins, Azure Devops, Windows Environments management, IBM Urban Code Deploy, Maven, Artifactory, SonarQube, Grafana, Prometheus, Jira, Confluence, Service Now, Visual Studio, MS-SQL, GIT, Bitbucket and GitHub etc.

I have good knowledge in Googling, Docker, AWS, Ansible and Azure Services.

## Professional Achievements

- **Certified Microsoft Azure Administrator (AZ 104).**
- **Certified Microsoft Azure Fundamental's (AZ 900).**
- **Certified Oracle Cloud Infrastructure Foundations.**

## Technical Skills

Name	Tools/Others
Continuous Integration	Jenkins, Azure Devops
Continuous Delivery	Azure Devops, UDeploy
Continuous Monitoring	Grafana and Prometheus
Continuous Feedback	Service Now, JIRA, Confluence
Versioning Tool	Git, GitHub, Bitbucket
Scripting	Shell Scripting, PowerShell
Backend	Microsoft and Oracle SQL
Artifact Management Tool:	Jfrog and Azure Devops
Builds Management Tool	Maven
Code Analysis	SonarQube
Operating System	Windows, Linux

**Extra Skills:** I have good knowledge in Docker, Source Cloud, Ansible and Azure Services.

## Professional Projects

- Working as a **Release Management Specialist** at Evolent HealthCare from August 2021 to Present.
- Worked a **Release Engineer** at Capgemini, India from July 2017 to July 2021

## Experience and Responsibility Summary

- Experienced in Azure Devops Build/Release Pipelines and UCD tool to achieve Continuous Delivery.
- Handling Repository management in Azure Repos, Bitbucket and GitHub and having good experience in Source cloud and Git.
- Migrated Bitbucket repository to Azure repository.
- Responsible for Installation/Migration/Upgradation the Open-source Tools with downtime.
- Experience in using Build Automation tools like Maven.
- Experienced in Jenkins, worked on some scripted Pipelines also has some hands-on with Jenkins Plugins.
- Integrated and Worked SonarQube in Jenkins for continuous inspection of code quality.
- Setting up Prometheus and Grafana in Jenkins.
- Good knowledge in Shell and PowerShell Scripts, worked on PowerShell scripts to reduce repeated tasks and manual operations.
- Own and maintain the artifacts in Jfrog Artifactory and Azure artifactory.
- Continually evaluate tools and technologies to improve the overall release process.
- Managing Service Pack cycles, Go-Live activities, Hotfixes and Microservices deployment etc.
- Creating Go live reports and non-go live reports and maintain in sheets for different cycles.
- Managing the Call's for different environments and different clients especially Deployment call's, Setting up service pack call's, Different Client/Deployment calls, Environment Management calls etc.

- Involved in planning releases by interfacing with all higher leads especially the Directors, Associate Directors, team Lead and other team responsibilities and thereby maintaining a quarterly release calendar.
- Responsible for the release management lifecycle, which includes scheduling, coordinating and management of releases, by measuring progress and by mitigating risks that affect the release in terms of scope, quality and schedule.
- Creating and managing the tickets in Jira and ServiceNow for Deployment works.
- Assigning tasks to the respective resources of the team and working with them and review release document and approve the tickets.
- Creating SOP and attach Documents in Confluence and Managing Confluence Dashboard for information's, service pack calls, managing the sheets, tickets etc.
- Managing information's such as build and release SOP, dependencies, delivery lists and notification lists.
- Creating and managing the Windows environments for all clients Managing Production, Production support, Sandbox, user acceptance testing and Quality assurance.
- Managing Environments Refreshes, Environment Tests and Resolving the environment test failures.
- Managing Environment Databases in Microsoft SQL, Pester File for New clients in Visual Code, the tracking sheets and existing clients.
- Responsible for deploying, automating, maintaining, troubleshooting and improving the environments that keep the infrastructure up, running fine and fixing errors during deployment.
- Reporting, Debugging and resolving CI/CD issues.
- Collaborated with cross-functional development team members to constantly optimize the release management process by providing collaboration and information management tools along with close integration with CI/CD systems.
- Analyze potential system solutions based on evolving client requirements.
- Support the on-time delivery of both internal, external deliverable.
- Outstanding communication and presentation ability.
- Should quickly identify and eliminate manual, repetitive tasks through automation.
- Motivated and self-driven - Find solutions for problems to solve them.

## **Appreciations**

- Received appreciations from Project Managers for being the DNA of Release management project.
- Received appreciations from Clients for outstanding performance and timely delivery.

## **Higher Education**

- Saintgits college of applied sciences (Mahatma Gandhi University) – BCA (3 Years Course).