

Summary

• Economist with almost seven years of professional carrier in insurance who decided to change profession and passionately went "all in" IT.

Experience

2020

2016

2016 - Claims management specialist

Uniqa insurance Group AG, Claims dept.

Coordination of complete process of claims management (life insurance products).

Writing proposals for claims above limit.

Detailed analysis of claims documentation for fraud prevention.

Risk assessment report for individual client that is used for creating sales strategies.

2014 - Exclusive sales agent

Uniqa insurance Group AG, Sales dept.

Acquisition of new clients and insurance products presentation.

Portfolio quality management and customer care.

Creating sales reports and business plan.

2012 • Student practice

Siemens d.o.o. Sarajevo

Company introduction with focus on Quality management system.

2009 • Project clerk

DDC Europe

Data entry and validation.

S Education

2013 • Sarajevo School of Economics and Business

Bachelor of Economics

Thesis title: Employee motivation- Case study on Google inc

Third gymnasium Sarajevo

Q Certificates

- Javascript for beginners, Academy387 Sarajevo
- The complete 2020 Web Development Bootcamp, Udemy course
- Full Stack Web Developer Bootcamp, Udemy course
- Licenced training on communication "Perform at your best" Brian Tracy
 and Structogram by Structogram Training System
- Internal sales and communication trainings (Uniqa dd)



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HTML 5

CSS 3

Javascript

Bootstrap

React.js

MS Office suite



English

German



Mountain biking, BJJ, basketball