### NOTIFYING THE CUSTOMER OF THE PROCESSING OF PERSONAL DATA

When the processed personal data have been received from sources other than the data subject themself, the Digital and Population Data Services Agency will notify the data subject of the following information as required in the EU's General Data Protection Regulation (GDPR):

## 1. Information on the controller and contact details

Digital and Population Data Services Agency, PO Box 123 (Lintulahdenkuja 2), FI-00531 HELSINKI Telephone (switchboard) +358 295 536 000 (Business ID 0245437-2)

#### 2. Contact details of the Data Protection Officer

Telephone (switchboard) +358 295 536 000, email tietosuoja@dvv.fi

## 3. Purpose and grounds for processing

The purpose of processing the personal data is the creation of a new personal identity code and registering it in the Population Information System.

The processing is based on a statutory obligation, according to which the Digital and Population Data Services Agency needs personal data in order to create a new personal identity code. Provisions on the obligation are laid down in the Act on the Population Information System and Certificate Services Provided by the Digital and Population Data Services Agency (sections 9, 10 and 11).

The data subject does not need to submit the personal data to the Digital and Population Data Services Agency themself. This is because the Agency receives the data required for creating the new personal identity code from the other authority requesting the new personal identity code, such as the Social Insurance Institution of Finland (KELA) or the Finnish Centre for Pensions (ETK). The Digital and Population Data Services Agency cannot create a new personal identity code without the abovementioned additional information on the person who will be given the new personal identity code.

# 4. Recipients or categories of recipients of personal data

Another public authority, such as KELA or ETK.

## 5. Personal data retention period

Permanently stored personal data: personal identity code, current names, date of birth, sex, foreign personal number are recorded only for citizens from Sweden, Norway, Denmark, Estonia and Iceland, valid foreign address are recorded in the Population Information System up to 24 hours.

## 6. Information on the data subject's rights and the right to lodge a complaint with the supervisory authority

The data subject has the right to lodge a complaint with the Data Protection Ombudsman regarding the processing of their personal data. The Data Protection Ombudsman assesses the lawfulness of the processing and makes an administrative decision on the fulfilment of the data subject's rights or a decision that they have not been fulfilled. For more information, see the Data Protection Ombudsman's instructions at www.tietosuoja.fi

# 7. Processed personal data

The person's date of birth, sex, surname, forenames, foreign personal number and foreign address are recorded in the Population Information System.

The Digital and Population Data Services Agency does not register in the Population Information System any other personal data possibly received in the requests. However, this data can be used when checking whether the data on the person have previously been registered in the Population Information System.

### 8. Where has the personal data been obtained from?

From another public authority, such as KELA or ETK.