

## Ma's food UX Design Project

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| O<br>F | Cook at home myself/with friends/family member | Employ a cook                     | Eat at a restaurant                           | Order a delivery from a restaurant  |
|--------|--|-----------------------------------|---|-------------------------------------|
| F      | Go to a store                                  | Hire a cook                       | Select a restaurant                           | Look for paper menus of restaurants |
| I<br>N | Pick groceries                                 | Plan what food to cook            | Go to the restaurant                          | Check up phone no. of restaurant    |
| E      | Pay at the store                               | Go to a store                     | Find a table & sit                            | Ask for options                     |
| Т      | Decide what to cook                            | Pick groceries                    | Look at the menu & decide what to order       | Order food                          |
| Α      | Cook food                                      | Pay at the store                  | Give the order to the waiter                  | Wait for food                       |
| S<br>K | Pack food                                      | Cook comes home                   | Wait for the food to arrive                   | Collect delivery                    |
|        | Wash dishes                                    | Cook prepares food                | Eat food                                      | Make Payment                        |
| F      | Carry tiffin to work                           | Cook packs food                   | Ask for the bill                              | Eat Food                            |
| L<br>0 | Have lunch from tiffin                         | Cook/Maid washes dishes           | Wait for the bill to arrive                   |                                     |
| W<br>S | Wash tiffin                                    | Carry tiffin to work              | Pay the bill by cash/card/online wallet       |                                     |
|        | Carry tiffin back home                         | Have lunch from tiffin            | Receive the paid receipt                      |                                     |
|        |  | Wash tiffin                       | Leave a tip for the waiter                    |                                     |
|        |  | Pay the cook                      | Exit the restaurant and travel back to office |                                     |
|        |  | Give instructions on food to cook |   |                                     |