



Ma's food

UX Design Project

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Online Task Flows

Task Flow

User who uses the app regularly and is at work

- Opens App
- Location is preset at work
- Food Options within 5 kms appears as a gallery
- Click on Sort/Filter
- Click on Cuisines
- Choose South Indian (under Cuisines)
- Choose Sub Category Andhra (under South Indian)
- Choose Type
- Choose Lunch
- Food Options within 5 kms for lunch in Andhra cuisine appears as a gallery
- Clicks on the Food Image
- Opens Description page of the Food option clicked
- Clicks on add to cart (quantity is one by default when added to cart)
- Clicks on delivery option as delivery
- Clicks on add to cart
- Chooses pay now

- Choose payment option as net banking
- Chooses SBI Bank
- Goes to Net Banking page
- Enters User Id and Password, chooses account and clicks on makes payment
- Payment transaction confirmation from bank appears as pop up window
- Goes back to Cart page
- Your payment has been successful message appears
- Timeline for order appears
- Order Received at cook is active in the timeline
- Order confirmed is active in the timeline as the cook has confirmed the order at their end
- Order is being prepared is active in the timeline
- Time taken to complete order appears as 30 mins below Order preparation in the timeline
- Order is ready for delivery is active on the timeline
- Order is delivered to the user
- Order is received by the user
- User enjoys his meal

Task Flow

User who uses the app regularly and is at work

- Opens App
- Changes location from Home to Work
- Clicks on orders(past)
- Choose Curd rice
- Opens Curd rice description page
- Clicks on add to cart
- Clicks on quantity +1 for two curd rice
- Clicks on delivery option collect
- Clicks on add to cart
- Chooses pay now
- Choose payment option as net banking
- Chooses HDFC Bank
- Goes to Net Banking page
- Enters User Id and Password, chooses account and clicks on makes payment
- Payment transaction confirmation from bank appears as pop up window
- Goes back to Cart page
- Your payment has been successful message appears
- Timeline for order appears
- Order Received at cook is active in the timeline
- Order confirmed is active in the timeline as the cook has confirmed the order at their end
- Order is being prepared is active in the timeline
- Time taken to complete order appears as 15 mins below Order preparation in the timeline
- Order is ready for delivery is active on the timeline
- Users asks Office Assistant to collect meal and gives location to him
- Order is collect by Office Assistant
- Order is received by the user
- User enjoys his meal