

Engagement Details:**ALEA-92FECH****Cloud Migration of eRes
PURELY FOR ILLUSTRATION****Opportunity Details:**

Sector

COM4-Travel and Utility

Account

EasyJet Airline Co Ltd

Owner

David Beatley

Primary Horizontal

UK-Core IT and Cloud

TCV

£400,000.00

Sales Stage

Sales Lead

Modified Date

19/06/2013**Engagement Complexity Assessment Created:****RTULLEY, Richard****14/10/2019****Next Assurance Gate:****BCR0a/b Initial Qualification****Complexity Assessment Summary:**

This complexity assessment was completed using the **Fast Track** assessment criteria.

It was confirmed that:

1. This engagement is a Change against an existing account-based portfolio;
2. The commercial terms are well established, well understood, and do not feature penalties for late delivery;
3. This engagement is to be delivered by an existing Sopra Steria resource pool who understand the client environment;
4. We do not need to engage new subcontractors to deliver this engagement;
5. The cost of delivering the change does not exceed the "DCR delegated authority" thresholds (or equivalent) for the Sector; and
6. The nature of the change being implemented by this engagement does not significantly change or impact the existing Live Service.

On which basis the complexity assessment was that the engagement is of **Low Complexity**.

The complexity rating has not been moderated.

The actions required to reduce complexity and risk for this engagement are:

We need to further our engagement with IMSL and ensure that we have a proposed migration approach that is traceable back against all client requirements.

We also need a detailed delivery plan and a thorough definition of client dependencies..

Complexity Assessment

As the outcome of this FastTrack complexity assessment has been assessed as **Low** complexity it is important that the following outcomes are escalated and actioned:

1. Confirm that the Surveillance Director appointed for this engagement is of an appropriate level within the organisation;
2. Typically a Surveillance Director Delegate is not required;
3. Confirm that the engagement shall be led and directed by either a Level 5 Project Manager or Level 6 Project Leader (or equivalent role based upon the nature of this engagement).

Important Guidance regarding the moderation of the complexity assessment:

Moderating the complexity assessment allows you to use your professional judgement, taking in to account insight and information that is not available to the engagement complexity assessment tool, and – where appropriate – amending the overall engagement complexity rating.

As you consider whether or not moderation is appropriate for this engagement please take the following guidance in to account:

1. Firstly, consider the engagement environment:
Factors such as business criticality; client relationship; maturity of client and subcontractor relationships; financial constraints etc. are likely to have a bearing upon the overall complexity (hence risk) of the engagement;
2. Then consider any specific risks that the engagement is exposed to – such as ambiguous scope or requirements; new technologies; dependencies upon the client or subcontractor; dependencies on key individuals and/or specialist skills; aggressive timescales etc. to determine whether the engagement risk exposure ; and
3. Consider recent, past performance of comparable engagements and how well they have performed against key criteria such as achievement of: contracted milestones; expected margin; client satisfaction.

On the basis of these considerations determine whether this specific engagement is, therefore, genuinely of Low complexity, or whether the further considerations indicate that this engagement may be of higher complexity.

If you determine that the complexity of this engagement is not Low, but of a higher complexity, you should consider completing a full complexity assessment to achieve a more complete definition and understanding of the complexity and risk of the engagement.