

Say yes to Connect,
FNB's very own
mobile network
provider

Get the help you need



FNB Connect
Commercial
Annual Pricing Guide

1 July 2023 to 30 June 2024



Connect more for less

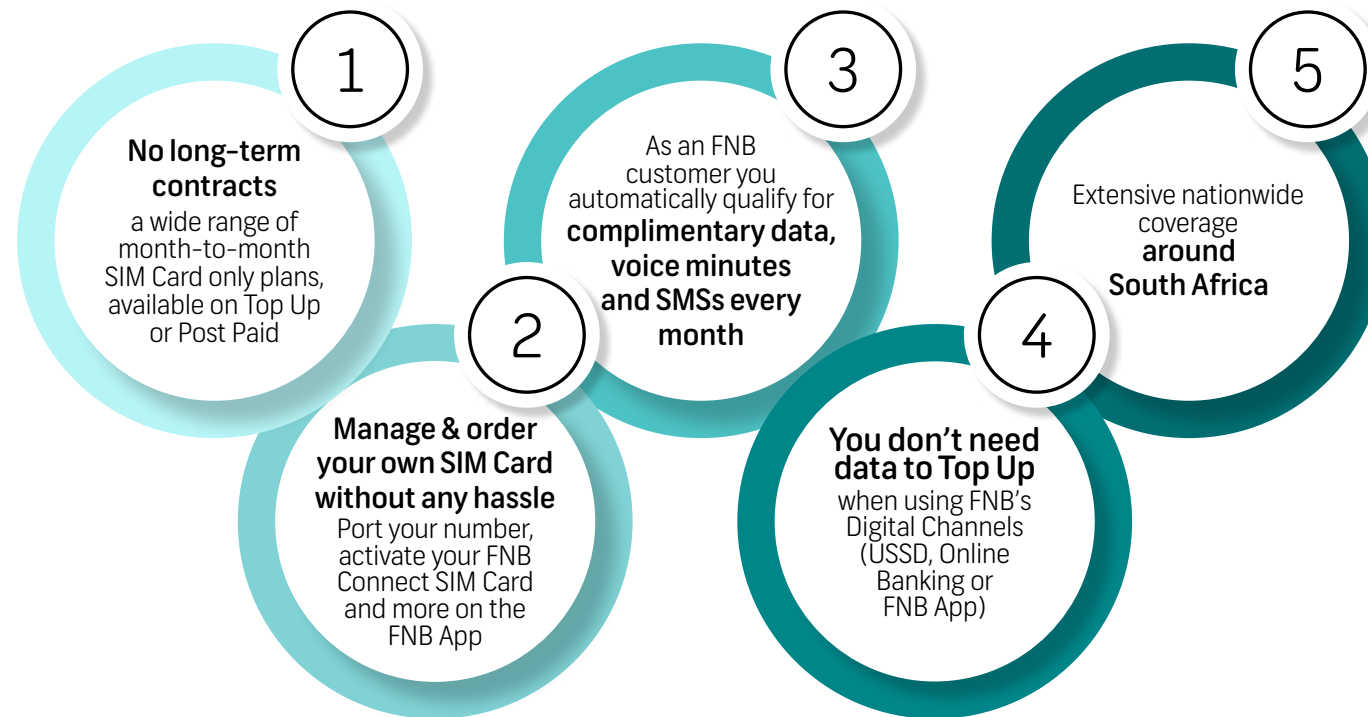
choose from our month-to-month SIM only plans, contract device deals or a prepaid plan to suit your needs.

Exclusive to FNB customers.





Benefits of switching to FNB Connect



rewards

- Receive **data, voice minutes and SMSs every month** on your **FNB Connect SIM** when you qualify for FNB Connect rewards
- **Receive extra data every month** when you spend** on your FNB Connect SIM and qualify for the FNB Connect rewards promotion at the time you spend (excludes FNB First Business Zero)

For more information, terms and conditions on eBucks rewards, please visit our website at fnb.co.za.

* Subject to availability of network service.

** If you spend a minimum amount on your FNB Connect SIM Card each month, and you qualify for data, voice minutes and SMS promotion at the time you spend the specific minimum amount, you will earn an extra data allocation within the 5 days of qualifying. Spend is defined as all purchases and/or fees charged to the customers FNB Connect SIM Card account, namely, SIM Card subscription fees, recharge fees and purchases, SIM and Connection fees, Call Line Identify (CLI) fees and itemised billing fees. All Prepaid, Top Up & Post-Paid Plans (including To Up Go) that are in use and that were sold with smartphone devices, their device bundle subscription is included in the spend calculation. All device purchases and/or fees charged to the customers that relate to a device only are excluded and all penalty fees are excluded from this spend calculation. Please be advised that extra data rewards are subject to successful debit orders checks and there may be an allocation delay based on debit order processing.

**** Please be advised that extra data rewards are subject to successful debit orders checks. There may be an allocation delay based on debit order processing.

Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks rewards level

First National Bank A division of FirstRand Bank Limited. An Authorised Financial Services and Credit Provider (NCRCP20).



Once off rates and value added services

Once-off rates in branch

Prepaid SIM (includes a once-off 1GB and 30 minutes)	R55 (once-off)
Business Prepaid SIM (includes a once-off 1GB and 30 minutes)	R49 (once-off)
SIM Swap	R40

Once-off rates on Digital Channels*

Prepaid SIM	No fee
SIM Swap	R20

Value Added Services

Itemised billing**	R15p.m.
Caller Line Identity (CLI)	R8.50p.m.
FNB Connect Please Call Me (Limited to 5 per day)	No fee
StarCALL Service (dial *Phone Number to leave a missed call)	No fee

* Digital Channels includes FNB App, Online Banking and the FNB Call Centre. No additional charges occurred when customers recharge via the FNB App

** Post Paid only.

All prices are VAT inclusive.

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FNB Connect Business Lifestyle Plans

Our Top Up plans give your business all the value with full control to manage your budget and spend. You can

- Customise your plan with great value data and voice bundles
- Receive your data, voice and SMS allocated on the date you are billed
- Easily top up your data, minutes or airtime at any time during the month
- With Business Talk Max Pro, receive unlimited voice minutes to call any local network at any time

Plan	Monthly fee	Data	Voice minutes	SMSs
XS	R45p.m.	200MB	30 min	30 SMSs
S	R67p.m.	500MB	50 min	50 SMSs
M	R89p.m.	800MB	100 min	100 SMSs
M+	R155p.m.	1.5GB	150 min	150 SMSs
L	R239p.m.	2GB	200 min	300 SMSs
XL	R325p.m.	3GB	300 min	500 SMSs
XXL	R425p.m.	4GB	500 min	1 000 SMSs
XXXL	R539p.m.	5GB	800 min	1 000 SMSs



Business Voice minute plan & Talk Max Pro

Receive voice minutes with our Business Voice Plans with FNB Connect, and keep your business and employees connected.

Plan	Monthly fee	Data	Voice minutes	SMSs
Talk Lite	R229p.m.	-	800 min	-
Talk Max Pro*	R429p.m.	1.5GB	Unlimited	100 SMSs

*Subject to Talk Max Pro fair usage policy
No more than 200 unique outgoing numbers per month
5% of the total number of calls per month must be incoming calls
must use 100MB or more per month
Sole Proprietors where the sole proprietor is the single signatory can also benefit from FNB Connect SIM only Plans.
All prices are VAT inclusive.
Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks rewards level

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FNB Connect Business Data Plans

Experience great value for your business with a data-only SIM plan and keep your business connected. You can

- Receive a data bundle at the beginning of the month
- Receive your data allocation on the date that you are billed
- Easily top up your data at any time during the month

Data only plans	Monthly fee
500MB	R35p.m.
1GB	R55p.m.
2GB	R89p.m.
5GB	R199p.m.
10GB	R370p.m
20GB	R645p.m.
Plan rates – applicable to all top up, postpaid and, prepaid plans	
Data	R0.20/MB
SMS	R0.50/SMS
Voice	R1.40/Min
Business Prepaid SIM issue fee	
1GB / 30min	R49 once off

* Subject to Talk Max Pro fair usage policy
No more than 200 unique outgoing numbers per month
must use 100MB or more per month
All prices are VAT inclusive.
Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks rewards level
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FNB Connect Business LTE Plans

Stay connected with our range of great value LTE plans!

- LTE is a standard for wireless data transmission with increased network capacity and speeds much faster than 3G
- LTE is coverage dependent, and you need an LTE-capable device

Data only plans	Monthly fee
5GB LTE only data	R84p.m.
10GB LTE only data	R130p.m.
20GB LTE only data	R190p.m.
30GB LTE only data	R280p.m.
50GB LTE only data	R420p.m.

* Subject to Talk Max Pro fair usage policy

- No more than 200 unique outgoing numbers per month must use 100MB or more per month

All prices are VAT inclusive.

Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks rewards level

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FNB Business Accounts



Exclusively designed to meet the needs of the aspiring sole proprietor, with a turnover of R0 to R5 million p/a, who wants to separate their business and personal account.

Designed to meet the needs of a business, with turnover of R0 to R5 million p/a, that are starting or growing.



Qualifying FNB First Business Zero Account rewards

Only one FNB Connect SIM per commercial entity will qualify for Connect rewards.

New and existing customer criteria	Activation reward ¹	Monthly reward new FNB customers ²	Monthly rewards existing FNB customers ³
Your FNB Transactional Bank Account and FNB Connect SIM must be active and in good standing during and at the end of the calendar month	Yes	Yes	Yes
You must have a network active FNB Connect SIM	Yes	Yes	Yes
Activate your FNB First Business Zero Transactional Account with a minimum deposit of R500	Yes	N/A	N/A
Perform a minimum of one transaction on your FNB First Business Zero Account every month (perform a transaction on the FNB App or Online Banking or swipe your FNB First Business Zero Card or make a deposit into your FNB First Business Zero Account)	N/A	Yes	Yes

Only one FNB Connect SIM per commercial entity will qualify for Connect rewards.

Bearer	Activation reward*	Monthly rewards for new ² and existing ³ FNB customers
Data (MB) ²	1GB	400
Voice (min)	35	35
SMSs	35	35



Qualifying FNB First Business Zero Account rewards

If you join FNB on or after 1 August 2023

To welcome you to FNB Connect, you will receive a once-off 1GB data, 35 voice minutes and 35 SMSs activation reward within 5 business days of activating your FNB Connect SIM Card.

As long as

- You have an active FNB Connect SIM Card.
- All First Bank Accounts are active and in good standing
- Activate your FNB First Business Zero Transactional Account with a minimum deposit of R500 or have an existing FNB First Business Zero Transactional Account that is active and in good standing

If you have an existing FNB First Business Zero Transactional Account and you joined FNB Connect on or after 1 August 2023

To welcome you to FNB Connect, you will receive a once-off 1GB data, 35 voice minutes and 35 SMSs activation reward within 5 business days of activating your FNB Connect SIM Card.

As long as

- You have an active FNB Connect SIM Card
- All FirstRand Bank Accounts including your FNB First Business Zero Transactional Account must be active and in good standing transactional account that is active and in good standing

Qualifying FNB Gold Business Account rewards

(Sole Proprietors & Single Member Entities only) rewards

Up to two FNB Connect SIM per commercial entity will qualify for Connect rewards.



New and existing customer criteria	Activation reward ¹	Monthly reward new FNB customers ²	Monthly reward existing FNB customers ³	Extra data ⁴ reward new ² and existing ³ FNB customers
Your FNB Transactional Bank Account and FNB Connect SIM must be active and in good standing during and at the end of the calendar month	Yes	Yes	Yes	Yes
You must have a network active FNB Connect SIM	Yes	Yes	Yes	Yes
Activate your FNB Gold Business Transactional Account with a minimum deposit of R500	Yes	N/A	N/A	N/A
Perform a minimum of one transaction on your FNB Gold Business Account every month (perform a transaction on the FNB App or online banking or swipe your FNB Gold Business card or make a deposit into your FNB Gold Business Account)	N/A	Yes	Yes	Yes
Spend***** R100 or more per month on your network active FNB Connect SIM Card	N/A	N/A	N/A	Yes

If you join FNB on or after 1 August 2023

To welcome you to FNB Connect, you will receive a once-off 1GB data, 35 voice minutes and 35 SMSs activation reward within 5 business days of activating your FNB Connect SIM Card.

As long as

- You have an active FNB Connect SIM Card
- All FirstRand Bank Accounts are active and in good standing
- You activate your FNB Gold Business Transactional Account with a minimum deposit of R500 or have an existing FNB Gold Business Transactional Account that is active and in good standing

Qualifying FNB Gold Business Account rewards

(Sole Proprietors & Single Member Entities only) rewards

Up to two FNB Connect SIM per commercial entity will qualify for FNB Connect rewards.



FNB Account rewards

Extra data rewards⁴

Bearer	Activation reward ¹	Monthly rewards for new ² and existing ³ FNB customers	Spend ⁵ R100 or more on your FNB Connect SIM Card and qualify for Connect rewards at the time you spend (allocated only once per month)
Data (MB) ²	1GB	500	500
Voice (min)	35	35	0
SMSs	35	35	0

If you have an existing FNB Gold Business Transactional Account and you joined FNB Connect on or after 1 August 2023

To welcome you to FNB Connect, you will receive a once-off 1GB data, 35 voice minutes and 35 SMSs activation reward within 5 business days of activating your FNB Connect SIM Card.

As long as

- You have an active FNB Connect SIM Card
- All FirstRand Bank Accounts including your FNB Gold Business Transactional Account must be active and in good standing

Terms and conditions apply.

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Terms and Conditions

- 1 **Activation reward** Awarded within 5 days of activating your SIM card. This reward is a once off reward given to new customers only.
- 2 **New customers** are customers who opened their qualifying FNB Easy Account on or after 1 August 2023. During the 1st two months we waive the eBucks qualifying criteria
- 3 An **existing customer** is someone who opened their transactional bank account on or before 31 July 2023 and activated their SIM card on or before 31 July 2023. From month 3 you are classified as an existing customer
- 4 **Extra data** If you spend a minimum amount on your FNB Connect SIM Card each month, and you qualify for data, voice minutes and SMS promotion at the time you spent the specified minimum amount (i.e. qualify for eBucks) you will earn an extra data reward within 5 days of qualifying. Please be advised that extra data rewards are subject to successful debit orders checks, there may be an allocation delay based on debit order processing.
- 5 **Spend** is defined as all purchases and/or fees charged to the customers FNB Connect SIM Card Account, namely, SIM Card subscription fees, recharge fees and purchases, SIM and Connection fees, Call Line Identify (CLI) fees and itemised billing fees. All prepaid, top up and post paid (including To Up Go) that are in use and that were sold with smartphone devices, there device bundle subscription is included in the spend calculation. All device purchases and/or fees charged to the customers that relate to a device only are excluded and all penalty fees are excluded from this spend calculation.



Useful numbers and information

Service	Method
Top up/recharge	FNB App* FNB Online Banking Cellphone Banking (Dial *120*321# or *130*321#) Dial *147#
Self-service	FNB App FNB Online Banking Cellphone Banking Dial *147#
Customer service	Dial 135 from your FNB Connect SIM 087 575 0147 no charge when calling from your FNB Connect SIM
Mobile channels	FNB App and Cellphone Banking
Block SIM	Call 087 575 0147
Balance enquiry	*111#
Voicemail	132
Please call me	*140*cellphone number#
StarCALL service Dial *cellphone number	Dial *cellphone number

* Pay no data costs when you top up on the FNB App plus there are no transaction fees when recharging using your transactional or eBucks Account.
Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks rewards level
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Contact us

For more information
on our FNB Connect solutions

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