

IW Express API Documentation V 2.5

Environment - Development



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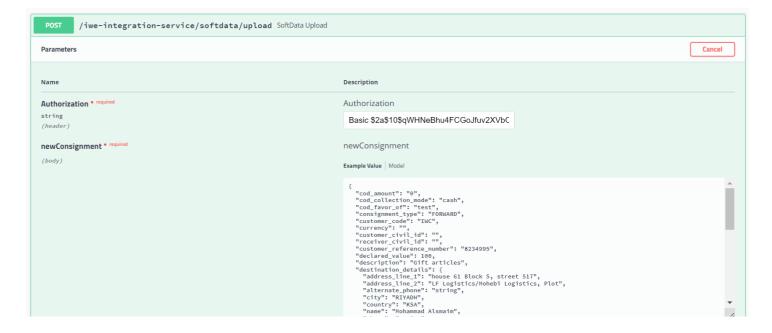
API #1: Consignment Creation

API URL: https://dev-b2b.iwexpress.com:5001/iwexpress/iwe-integration-service/softdata/upload

Request Type: POST

Input Authorization: Basic \$2a\$10\$qWHNeBhu4FCGoJfuv2XVbO9Yq4QBUwGSvNM0bGpYUVc3iY8jXsJwO

Request Payload



Response with <Consignment Reference Number>

```
SAMPLE REQUEST
{
   "cod_amount":
```

```
"cod amount": "100",
"currency": "SAR",
"cod collection mode": "cash",
"cod favor of": "test",
"consignment type": "FORWARD",
"customer code": "IWC",
"customer_reference_number": "296163865",
"customer_civil_id": "233333333",
"receiver_civil_id": "466655557",
"declared value": 100,
"description": "Gift",
"destination details": {
  "address_line_1": "house 61 Block 5, street 517",
  "address_line_2": "LF Logistics/Mohebi Logistics, Plot",
  "alternate phone": "string",
  "city": "Kuwait",
  "country": "Kuwait",
  "name": "محمد الصميم",
  "phone": "string"
  "pincode": "91710",
  "state": "string"
"dimension unit": "CM",
"height": "5",
"is risk surcharge applicable": true,
```



```
"length": "10",
"load_type": "DOCUMENT",
"notes": "test",
"num pieces": 10,
"origin details": {
 "address_line_1": "LF Logistics/Mohebi Logistics, Plot",
  "address_line_2": "Mohebi Logistics; Plot WT01 & WT04",
 "alternate phone": "",
 "city": "Dubai",
 "country": "UAE", "name":
 "مجموعة الكوخ",
"phone": "97101606811863",
  "pincode": "8005",
  "state": "DUBAI"
"pieces_detail": [
  {
   "declared value": 100,
   "description": "Gift",
   "height": 100,
   "length": 500,
   "weight": 1.2,
    "width": 200
],
"service_type_id": "PREMIUM",
"weight": 1.2,
"weight_unit": "KG",
"width": "200"
```

API #2: Shipping Label

API URL:

https://dev-b2b.iwexpress.com:5001/iwexpress/iwe-integration-service/{referenceNumber}/shippingLabel

Sample Request:

https://dev-b2b.iwexpress.com:5001/iwexpress/iwe-integration-service/IW00001/shippingLabel

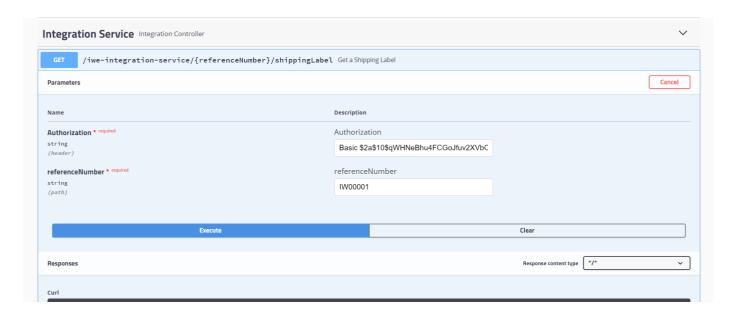
Request Type: GET

Input Authorization as below.

Basic \$2a\$10\$qWHNeBhu4FCGoJfuv2XVbO9Yq4QBUwGSvNM0bGpYUVc3iY8jXsJwO

Response: <pdf file>





| ≡IW EX | (PRESS | Dest HUB | | | | |
|--|---------------------|---|--------|--|--|--|
| | EFFICIENT SOLUTIONS | Dest State | KSA | | | |
| Origin HUB | ALRAI | Dest City | RIYADH | | | |
| Date 09-November-2023 13:17:32 | | Type DOCUMENT | | | | |
| Acc# IW TEST | CUSTOMER | Cust Ref# 8234995 | | | | |
| From: The Hut LF Logistics/Mo Plot Mohebi Logistic Kuwait, KUWAI | hebi Logistics, | To: Mohammad Alsmaim house 61 Block 5, street 517 LF Logistics/Mohebi Logistics, Plot RIYADH, KSA, 91710 string | | | | |
| forward IW00001 PREMIUM | | | | | | |
| Goods Value | 100 | WT 1.2 Kg | Ins N | | | |
| Descr Gift articles | | | | | | |
| Pcs / 10 | COD: 0 | | | | | |

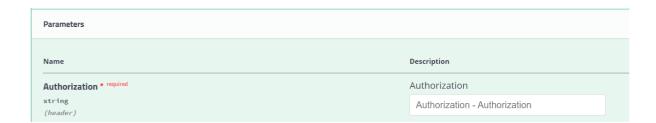


API #3: Consignment Creation with Shipping Label generation

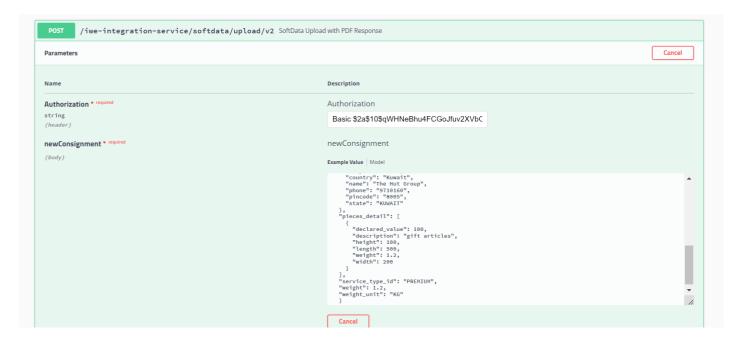
API URL: https://dev-b2b.iwexpress.com: 5001/iwexpress/iwe-integration-service/softdata/upload/v2

Request Type: POST

Input Authorization: Basic \$2a\$10\$qWHNeBhu4FCGoJfuv2XVb09Yq4QBUwGSvNM0bGpYUVc3iY8jXsJw0



Order Details as like below structure (JSON Provided)



Request JSON

```
"cod amount": "string",
"currency": "string",
"cod_collection_mode": "string",
"cod_favor_of": "string",
"consignment_type": "string",
"customer code": "IWC",
"customer_reference_number": "string",
"customer civil id": "string",
"receiver_civil_id": "string",
"declared_value": 0,
"description": "string",
"destination_details": {
  "address_line_1": "string",
  "address_line_2": "string",
  "alternate phone": "string",
  "city": "string",
  "country": "string",
```



```
"name": "string",
    "phone": "string",
    "pincode": "string",
    "state": "string"
  },
  "dimension unit": "string",
  "height": "string",
  "is risk surcharge applicable": true,
  "length": "string",
  "load type": "string",
  "notes": "string",
  "num_pieces": 0,
  "origin details": {
    "address line 1": "string",
    "address line 2": "string",
    "alternate phone": "string",
    "city": "string",
    "country": "string",
    "name": "string",
    "phone": "string",
    "pincode": "string",
    "state": "string"
  "pieces_detail": [
      "declared value": 0,
     "description": "string",
     "height": 0,
      "length": 0,
      "weight": 0,
      "width": 0
   }
  ],
  "service type id": "string",
  "weight": 0,
  "weight_unit": "string",
  "width": "string"
}
SAMPLE REQUEST
  "cod amount": "100",
  "currency": "SAR",
  "cod_collection_mode": "cash",
  "cod favor of": "test",
  "consignment_type": "FORWARD",
  "customer_code": "IWC",
  "customer_reference_number": "296163865",
  "customer_civil_id": "23333333",
  "receiver_civil_id": "466655557",
  "declared_value": 100,
  "description": "Gift",
  "destination details": {
    "address_line_1": "house 61 Block 5, street 517",
    "address line 2": "LF Logistics/Mohebi Logistics, Plot",
    "alternate_phone": "string",
    "city": "Kuwait",
    "country": "Kuwait"
    "name": "محمد الصميم",
    "phone": "string",
    "pincode": "91710",
    "state": "string"
  "dimension unit": "CM",
  "height": "5",
  "is risk surcharge applicable": true,
```



```
"length": "10",
"load_type": "DOCUMENT",
"notes": "test",
"num pieces": 10,
"origin details": {
  "address_line_1": "LF Logistics/Mohebi Logistics, Plot",
  "address_line_2": "Mohebi Logistics; Plot WT01 & WT04",
  "alternate_phone": "",
  "city": "Dubai",
  "country": "UAE",
"name": "مجموعة الكوخ",
"phone": "97101606811863",
  "pincode": "8005",
  "state": "DUBAI"
"pieces_detail": [
  {
    "declared_value": 100,
    "description": "Gift",
    "height": 100,
    "length": 500,
    "weight": 1.2,
    "width": 200
],
"service_type_id": "PREMIUM",
"weight": 1.2,
"weight unit": "KG",
"width": "200"
```

Response JSON: [PDF Stream response]

| TIW E) | XPRESS EFFICIENT SOLUTIONS | Dest HUB Dest State | KSA | | | |
|---|-------------------------------|---|--------|--|--|--|
| Origin HUB | ALRAI | Dest City | RIYADH | | | |
| Date 09-November-20 | 23 13:17:32 | Type DOCUMENT | | | | |
| Acc# IW TEST | CUSTOMER | Cust Ref# 8234995 | | | | |
| From: The Hut LF Logistics/Mo Plot Mohebi Logistic Kuwait, KUWAI 9710160 | hebi Logistics, | To: Mohammad Alsmaim house 61 Block 5, street 517 LF Logistics/Mohebi Logistics, Plot RIYADH: KSA, 91710 string | | | | |
| forward IW00001 PREMIUM | | | | | | |
| Goods Value | 100 | WT 1.2 Kg | Ins N | | | |
| Descr Gift articles | | | | | | |
| Pcs / 10 COD: 0 | | | | | | |



API #4: Consignment Tracking

API URL:

https://dev-b2b.iwexpress.com:5001/iwexpress/iwe-integration-service/tracking/{referenceNumber}/shipment

referenceNumber: [consignment reference number]

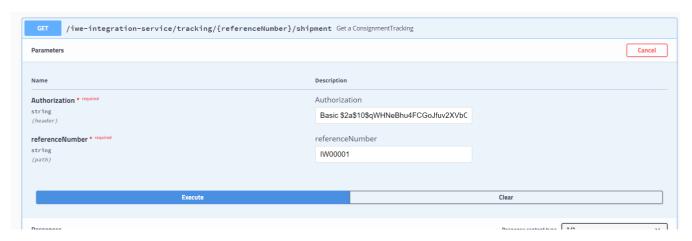
Request Type: GET

Authorization: Basic \$2a\$10\$qWHNeBhu4FCGoJfuv2XVbO9Yq4QBUwGSvNM0bGpYUVc3iY8jXsJwO

Sample Request:

https://dev-b2b.iwexpress.com:5001/iwexpress/iwe-integration-service/tracking/IW00001/shipment

Response JSON: [Consignment Tracking details]



```
Code

Response body

"event_description": "detivered",

"hub_name": "ARAIT",

"hub_code": "NASAIT,

"hub_code": "NASAIT,

"hub_code": "NASAIT,

"hub_code": "NASAIT,

"hub_code": "NASAIT,

"hub_code": "NARAIT,

"hub_code": "ARAIT,

"hub_code": "ARAIT,

"hub_code": "ARAIT,

"hub_code": "ARAIT,

"hub_code": "ARAIT,

"hub_code": "ARAIT,

"hub_code": "NARAIT,

"Download
```



Client Status Update Webhook

Domestic Shipments

Following are the list of events (with description) supported which is provided in the key type as seen in the payload. Supported Events

- 1. accept When the consignment is out for delivery
- 2. added_to_bag When the consignment is added to a bag in a trip
- 3. assigned_for_delivery When an consignment is assigned to any rider for delivery
- 4. assigned_to_hub When task is assigned to rider for delivery
- 5. attempted When a consignment is undelivered
- 6. bag_received When bag is unloaded from the trip
- 7. cancelled When a consignment is cancelled
- 8. consignment_verification When consignment Verification is done
- 9. **customs_clearance_completed** When the consignment is cleared from customs
- 10. **delay_at_airport** When the consignment is at airport and not processed due to some reasons
- 11. **delivered** When a consignment is delivered
- 12. **delivery_pod** When the 3PL send s POD separately post the delivered event (Select this event is you ar using delivered event)
- 13. **deps_exception** When the consignment is received as Damaged, Excess, Shortage or Pilferage
- 14. exception When a event is received that does not belong to other events in the list
- 15. handed_in_customs_clearance When the consignment is handed to the customs at airport
- 16. handover_courier_partner When the consignment is handed over to the 3PL
- 17. inscan_at_hub When a consignment is inscanned at any hub
- 18. intransittohub When a consignment is part of any mid mile hub and the mid mile trip is ongoing
- 19. lost When a consignment is lost
- 20. not_picked_up When the consignment is not picked up
- 21. **on_hold** When consignment is put on hold for some reasons
- 22. out_for_pickup When the delivery executive is out for pickup
- 23. out_for_store_pickup When the delivery executive is out for pickup (PUDO Flow only)
- 24. outscan_at_hub When a consignment is marked as outscan from a hub
- 25. pickup_awaited When the delivery executive is yet to be assigned for pickup
- 26. **pickup_completed** When the pickup is completed by the delivery executive
- 27. pickup_scheduled When the pickup has been scheduled for a consignment
- 28. reachedathub When the consignment reached the destination hub (generally the last mile hub)
- 29. release_on_hold When a consignment is released from hold
- 30. reschedule When the consignment pickup or delivery is rescheduled
- 31. returned_at_hub When the consignment is received at hub post a delivery attempt
- 32. **revert_from_delivered** When a consignment is revoked from delivery for exceptional reasons (Aplicable from CRM)
- 33. **revoke_rto** When RTO is revoked for exceptional reasons (Applicable from CRM)
- 34. **rto** When the consignment is marked as RTO
- 35. rto_attempted When the consignment is undelivered in a RTO journey
- 36. **rto_delivered** When the consignment is delivered in a RTO journey
- 37. **rto_in_transit** When the consignment is in transit in a RTO journey
- 38. **rto_initiated** When the consignment is marked as RTO (this is a preferred over the event rto)
- 39. **rto_inscan_at_hub** When the consignment is inscanned at hub in a RTO journey
- 40. **rto_outfordelivery** When the consignment is out for delivery in a RTO Journey
- 41. seized When the consignment is seized by an external party before being delivered



- 42. **shelved** When the consignment is shelved for some reasons
- 43. **softdata_upload** When consignment is created in Shipsy system
- 44. vehicle_arrived When the vehicle has arrived to a different hub in a middle mile trip

Cross Border Shipments

Following are the list of events (with description) supported which is provided in the key type as seen in the payload.

Supported Events

- 1. on_hold
- 2. release_on_hold
- 3. pickup_completed
- 4. delivered
- 5. attempted
- 6. rto
- 7. cancel
- 8. shipment_clear_successfully
- 9. intransit_to_hub
- 10. reached_at_hub
- 11. inscan_at_hub
- 12. accept