



# VISHNU.P.RAJ

## FRONT END DEVELOPER

+91-8848 3624 01  
Kottayam, Kerala

vpraj62@gmail.com

### ABOUT ME

Transitioning to Front-end Development: A Career Shift

For almost four years, I have been part of the technical support team at Orisys India. During my time there, I have gained immense satisfaction from helping people with their technical problems and related issues.

Although I enjoy technical support, I am more interested in front-end development. I want to learn new technologies and frameworks to create user-friendly and responsive websites. I am currently seeking an opportunity to apply my skills and knowledge as a front-end developer.

My primary goal is to continue learning and growing, specifically in the field of UI and front-end development.

### EDUCATION HISTORY

MSc Computer Science

BSc Electronics with Computer Hardware

### WORK EXPERIENCE

**Orisys India Consultancy Services**  
**22 Feb 2020- 31 Dec 2023**

- Escalated help desk tickets to Level 2 support when outside the scope of L1 technician support.
- Provide customer support via phone and ticketing systems.
- Maintaining 24 hours operations and ensure 99% uptime for the servers.

### TRAINING COURSE

Completion of UI Developer Training Course at OrisysIndia Accademy for Four Months.

#### Portfolio website link:

<https://vshnupraj.github.io/portfolio-3/>

### SKILLS

- Basic knowledge of Linux Operating system.
- Installing, configuration, basic trouble shootings in ubuntu servers.
- Working knowledge of AWS - EC2
- Working knowledge in Service Now - ticket escalation.
- Proxmox
- Nagios
- Word, Excel

#### Web designing

- HTML
- CSS
- Bootstrap
- Sass
- Mysql
- Photoshop
- Figma