Vaishnavi Shrivastava

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EDUCATION Stanford University Sep'22 – Jun'24 (projected)

Master of Science, Computer Science

Advisor: Prof. Percy Liang

California Institute of Technology (Caltech)

Bachelor of Science, Computer Science

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Research Natural Language Processing: Question Answering, Commonsense Reasoning, Retrieval Augmentation, Prompting, Question Decomposition, Grounded Language Learning

 $\textbf{Machine Learning:} \ \ \text{Few-shot Learning, Federated Learning, Deep Reinforcement Learning, Model}$

Interpretability, Multi-modal Learning

TECHNICAL Languages: Proficient: Python, Java, C, C++ | Basic: C#, SQL

Skills Toolkits: PyTorch, Keras, Tensorflow

Publications [1] (NAACL 2022) F. Mireshghallah, V. Shrivastava, M. Shokouhi, T. Berg-Kirkpatrick, R. Sim, D. Dimitriadis. 2021. UserIdentifier: Implicit User Representations for Simple and Effective Personalized Sentiment Analysis. https://aclanthology.org/2022.naacl-main.252/

[2] (Preprint) V. Shrivastava*, R. Gaonkar*, S. Gupta*, A. Jha. 2021. Exploring Low-Cost Transformer Model Compression for Large-Scale Commercial Reply Suggestions. arXiv: 2111.13999

WORK AND Research
RESEARCH Sta

EXPERIENCE

Research Assistant:

• Stanford University: Advised by Prof. Percy Liang (Sep'22 - Current)

Themes: Large language models, Retrieval Augmentation, Reasoning, Question Decomposition

Applied Scientist:

• Microsoft AI: Suggested Replies & Summarization (Sep'19 - Aug'22)

Themes: Dialog Systems, Model Compression, Personalization, Summarization

Software Engineering Intern:

• Microsoft AI: Knowledge Mining and Graphs Group

Themes: Key-Phrase Extraction, Part-of-Speech Tagging, Email Search

(Jul'18 - Sep'18)

• Microsoft: Substrate Data Store Group (Jun'17 - Sep'17)

• **Dell-EMC**: (Jun'16 - Sep'16)

Themes: Distributed Computing Algorithms, Concurrent Services

Themes: Multi-threading, Backend, Thread-Safe Caching

TEACHING Teaching Assistant:
EXPERIENCE • Caltech: Mach

• Caltech: Machine Learning & Data Mining, CS 155 (Jan'19 - Mar'19)

Caltech: Database System Implementation, CS 122 (Jan'18 - Mar'18)

RECENT Prompt-based Reasoning (Jul'21 - Present)

Projects Advisor: Prof. Percy Liang, Stanford University

- Developing novel techniques to integrate chain-of-thought prompting, question decomposition, and retrieval for more robust and reliable reasoning for question answering.

Personalized Language Models

(Jul'21 - Present)

- Aim is building user-level personalized generative reply suggestion dialog systems with GPT-2.
- Developed a modified *Prefix-Tuning* based approach to learn user-embeddings to condition GPT-2 model for personalization, improving validation perplexity by 9% over vanilla prefix-tuning.
- Using LoRA: Low-Rank Adaptation of Large Language Models technique for more fine-grained personalization by directly personalizing weight updates to GPT-2's attention matrices.

Implicit Personalized User Representations

(Jul - Sep'21)

Paper

- Investigated using uniformly distributed, non-trainable, user-specific prompts for user-personalization, instead of trainable embeddings, to circumvent periodically training embeddings per user.
- Demonstrated that we can outperform SOTA prefix-tuning based results on a suite of sentiment analysis by up to 13%, resulting in a paper.

Federating Adapters

(Jul - Aug'21)

- To reduce communication overhead for large language models (LMs) during federated learning, proposed inserting bottleneck adapter layers and sharing client-server updates only on those layers.
- Improved communication costs by 121x on sentiment analysis, without significant accuracy drops.
- Proposed a user clustering mechanism to leverage AdapterFusion and further improve accuracy.

Factual Consistency for Abstractive Summarization

(Mar - Jun'21)

- Developed an automated metric for evaluating factual consistency of summaries by few-shot tuning GPT-3 for question generation (QG) and question answering (QA).
- Generated questions on the summary using QG model, and answers to those questions first based on the source and then based on the summary using the QA model.
- Evaluated answer similarity between source and summary using an F1 score.

SELECTED PREVIOUS PROJECTS

Multi-turn Conversation Modeling

(Nov'20 - Feb'21)

- Modeled multi-turn conversations for contextualized response suggestions in dialog systems.
- Implemented shared-weight Hierarchical Transformers to encode prior utterances separately and aggregate them using a self-attention layer to form contextualized input representations.
- Saw substantial gains in offline metrics compared to previous single-turn model and baseline concatenating previous utterances as new input.

Low-Cost Transformer Model Compression

(Jul - Nov'20)

Paper

- Experimented with low-cost methods to compress Transformer bi-encoder based reply suggestion system, reducing training and inference times by 42% and 35% respectively.
- Investigated how dataset size, pre-trained model use, and domain adaptation of the pre-trained model affected the performance of compression techniques.
- Discovered that large-data settings allow low-cost techniques to be very effective in compressing pre-trained model based architectures. Insights led to a paper and a talk.

Talks

"Supercharging Reply Suggestions: Model Compression Solutions and Insights from a Real-World Setting". Microsoft Machine Learning, AI and Data Science Conference (MLADS) 2021

SELECTED LEADERSHIP POSITIONS

- Corporate Vice President, Caltech IEEE
- Treasurer, Caltech Society of Women Engineers
- Secretary, Caltech Robogals

References

Percy Liang, Associate Professor, Stanford University
Milad Shokouhi, Partner Applied Scientist, Microsoft
Dan Schwartz, Principal Applied Scientist, Microsoft

Donnie Pinkston, Lecturer, Caltech