

### MOTIVATION & OBJECTIVE

Rockbuster Stealth, a fictional company that provides online movie rentals. Facing stiff competition from streaming services like Netflix & Amazon Prime, the business intelligence department wanted help in launching strategies for the new online video service, in order to stay competitive.

# QUESTIONS & FINDINGS

- Which movies contributed to most, least revenue gains?
- What was the average rental duration for all videos?
- Which countries are Rockbuster customers based in?
- Where are customers with high lifetime value based?
- Do sales figure vary between geographical regions?



### ANALYSIS OVERVIEW







Average duration - 5days



Average length – 115min



**Total customers - 599** 



Average replacement cost - \$20



**Total countries - 109** 



**Total Revenue Collected - \$61,312** 

## Rockbuster Customers all over the World!

**Total Countries - 109** 

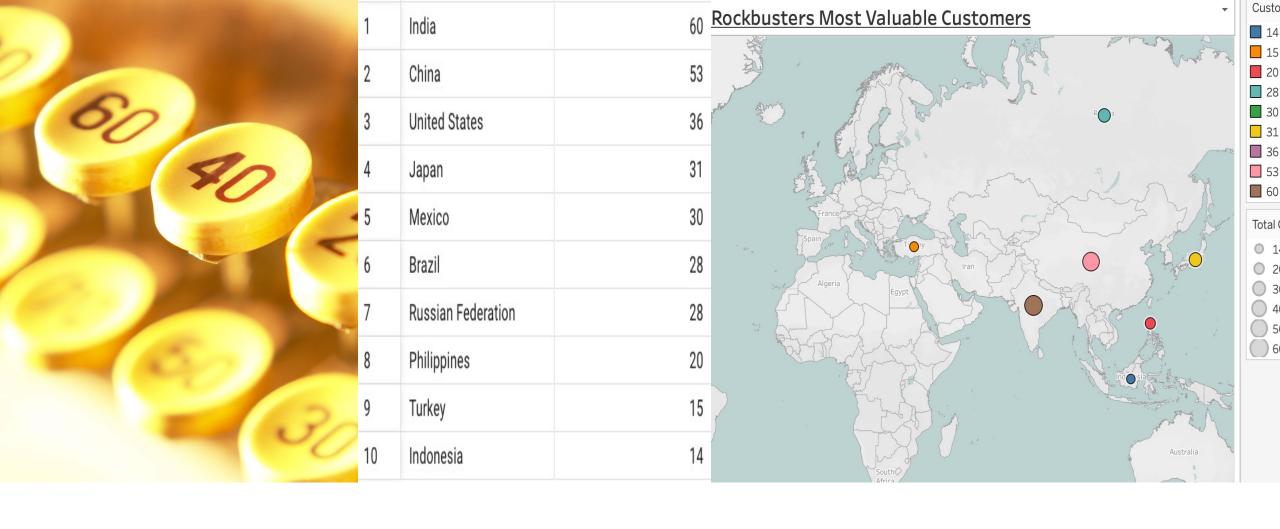
**Total Customers - 599** 

Total Revenue - \$61,312



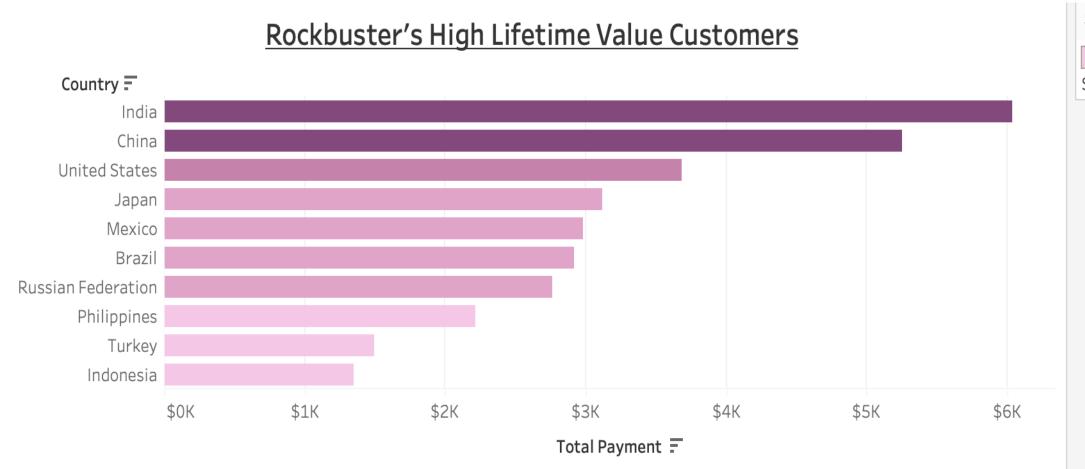
#### Rockbuster Customers per country





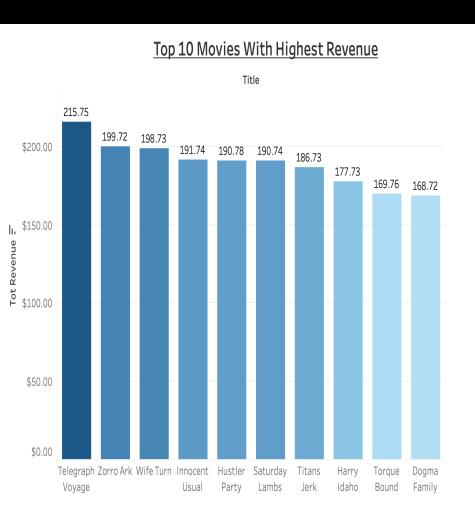
#### **TOP 10 COUNTRIES HAVING MOST CUSTOMERS**

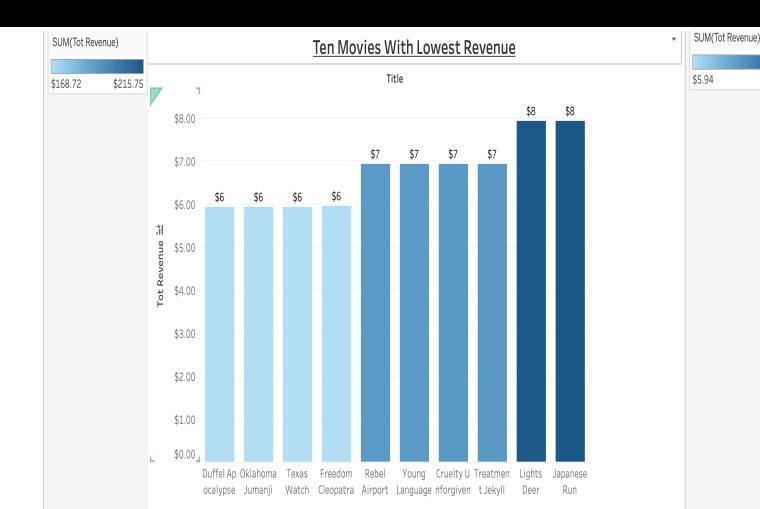
### MOST VALUABLE CUSTOMERS





### MOVIES WITH MOST/LEAST REVENUE GAINS



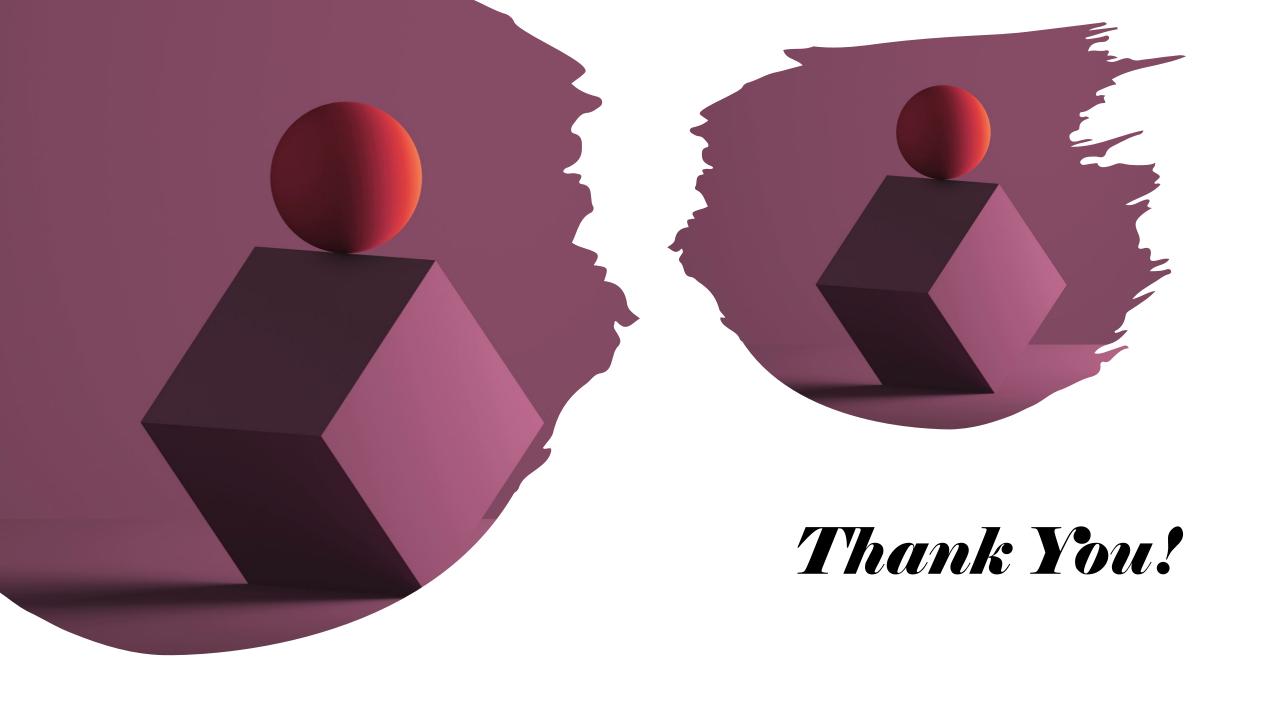


\$7.94

#### **CONCLUSION & RECOMMENDATIONS**

- The number of Movies with most revenue gains should be increased
- Attention should be paid on the time of the year when most of the movies are rented and customer choices.
- Most popular category of films in terms of number of rentals
- Customer feedback can provide insight regarding movies popularity in terms of actors, genre, language, rental duration etc.
- Are the movies available in the stores or can be rented online?
- Customer preference for in-person DVD rentals vs watching online
- Finding which streaming services held the most and highest rated movies.





#### Rockbuster Analysis Links

Rockbuster Customers per country.

Rockbuster Lifetime Value Customers.

Rockbusters Top 10 movies with highest revenues.

Rockbust movies with lowest revenues.