# JANARTHANI V S

## Seeking opportunities in Full Stack Web Development

## PROFILE

Self-Motivated and result oriented individual with hands on experience in the field of Order Management, Team management, Customer service, Income Tax Preparation, Quality assurance and Handling client escalations. I am looking for a position in a competitive work environment which provides me opportunities to learn and maximize my skill sets.

## CONTACT

PHONE:
510-516-2598

WEBSITE:
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GITHUB:
https://github.com/vsjanarthani/

LINKEDIN:
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## LANGUAGES

English
Tamil

## HOBBIES

Hiking
Listening to Music
Gardening
Travelling

## EDUCATION

**UC Berkeley – California, USA**
Jan 2021 – Jun 2021
Coding Bootcamp - pursuing

**Alagappa University - Karaikudi, Tamil Nadu, India**
Jun 2009 – May 2011
M.B.A - Project Management.

**PSG CAS, Coimbatore - Tamil Nadu, India**
Jun 2003 – May 2006
Bachelor of Corporate Secretaryship – GPA – 83%, Secured Second Rank among the 117 candidates.

## WORK EXPERIENCE

**H&R Block, California, USA - Tax Analyst**
Jan 2019 – Dec 2020
Responsible for preparing Tax returns, amendments and responding to IRS letters.

**Ardent eves, Bangalore, India – Co-founder & Event Manager**
Aug 2016 – Apr 2018
An Event Management business co-founded by me. Managed family events such as birthday parties, baby showers, Wedding Reception etc.

**Infosys BPO, Bangalore, India - Team Leader**
May 2006 – Jan 2011
Managed a team of 40+ FTEs. Responsible for team management, queue management, process asset management, handling client escalations, risk assessment and process improvements.

## SKILLS

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|---|---|
| 40% | Coding - full stack |
| 75% | Customer service |
| 80% | Planning & Organising |
| 80% | Leadership Skills |
| 75% | Problem Solving |