

**INFINITI RETAIL LIMITED TRADING as CROMA**  
**RETAIL INVOICE**

**Blore-Total Mall-A114**

Blore-Total Mall-A114, Ground Floor, Total Mall, Kaikondarha,  
Bangalore - 560035

Toll Free No: 18002583636

CST / VAT Details: 29790777469 wef 05.11.07 / 29790777469 wef  
05.11.07

Invoice No.:	SLF02A114020016912	Time Stamp:	21/10/2014 7.09 PM
Till No:	2	Created	DATTATREYA
Company Name			
Customer	Vivek Jha		
	[5]h.no503/20 suncity appt, sarjapur main road, HSR Layout, Bangalore - 560102		

Item Code	Item Description	Tax Code	Qty.	Rate	Amount
100578	Samsung M/W Starter SmaKit+Rcp	S0	1	0.01	0.00

Self Pickup, Demo Not Required, Installation Not Required

Delivery Date & Time: 21/10/2014 12.00 AM

182063	Samsung M/W Solo 23L MS23F301TAK	S0	1	6,490.00	6,490.00
--------	----------------------------------	----	---	----------	----------

Self Pickup, Demo Required, Installation Required

Delivery Date & Time: 21/10/2014 12.00 AM

				<b>Total Amount:</b>	6,490.00
--	--	--	--	----------------------	----------

**Payment**

Type	Name	Number	Authorized	Amount
Card Payment	/	*****1805	36	490.00
Gift Card		1001340010162823		1,000.00
Gift Card		1001340010162822		1,000.00
Gift Card		1001340010162821		1,000.00
Gift Card		1001340010162820		1,000.00
Gift Card		1001340010162819		1,000.00
Gift Card		1001340010162818		1,000.00
Total Amount Paid				6,490.00

Tax Summary:

Tax Code	Tax Rate	Total Amount	Tax Amount
S0	14.50	6,490.00	821.88
		6,490.00	821.88

CIN : U31900MH2005PLC158120                      Service Tax : AACCV1726HST002  
Regd. Office - Bombay House, 24 Homi Mody Street, Mumbai - 400001  
Thank you for shopping with us.  
Buy yourself an electronics life, shop at [www.cromaretail.com](http://www.cromaretail.com)  
Email:[customersupport@cromaretail.com](mailto:customersupport@cromaretail.com)  
2 year warranty on all\* Croma branded products  
\*Not applicable on consumables,tablets,mobiles and DVD players



## Exchange Policy For Music CD, DVD, Gaming Software and Small Appliances

Request for Exchange will be entertained only for Music CD's, DVD's, Gaming Software and Small Appliances on account of inherent manufacturing defects, subject to fulfillment of the following conditions:

- Products must be presented for exchange within 4 days of purchase
- The original invoice must be presented
- The product to be exchanged must be returned in undamaged & saleable condition including all accessories and manuals. There should be no signs of external damage on the packaging, including the original carton.
- For details, please refer to the Exchange policy on the invoice or contact the Customer Service Desk.

### For products that require home delivery

For product categories that require home delivery like entertainment and large appliances, products will be exchanged by Croma under the following conditions:

#### 1. Products that have suffered external damage in-transit

- a. Any damage discovered at the stage of inspection by the customer when it is unpacked by the delivery associate after delivery, the damaged product would be entitled for replacement.
- b. No request for exchange will be entertained after the Customer signs the delivery Challan acknowledging the receipt of the product without any damage. In case of defects arising thereafter, such defects will be serviced by the Manufacturer/Brand service center as per the manufacturer's warranty.

#### 2. Product with working defects discovered at the time of Demo/Installation

- a. A working defect discovered at the time of Demo/Installation will be declared "Dead-on-Arrival" and the product will be entitled for replacement.

Note: The product to be exchanged must be returned in undamaged & saleable condition including all accessories and manuals. There should be no signs of external damage on the packaging including carton. The customer is requested to retain the carton, packaging material, manual, accessories etc until the demo and installation has been completed.

### No Exchange-For Following Products

- A. Products as Desktops, Laptops, Peripherals, Gaming Hardware, Handy-cams, Digital Cameras, Mobile Phones, Fixed phones MP3 Players, Accessories, Large Appliances, LCD's, TV's, HomeTheater Systems and other Entertainment Products will not be exchanged, after the product is delivered, installed, demonstrated and/or carried out of store post sale. Any product sold under Special offers or Promotional Schemes will not be exchanged.
- B. Personal care products will not be exchanged for hygiene reasons.
- C. Free gifts will not be exchanged or covered under any kind of warranty.