

# Valerie Riley

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## Education

### **BIOLOGY BS | DECEMBER 2013 | UNIVERSITY OF NORTH CAROLINA – CHAPEL HILL**

- Minor: Chemistry

### **FULL-STACK CODING BOOTCAMP| TENTATIVE: APRIL 2020 | UNIVERSITY OF DENVER**

- Learning HTML, CSS, JS, API, Node.JS, Express.JS, MySQL, and more through practical experience with real-world projects

## Experience

### **LEAD VETERINARY ASSISTANT | VIDA VETERINARY CARE | FEBRUARY 2019 – PRESENT**

- Oversee a team of outpatient veterinary assistants
- Aid in providing high quality pet care to a variety of animals by supporting veterinarians and collaborating with team members through both general practice and emergency care services.

### **SALES SPECIALIST | REI WESTMINSTER | APRIL 2018 – OCTOBER 2019**

- Created a welcoming environment for customers that encourages all to enjoy the outdoors.
- Consulted with customers to find best-fit items for their needs.

### **PARK SERVICES TECHNICIAN | JEFFERSON COUNTY OPEN SPACE | MAY 2018 – JANUARY 2019**

- Maintained park appearance to maximize guest enjoyment through general maintenance including fence work, trash removal, and cleaning.

### **VETERINARY TECHNICIAN | CARRBORO PLAZA VETERINARY CLINIC | AUGUST 2014-MARCH 2018**

- Supported veterinarians in providing high quality pet care utilizing low stress handling practices.
- Communicated effectively with clients and collaborated with team members to build a holistic treatment plan.
- Oversaw OSHA compliance clinic-wide through monthly inspections and regular trainings.
- Overhauled documentation process for safety data sheets (SDS) and the chemical inventory list.

### **PART-TIME SALES | ZUMIEZ | JULY 2012 -DECEMBER 2013**

- Consulted with customers to determine needs and find best-fit items.

### **CASHIER/DELIVERY DRIVER | ZPIZZA | NOVEMBER 2011 – JULY 2012**

- Managed orders accurately in a fast-paced environment and performed deliveries when needed.

### **AFTER SCHOOL COUNSELOR | YMCA | AUGUST 2008 – JUNE 2010**

- Engaged elementary-aged children by creating a fun, safe, and interactive learning environment.

## Volunteer Experience

### **ANIMAL CARE VOLUNTEER | CONSERVATORS CENTER | AUGUST 2016 – NOVEMBER 2017**

- Experienced in food preparation for wild animals such as servals, caracals, and kinkajous.
- Maintained enclosures for all animals at the sanctuary from lions and tigers to lemurs and binturongs.

## Certifications

### **WILDERNESS FIRST RESPONDER, NOVEMBER 2017**

- Trained to respond to emergency situations in the wilderness or other settings where medical care is not readily available.

### **LOW STRESS HANDLING CERTIFICATION, AUGUST 2016**

- Trained to improve client and patient experience at a veterinary practice by creating a low stress environment through handling animals in a manner that decreases fear and anxiety.