Phase 9: Reporting, Dashboards & Security Review

Goal: Monitor project performance with reports & dashboards, and secure system access.

1. Reports

Active Members Report

• Report Type: Members (Standard)

• Columns: Name, Email, Membership Type, Status

• Filter: Status = Active

• Purpose: Show all active members for monitoring.

Expiring Subscriptions Report

• Report Type: Subscriptions with Member (Standard)

• Columns: Member Name, Plan, Start Date, End Date, Status

• Filter: End Date = NEXT 30 DAYS

• Purpose: Highlight subscriptions ending soon for renewal follow-up.

Revenue by Month Report

Report Type: Invoices with Member (Standard)

• Columns: Member Name, Amount, Invoice Date

• Group By: Invoice Date → Calendar Month

• **Summary:** SUM(Amount c)

• **Purpose:** Track monthly revenue performance.

2. Dashboard

Dashboard Name: Membership Overview Dashboard

Components:

1. **Metric:** Total Active Members → Active Members Report

2. **Table:** Expiring Subscriptions → Subscriptions with Member Report

3. Bar Chart: Revenue by Month → Invoices with Member Report

4. (Optional) Pie Chart: Members by Plan → Active Members Report

Layout Suggestion:

• Top row: Metric

Middle row: Bar ChartBottom row: Table

3. Security Review

Sharing Settings

Members: Public Read Only

Subscriptions: Private (owner & managers only)

Invoices: Private

Field Level Security

• Hide sensitive fields like Payment_Details__c or Customer_ID_Proof__c from Agents

Setup → Object Manager → Field → Set FLS

Session Settings

• Timeout after 30 minutes (auto log out inactive users)

Login IP Ranges

- Restrict Agents to office IP range
- Setup → Profiles → Agent Profile → Login IP Ranges

Audit Trail

- Track which admin/user made changes
- Setup → View Setup Audit Trail

ConclusionPhase 9 enables managers to track members, subscriptions, and revenue while ensuring sensitive data is secure. Dynamic dashboards + IP restrictions + FLS enhance professionalism and data integrity.



