### Phase 9: Reporting, Dashboards & Security Review

**Goal:** Monitor project performance with reports & dashboards, and secure system access.

## **1** Reports

### **Active Members Report**

• Report Type: Members (Standard)

• Columns: Name, Email, Membership Type, Status

• Filter: Status = Active

Purpose: Show all active members for monitoring.

### **Expiring Subscriptions Report**

• **Report Type:** Subscriptions with Member (Standard)

• Columns: Member Name, Plan, Start Date, End Date, Status

• Filter: End Date = NEXT 30 DAYS

• **Purpose:** Highlight subscriptions ending soon for renewal follow-up.

### **Revenue by Month Report**

• Report Type: Invoices with Member (Standard)

• Columns: Member Name, Amount, Invoice Date

• **Group By:** Invoice Date → Calendar Month

• **Summary:** SUM(Amount\_c)

• **Purpose:** Track monthly revenue performance.

## Dashboard

Dashboard Name: Membership Overview Dashboard

#### **Components:**

1. **Metric:** Total Active Members → Active Members Report

- 2. **Table:** Expiring Subscriptions → Subscriptions with Member Report
- 3. **Bar Chart:** Revenue by Month → Invoices with Member Report
- 4. (Optional) Pie Chart: Members by Plan → Active Members Report

#### **Layout Suggestion:**

• Top row: Metric

• Middle row: Bar Chart

• Bottom row: Table

## **3** Security Review

### **Sharing Settings**

• Members: Public Read Only

• Subscriptions: Private (owner & managers only)

• Invoices: Private

### Field Level Security

- Hide sensitive fields like Payment\_Details\_\_c or Customer\_ID\_Proof\_\_c from Agents
- Setup → Object Manager → Field → Set FLS

### **Session Settings**

• Timeout after 30 minutes (auto log out inactive users)

### **Login IP Ranges**

- Restrict Agents to office IP range
- Setup → Profiles → Agent Profile → Login IP Ranges

#### **Audit Trail**

- Track which admin/user made changes
- Setup → View Setup Audit Trail

# Conclusion

Phase 9 enables managers to track members, subscriptions, and revenue while

**ensuring sensitive data is secure**. Dynamic dashboards + IP restrictions + FLS enhance professionalism and data integrity.

