

OVERALL

AGENT

dreamstime

PHONE CALL DASHBOARD

Total Agent

8

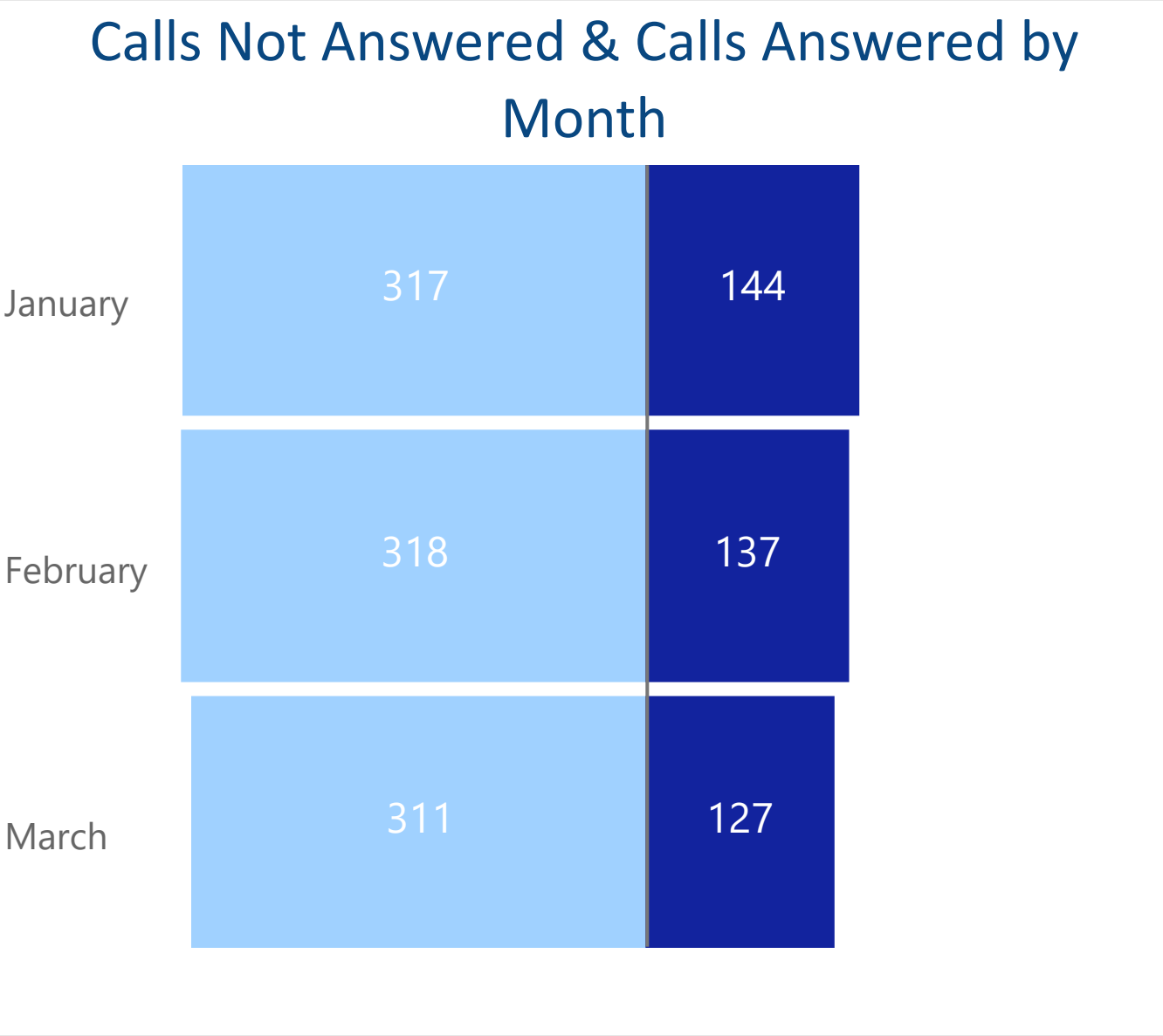
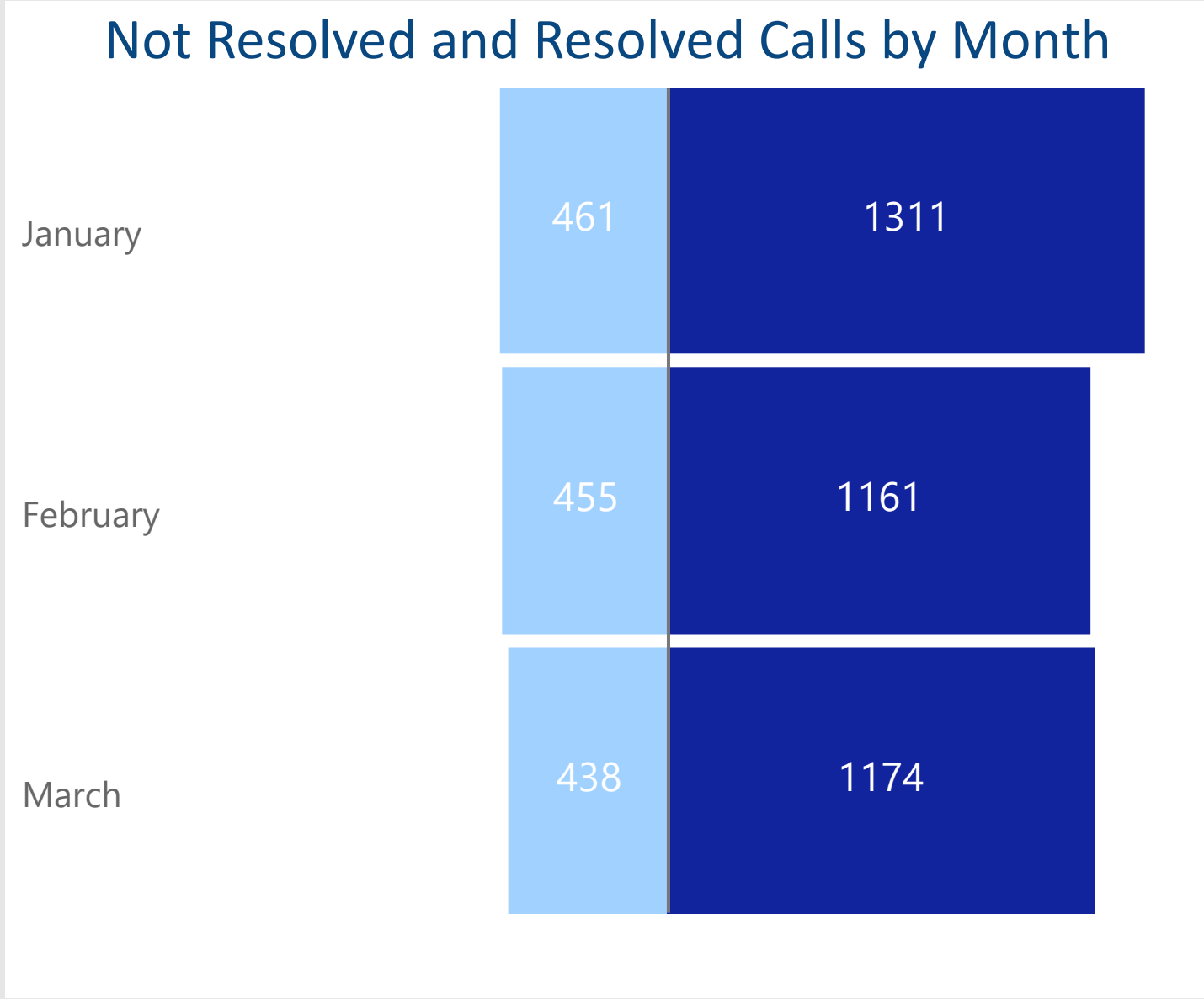
Total Topics

5

- Topic
- ☐ Admin Support
- ☐ Contract related
- ☐ Payment related
- ☐ Streaming
- ☐ Technical Support

- Month
- ☐ February
- ☐ January
- ☐ March

- Agent
- ☐ Becky
- ☐ Dan
- ☐ Diane
- ☐ Greg
- ☐ Jim
- ☐ Joe
- ☐ Martha



Agent	Avg_Call_duration (sec)	No of Answered Calls
Stewart	60.16	477
Martha	60.16	514
Joe	60.16	484
Jim	60.16	536
Greg	60.16	502
Diane	60.15	501
Dan	60.16	523
Becky	60.15	517
Total		4054

