TAT REPORT

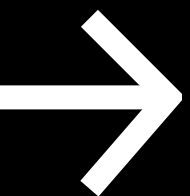| 361K	356K	2339	1757	693	99%
Total Tickets	Tickets Completed	Tickets Discarded	Tickets Open	Tickets Not Completed	Completed %

→

Ticket Created by Year / Month

● Tickets Created ● Tickets Completed

- 2019: 18K / 18K
- 2020: 253K / 253K
- 2021: 86K / 84K
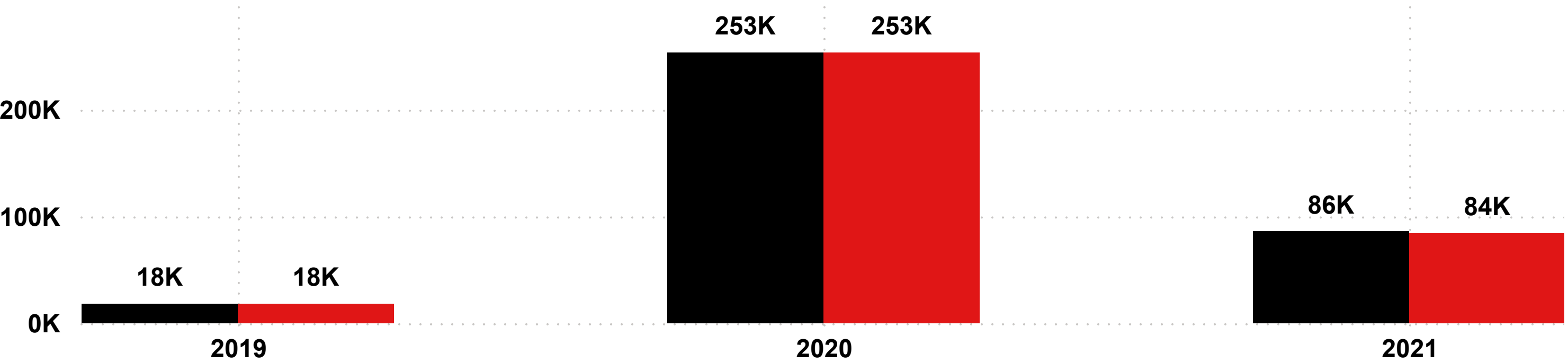
Total Tickets by Action taken

100%

NORMAL	217.67K
SHIPMENT	53.19K
ALREADYWORK…	29.27K
ISSUE	27.24K
NOPO	10.34K
Unconfirmed	5.44K
REASSIGN	4.54K
AD-EMAIL	4.24K
(Blank)	4.07K
ZVMR	2.79K
Reassign To Lev…	1.28K
POHISTORY	0.29K
DUPLICATE	0.14K
INCORRECTPO	0.09K
BOM	0.01K

0%
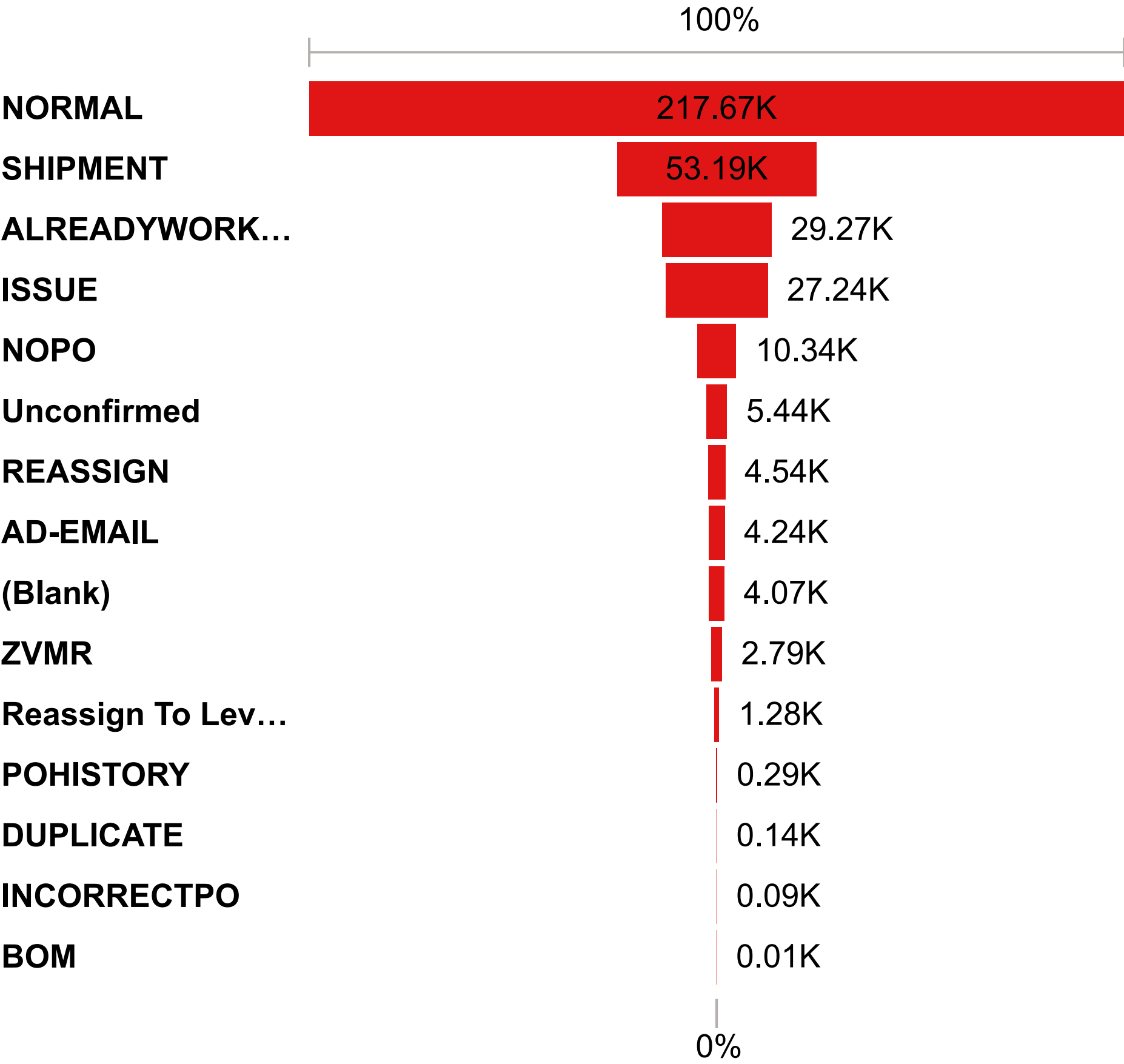
Tickets by Status

● Completed
● Discarded
● Open
● Not Complet…
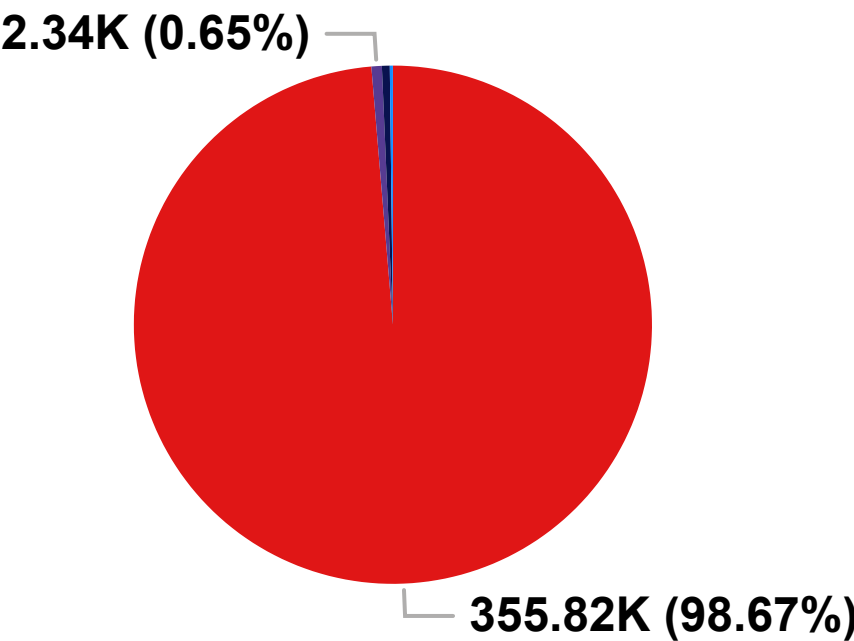
2.34K (0.65%)

355.82K (98.67%)

TAT by Ticket Completed

121.25K

● TAT MET
● TAT NOT MET

234.57K

Last Refreshed On : 7/4/2024 1:32:18 AM
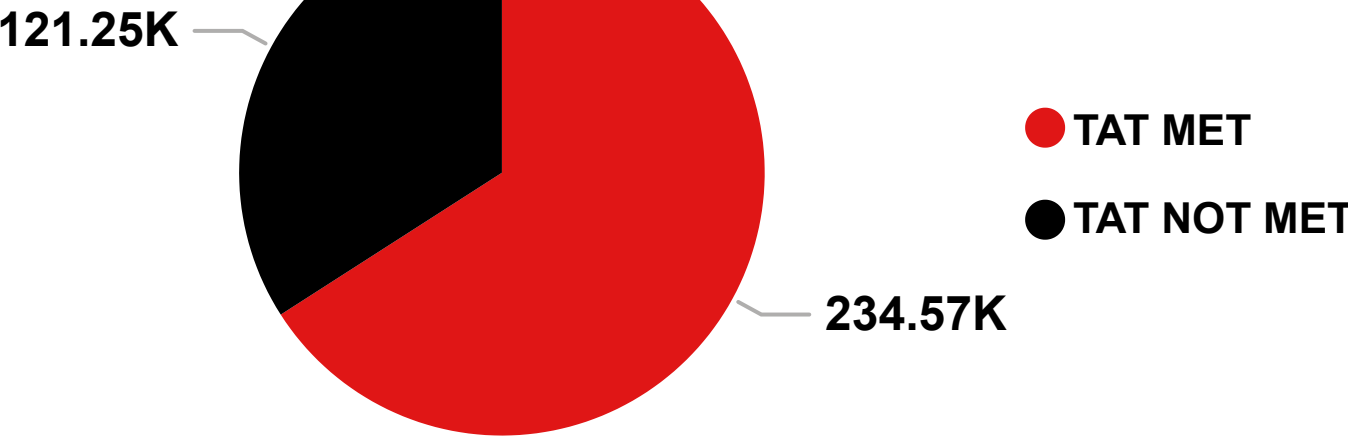
Owner	Ticket ID	SupplierName	Status
All ⌄	All ⌄	All ⌄	All ⌄

ID ▲	Ticket Raised	Ticket Completed	TAT	Owner	PONumber	Status	Action taken	PendingReason	MET
1	11/27/2019 10:00:00 AM	11/27/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	jayaram.jayaraj	450000000	Discarded	NORMAL	PRICING	TAT MET
2	11/27/2019 10:00:00 AM	7/21/2020 1:51:59 PM	237 days 3 hrs 51 mins 59 secs	jayaram.jayaraj	4500	Completed	ISSUE	MINIMUM ISSUE	TAT NOT MET
3	11/27/2019 10:21:33 AM	11/27/2019 10:29:04 AM	0 days 0 hrs 8 mins 31 secs	jayaram.jayaraj	45XX	Completed	NORMAL	PART MIS-MATCH	TAT MET
4	11/27/2019 3:57:28 PM	11/27/2019 4:06:52 PM	0 days 1 hrs 9 mins 24 secs	jayaram.jayaraj	45	Completed	NORMAL		TAT MET
5	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Bagyalakshmi.Rajagop	45XX	Completed	NOPO		TAT MET
6	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Dharshini.Babu	45XX	Completed	NOPO		TAT MET
7	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Surendran.Varatharaj	4500	Completed	NOPO		TAT MET
8	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Freeda.Joseph	45XX	Completed	NOPO		TAT MET
9	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Sowmya.Hariharan	4500	Completed	NOPO		TAT MET
10	12/2/2019 10:00:00 AM	12/2/2019 10:22:13 AM	0 days 0 hrs 22 mins 13 secs	ranjit.sivakumar	45XX	Completed	AD-EMAIL		TAT MET
11	12/2/2019 10:00:00 AM	12/2/2019 5:00:46 PM	0 days 7 hrs 0 mins 46 secs	Karthikeyan.Aruchamy	4510822396	Completed	POHISTORY		TAT MET
12	12/2/2019 10:00:00 AM	12/2/2019 10:34:12 AM	0 days 0 hrs 34 mins 12 secs	Dharanidharan.Rama	4510818902	Completed	ALREADYWORKED		TAT MET
13	12/2/2019 10:00:00 AM	12/2/2019 10:41:34 AM	0 days 0 hrs 41 mins 34 secs	Nivedha.Murali	4510824311	Completed	ALREADYWORKED		TAT MET
14	12/2/2019 10:00:00 AM	12/2/2019 10:12:31 AM	0 days 0 hrs 12 mins 31 secs	prasena.velusamy	4510824176	Completed	SHIPMENT		TAT MET
15	12/2/2019 10:00:00 AM	12/2/2019 10:38:07 AM	0 days 0 hrs 38 mins 7 secs	Bagyalakshmi.Rajagop	4510825956	Completed	NORMAL		TAT MET
16	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Dharshini.Babu	4510828810	Completed	NORMAL		TAT MET
17	12/2/2019 10:00:00 AM	12/2/2019 5:11:03 PM	0 days 7 hrs 11 mins 3 secs	Surendran.Varatharaj	4510829046	Completed	NORMAL		TAT MET
18	12/2/2019 10:00:00 AM	12/2/2019 4:34:22 PM	0 days 6 hrs 34 mins 22 secs	Freeda.Joseph	4510828857	Completed	ALREADYWORKED		TAT MET
19	12/2/2019 10:00:00 AM	12/5/2019 10:00:00 AM	3 days 0 hrs 0 mins 0 secs	Vijayakumar.Ramasamy	4510830031	Completed	REASSIGN		TAT NOT MET
20	12/2/2019 10:00:00 AM	12/2/2019 10:12:56 AM	0 days 0 hrs 12 mins 56 secs	ranjit.sivakumar	4510831841	Completed	ALREADYWORKED		TAT MET
21	12/2/2019 10:00:00 AM	12/2/2019 10:59:17 AM	0 days 0 hrs 59 mins 17 secs	Karthikeyan.Aruchamy	4510830748	Completed	NORMAL		TAT MET
22	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Dharanidharan.Rama	45XX	Completed	NOPO		TAT MET
23	12/2/2019 10:00:00 AM	12/2/2019 10:00:00 AM	0 days 0 hrs 0 mins 0 secs	Nivedha.Murali	4500	Completed	NOPO		TAT MET
24	12/2/2019 10:00:00 AM	12/2/2019 10:15:22 AM	0 days 0 hrs 15 mins 22 secs	prasena.velusamy	4510819769	Completed	ALREADYWORKED		TAT MET
25	12/2/2019 10:00:00 AM	12/2/2019 4:29:13 PM	0 days 6 hrs 29 mins 13 secs	Bagyalakshmi.Rajagop	4510702231	Completed	ISSUE		TAT MET