

# **Projects**

#### Kansha Rewards

Feb. 2020 to Mar. 2020

A workplace recognition program to appreciate peers through rewards and personalized messages.

JavaScript | React | Redux | SASS | NodeJS | Postgres

- Enhanced build-on project on a remote cross functional team of 8 developers over 8 weeks.
- Developed application with front end and back end skills to reach product vision goals.
- Implemented bulk-user upload capabilities with CSV files and reports on user recognition count.

Simmr Feb. 2020 to Feb. 2020

A professional platform for chefs to display their best recipes for the world to view with photos and ingredient lists.

JavaScript | React | Redux | Material UI | NodeJS | Express

- Developed project on a remote team of 2 front-end developers, 2 backend developer, and 1 UI developer in 4 days.
- Built Web API in coordination with front-end team and backend developer partner to meet client requirements.
- Delivered an API using the REST architectural pattern, provided data persistence, incorporated authentication, and included testing.

Chef Portfolio Jan. 2020 to Jan. 2020

A professional platform for chefs to display their best recipes for the world to view with photos and ingredient lists.

JavaScript | React | Redux | SASS | NodeJS | Express

- Built project on a remote team of 4 front-end developers, 1 backend developer, and 2 UI developers in 4 days.
- Guided junior developers as a front-end framework developer to meet daily goals.
- Developed state management for application, handled HTTP requests for all CRUD operations, and implemented client-side authentication in conjunction with backend developer.

## **Employment**

### **Morris-Jenkins**

Charlotte, NC Aug. 2018 to Sept. 2019

eSupport Specialist

- Evaluated customer's situation and needs to problem solve for long-term solution.
- Applied company's core values and training tools to deliver exceptional customer service and build life long customers.
- Enhanced customer experience with consistent proposed internal modifications on day to day procedures to management team.
- Monitored online reputation for customers feedback and handled complaints diligently.

### LPL Financial

**Direct Business Specialist** 

Fort Mill, SC Oct. 2017 to Aug. 2018

- Answered inbound service calls from financial advisers to assist in questions involving outside business and solving related issues.
- Processed operational transactions and data input while utilizing company applications.
- Serviced and communicated with representatives through well-written emails, service requests, and internal messaging system.
- Solved issues through research of submitted documentation and contacting contra firms.

### **Contact**

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# **Skills**

#### **CODING LANGUAGES**

HTML

CSS

**JavaScript** 

#### LIBRARIES AND FRAMEWORKS

ReactJS

Redux

NodeJs

Knex

Express SASS

BootStrap

NPM

Yarn

#### DATABASES

**SQLite** 

**PostgreSQL** 

#### **VERSION CONTROL**

Git

Github

Heroku

**Netlify** 

VS Code

MacOS

**Terminal** 

#### **COMMUNICATION SOFTWARE**

Slack

Zoom

Discord

## **Education**

Full Stack Web Development at Lambda School - Remote

Sept. 2019 to Current

University of North Carolina at Charlotte
Political Science 2016

Aug. 2013 to Dec. 2016